



MEDICAL INSPECTION RESULTS

COMPARATIVE SUMMARY AND ANALYSIS OF THE FIRST AND SECOND MEDICAL INSPECTION CYCLES OF CALIFORNIA'S 33 ADULT INSTITUTIONS

OFFICE OF THE INSPECTOR GENERAL

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Executive Summary

The *Plata v. Brown* federal court class action lawsuit resulted in the United States District Court for the Northern District of California (Court) appointing a federal Receiver to raise medical care standards, manage the delivery of medical care, and develop a sustainable system that provides constitutionally adequate medical care to inmates at California's 33 adult correctional institutions. At the request of the federal Court and the Court-appointed Receiver, and authorized by California Penal Code section 6126, the Office of the Inspector General (OIG) developed a comprehensive inspection program to evaluate the delivery of medical care at each of the California Department of Corrections and Rehabilitation's (CDCR) 33 adult correctional institutions.

This report is a comparative summary and analysis of the first and second cycles of the OIG's medical inspections of the 33 adult institutions operated by CDCR. In contrast to the May 2011 first cycle analysis report¹, this report compares differences in trends from the first and second reporting cycles as well as highlights areas with significant medical score increases or decreases among the 33 institutions. Medical inspection scores are compared based on the institution's overall score from 20 distinct medical components, as well as across five general medical categories.

Cycle 2 Component Key Statistics

Component Average: 79.6%
Range of Component Scores:..73.0-89.5%
Component Variation: .. 16.5%

Component Scores

Number of Institutions with:

High Adherence	4
Moderate Adherence	25
Low Adherence	4

Unlike the individual medical inspection reports, this comprehensive report puts the institutions' scores into a qualitative context. We do so by comparing the institutions' average and individual scores to the Receiver's scoring criteria for three levels of adherence to policies and procedures. Our published inspection reports contain an overall percentage score as well as percentage scores for component areas for each of the 33 adult institutions. Although the Court has yet to determine the percentage score necessary for an institution to meet the constitutional standards, the Receiver currently applies the

following scoring criteria to measure each institution's adherence to medical policies and procedures.

- More than 85 percent: High Adherence
- 75 to 85 percent: Moderate Adherence
- Less than 75 percent: Low Adherence

According to the Receiver's scoring criteria, a score above 85 percent reflects high adherence, a score of

75 percent is the minimum score for moderate adherence, while scores below 75 percent denote low adherence. The Receiver requires each institution to develop a performance improvement plan following

Cycle 2 Category Key Statistics

Average scores

Medication Management:75.0%
Access to Providers & Services:78.4%
Primary Care Provider Responsibilities:80.9%
Continuity of Care:82.4%
Nurse Responsibilities:... 82.5%

¹ The Medical Inspection Results Summary and Analysis of the First Cycle of Medical Inspections of California's 33 Adult Prisons can be viewed at the Office of the Inspector General's website at www.oig.ca.gov.

an inspection for all questions with scores under 75 percent. The performance improvement plan must describe how the institution intends to remedy conditions that contributed to a score of less than 75 percent on each question. In providing a qualitative context to the percentage scores, it is not our intention to determine or imply the percentage score that meets a constitutional standard of medical care. That determination remains with the Court.

Results by Medical Component

Our component analysis compares the weighted inspection scores of all 33 institutions in each of the 20 component areas. This perspective provides a system-wide context, comparing health care delivery performances among institutions, and provides information about each institution's performance in specific component areas. Using the Receiver's scoring criteria; we found that all but one of the 33 institutions improved their **overall** medical care scores in cycle 2. Overall scores are published in each institution's medical inspection report. An institution's adherence to policies and procedures is measured on a series of medical care questions and point values assessed on total points possible for each question.

20 Components of the OIG's Medical Inspections

(in order of importance):

Chronic Care
Clinical Services
Health Screening
Specialty Services
Urgent Services
Emergency Services
Prenatal Care/Childbirth/Post-Delivery
Diagnostic Services
Access to Health Care Information
Outpatient Housing Unit
Internal Reviews
Inmate Transfers
Clinic Operations
Preventive Services
Pharmacy Services
Other Services
Inmate Hunger Strikes
Chemical Agent Contraindications
Staffing Levels and Training
Nursing Policy

In the May 2011 first cycle analysis report, only 8 of the 33 institutions met or exceeded the 75 percent score for moderate adherence, and no institution achieved high adherence. Twenty-five of the 33 institutions performed below the 75 percent level for moderate adherence, but 12 were close with scores of 70.4 to 74.5 percent. The average overall weighted score for cycle 1 was 71.9 percent. Institutions' scores ranged from a high of 83.2 percent for Folsom State Prison down to 62.4 percent for High Desert State Prison.

By contrast, this current comparative summary and analysis of cycle 1 and cycle 2 medical inspections indicates 29 institutions met or exceeded the 75 percent score for moderate adherence, including 4 institutions achieving high adherence in cycle 2.

Four of the 33 institutions performed slightly below the 75 percent level for moderate adherence with scores of 73.0 percent to 74.7 percent. The average overall weighted score for cycle 2 was 79.6 percent, an increase of 7.7 percent from the cycle 1 average. Institutions' scores ranged from 89.5 percent for the California Correctional Center in Susanville down to 73.0 percent for the Richard J. Donovan Correctional Facility in San Diego.

Charts 1 and 1A demonstrate the differences in scores from cycle 1 to cycle 2. Chart 1 displays the cycle 1 and cycle 2 medical inspection scores sorted from lowest to highest, illustrating a significant increase in the number of institutions scoring at or above the moderate adherence level. Chart 1A displays the medical inspection scores sorted by institution for both cycles 1 and 2.

Chart 1: Cycle 1 and Cycle 2 Medical Component Score Comparison, Sorted Low to High

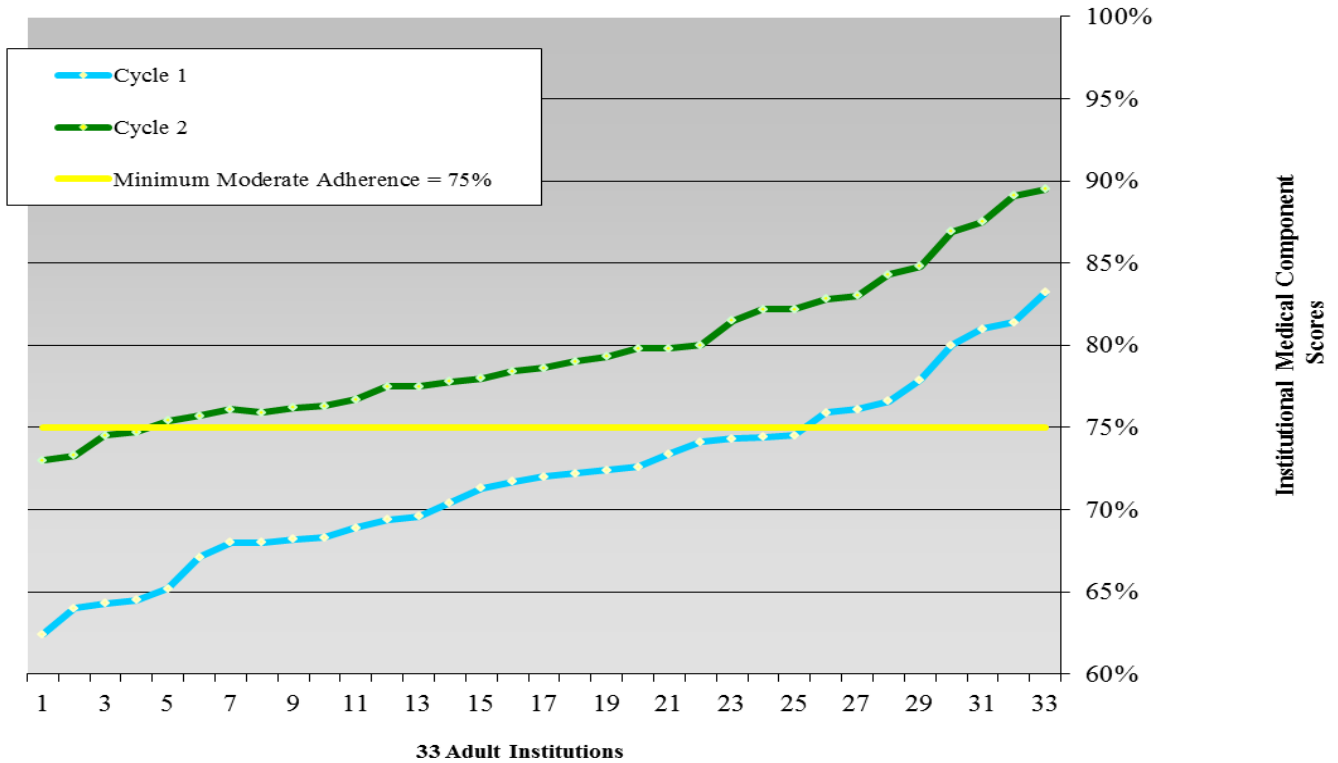
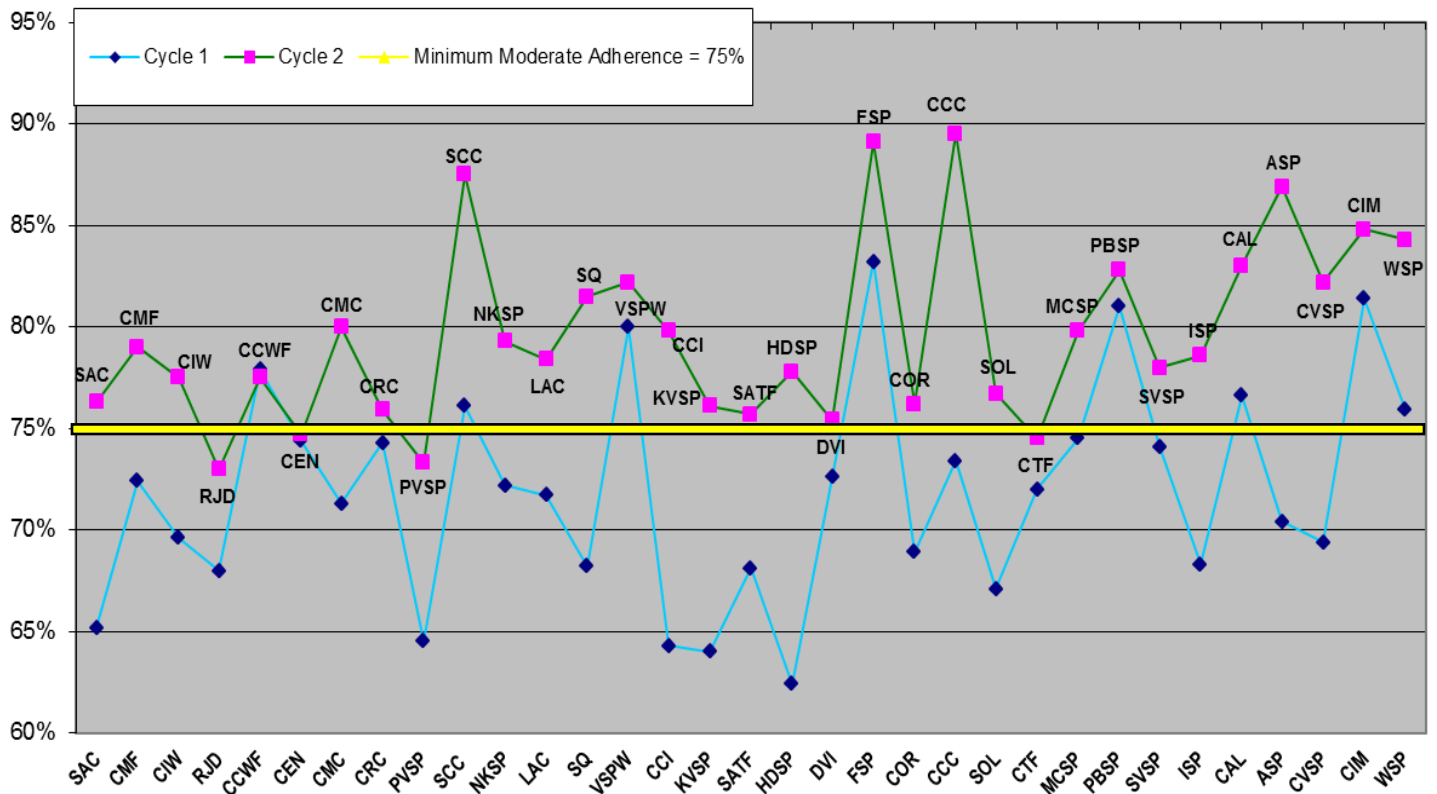


Chart 1A: Cycle 1 and Cycle 2 Medical Component Score Comparison Grouped by Institution



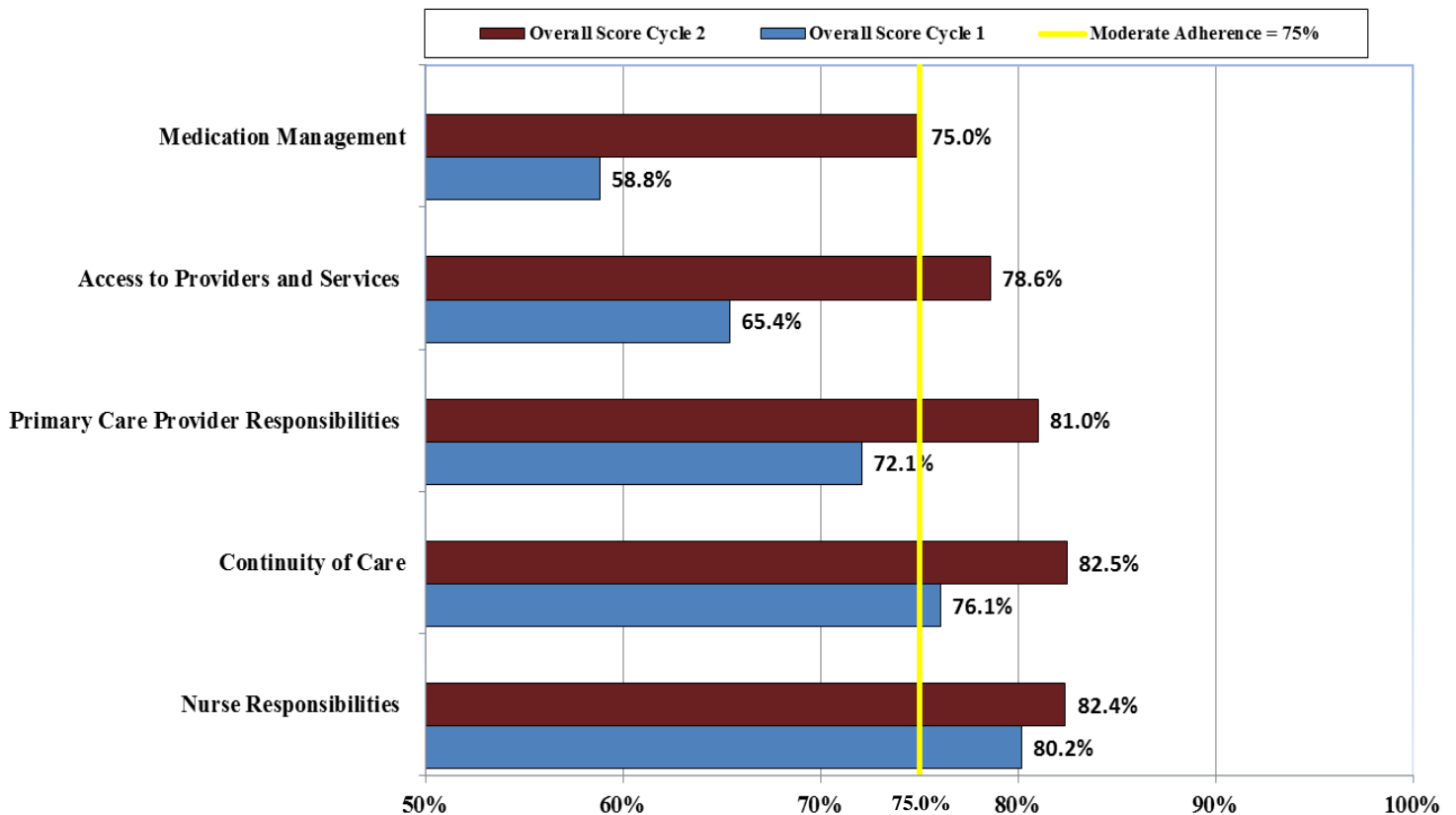
**The list of institution names and initialisms is on page 3 of the report.*

Results by General Medical Category

For our category analysis, we move from examining disparate components of medical care to examining how these components function together to deliver health care at California’s 33 adult institutions. Working with our lead physician, we identified 91 questions that fit into 5 general categories of medical care. We sorted these questions into the medical care categories and analyzed the results. The five medical categories which offer a broader perspective on the delivery of medical care to inmates are: 1) Medication Management, 2) Access to Providers and Services, 3) Primary Care Provider Responsibilities, 4) Continuity of Care, and 5) Nurse Responsibilities.

As demonstrated in chart 2, scores for each of the five categories increased during the second cycle of medical inspections, despite the fact that some individual institutions had their scores decrease in cycle 2. Medication management and access to providers and services were the lowest scoring categories in cycle 1. These two categories showed the greatest improvement in scores during cycle 2. Medication management had the largest average percentage increase of 16.2 percentage points from 58.8 percent in cycle 1 to an overall average score of 75 percent in cycle 2. Access to providers and services also had a significant increase of 13.2 percentage points from 65.4 percent in cycle 1 to 78.6 percent in cycle 2. In addition to the increased scores in medication management and access to providers and services, overall average scores in primary care provider responsibilities increased from 72.1 percent in cycle 1 to 81.0 percent in cycle 2, bringing the average scores in all five categories up to the 75 percent moderate adherence level.

Chart 2: Scores by Category, Sorted Lowest to Highest



Conclusion

Overall, the average scores for both the medical components and medical categories increased significantly between cycles 1 and 2, indicating the Receiver and CDCR are showing improvement in their management and delivery of medical care.

Institutional medical component scores increased significantly in cycle 2. Specifically, 25 of the 33 institutions scored in the moderate adherence level, with 4 achieving high adherence and 4 scoring low adherence. In cycle 1 only 8 institutions were in the moderate adherence level and the remaining 25 institutions scored in the low adherence level.

Institutions received higher medical inspection scores overall by medical component, and the average scores for the five medical categories improved. However, there is room for improvement in the consistent management and delivery of medical care as evidenced by decreases in scores in one or more medical categories at 22 institutions.

The cycle 2 overall medical category scores also improved. The average score for all five categories was in the moderate adherence level, compared to only two categories achieving overall moderate adherence in cycle 1. Although the average category scores improved in cycle 2, category scores decreased at individual institutions in one or more of the following areas:

Medication Management: Four institutions received a lower cycle 2 score in medication management.

Access to Providers and Services: Two institutions received a lower cycle 2 score in access to providers and services.

Primary Care Provider Responsibilities: Four institutions received lower cycle 2 scores in primary care provider responsibilities.

Continuity of Care: Eight institutions' scores decreased in the continuity of care category.

Nurse Responsibilities: Fifteen institutions received a lower score in the nurse responsibilities category.

Overall, 22 institutions had lower scores in one or more medical categories in cycle 2. Although average scores are increasing across the medical component and category areas, consistency varies as evidenced by fluctuating scores in both component and category areas.



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OIG Medical Inspection Program

We conduct consistently applied assessments of inmate medical care at all 33 institutions, and we present independent and comparable results. The medical inspections identify instances of noncompliance with CDCR medical policies and procedures, and assess whether the care meets medical community standards of care. However, we neither attempt to identify the causes for noncompliance nor recommend remedies for specific instances of inadequacy. Our inspection tool is designed to present an objective and consistent assessment of medical care – to mirror back to the institutions the reality of their health care delivery system. Consequently, our inspection scores may be used by the institutions, CDCR, the Receiver, the plaintiff’s counsel, and the Court to determine what the constitutional level of medical care should be, whether the constitutional level of inmate medical care has been achieved, and to identify areas that must be improved to meet the mandated level of care.

In 2007, we developed a medical inspection program to assess the medical care provided at California adult institutions. In devising the program, we obtained and reviewed:

- CDCR’s policies and procedures
- Relevant Court orders
- Guidelines developed by CDCR’s Quality Medical Assurance Team
- Guidelines and standards developed by the American Correctional Association and by the National Commission on Correctional Health Care
- Professional literature on correctional medical care and medical community standards of care
- Input from clinical experts, the Court, the Receiver’s office, CDCR, and plaintiffs’ (Prison Law Office)

Based on this research, we established an inspection program that contains up to 151 questions covering 20 essential components of medical care delivery.² Our inspection team consists of physicians, registered nurses, deputy inspectors general, and analysts. The inspection tool we use allows for a broadly scoped and consistent method of examining medical care at correctional institutions.

For each of the 20 components of prison health care, we created questions with “yes” or “no” answers designed to gauge performance. We worked with clinical experts to create a weighting system that factors in the relative importance of each component as well as considers the relative importance of questions within a component. This weighting ensures that components that pose the greatest medical risk to the inmate-patient are given more weight than those that pose less risk. For example, we assigned a high number of possible points to the chronic care component because inadequate care of inmates with chronic conditions poses the most significant risk of all the components. Conversely, we assigned proportionately fewer points to all other components. Component definitions are listed in Appendix A.

²The second cycle of medical inspections has 151 questions. By prior agreement of all parties, we evaluated the medical inspection program after the first cycle in 2010 and made some adjustments. These include eliminating a medical emergency drill, adding and eliminating certain questions, and changing the weighting of certain questions.

All parties to the *Plata* lawsuit agreed that the OIG should primarily measure institutions' compliance with CDCR medical policies and procedures. By agreement with the Court and the Receiver, our inspections do not conclude whether an institution has passed or failed an inspection. Instead, we merely report each institution's percentage of compliance with CDCR medical policies and procedures and, in the absence of such policies and procedures, selected medical community standards.

In performing the inspections, we identify random samples of inmates receiving or requiring specific medical services. We then review the medical file for each inmate in our sample to determine if the medical care provided met established criteria. For these samples our inspection program assumes that if an institution's medical staff does not document an event in an inmate's unit health record, the event in question did not happen. For example, if an inmate's record does not show that the inmate received his medications on a specified date we assume that the inmate did not receive the medications. While it is possible that the inmate received his medications and the staff neglected to document the event, our program cannot assume that appropriate care was provided. The lack of proper documentation is an additional problem in itself.

Our program also reviews staffing level reports, medical appeals summaries, nursing policies and procedures, summaries of medical drills and emergencies, minutes from Quality Management Committee and Emergency Medical Response Review Committee meetings, the contents of inmate transfer envelopes, and assorted manual logs or tracking worksheets related to medical care delivery. Turning from the examination of documents to the examination of people and their actions, we observe the day-to-day medical operations at each institution.

Because the *Plata* lawsuit only addresses medical care, we do not assess the provision of dental care or mental health services in institutions. Nor do we assess the care provided in licensed hospitals or correctional treatment centers, which are subject to inspection and oversight by other regulatory agencies.

Objectives, Scope, and Methodology

In September 2008, we began the first of our statewide medical inspections, and in May 2011, we published our comparison report of the first cycle of inspections of the 33 institutions. This report denotes the end of the second cycle of our medical inspection program and provides a comparative summary and analysis between the first and second cycles. The report includes data from inspections performed at the state's 33 adult institutions. The institutions are listed below:

- California State Prison, Sacramento (SAC)
- California Institution for Women (CIW)
- California Medical Facility (CMF)
- High Desert State Prison (HDSP)
- California Rehabilitation Center (CRC)
- California State Prison, Centinela (CEN)
- Pleasant Valley State Prison (PVSP)
- San Quentin State Prison (SQ)
- California Men's Colony (CMC)
- Sierra Conservation Center (SCC)
- North Kern State Prison (NKSP)
- California Correctional Institution (CCI)
- Correctional Training Facility (CTF)
- Valley State Prison for Women (VSPW)
- Kern Valley State Prison (KVSP)
- California Substance Abuse Treatment Facility and State Prison, Corcoran (SATF)
- R. J. Donovan Correctional Facility (RJD)
- Deuel Vocational Institution (DVI)
- Folsom State Prison (FSP)
- California State Prison, Corcoran (COR)
- California Correctional Center (CCC)
- California State Prison, Los Angeles County (LAC)
- Ironwood State Prison (ISP)
- Pelican Bay State Prison (PBSP)
- Salinas Valley State Prison (SVSP)
- California State Prison, Solano (SOL)
- Mule Creek State Prison (MCSP)
- Avenal State Prison (ASP)
- Calipatria State Prison (CAL)
- Chuckawalla Valley State Prison (CVSP)
- Wasco State Prison (WSP)
- California Institution for Men (CIM)
- Central California Women's Facility (CCWF)

In analyzing and summarizing the results of our first 33 medical inspections, our objective was to provide a practical interpretation of the data and an assessment of the quality of medical care provided to inmates.³ In doing so, we looked for significant trends and variations in data, compliance problems common to or unique to institutions, and other data characteristics we deemed noteworthy.

Our objective in this second report is to compare and contrast the significant trends and variations in data between the first and second cycles which we hope will assist the Receiver and CDCR in their efforts toward continuous improvement in adherence to policies and procedures.

³ Each of the 33 inspection reports can be viewed at www.oig.ca.gov.

Overall Scores and Medical Components

Following our second cycle of medical inspections, we found 29 institutions' overall scores met or exceeded the 75 percent minimum score for moderate adherence. As shown in chart 3, the average score for the 33 institutions was 79.6 percent; this score is 7.7 percentage points higher than the 71.9 percent average score we reported in our May 2011 first cycle analysis report. Of the 29 institutions that met or exceeded the 75 percent minimum score for moderate adherence, California Correctional Center's (CCC) score of 89.5 percent was the highest, while Folsom State Prison (FSP) achieved the second-highest score of 89.1 percent. Two other institutions, Sierra Conservation Center (SCC) and Avenal State Prison (ASP) also had scores in the high adherence level, scoring 87.5 and 86.9 percent respectively. In addition, 25 institutions had scores in the moderate adherence level that ranged from 75.4 percent to 84.8 percent. The remaining 4 institutions had scores that ranged from 73.0 percent to 74.7 percent, slightly below the moderate adherence level.

In the first cycle, only 8 of the 33 institutions' overall scores met or exceeded the 75 percent minimum score for moderate adherence in the 20 components. In contrast, the second cycle scores demonstrated significant improvement with 29 of the 33 institutions meeting or exceeding the 75 percent minimum score for moderate adherence. The higher scores reveal that the Receiver and the institutions are improving their management and delivery of medical care in an effort to uphold CDCR's medical policies and procedures and meet selected medical community standards, but improvement exists in maintaining consistency of medical care. Chart 3 shows the medical score received at each institution sorted lowest to highest for each component in cycle 2. Chart 4 indicates the outlying values of the top four scores and lowest four scores of cycle 2, with a recalculated average score based on removing the largest variations in medical scores. We removed the outlier values to gain a perspective for the average score of the mid-point for the majority of institutions. Chart 5 provides an overview comparison of medical scores received in cycle 1, sorted lowest to highest.

Chart 3: Cycle 2 Overall Inspection Scores Sorted Lowest to Highest

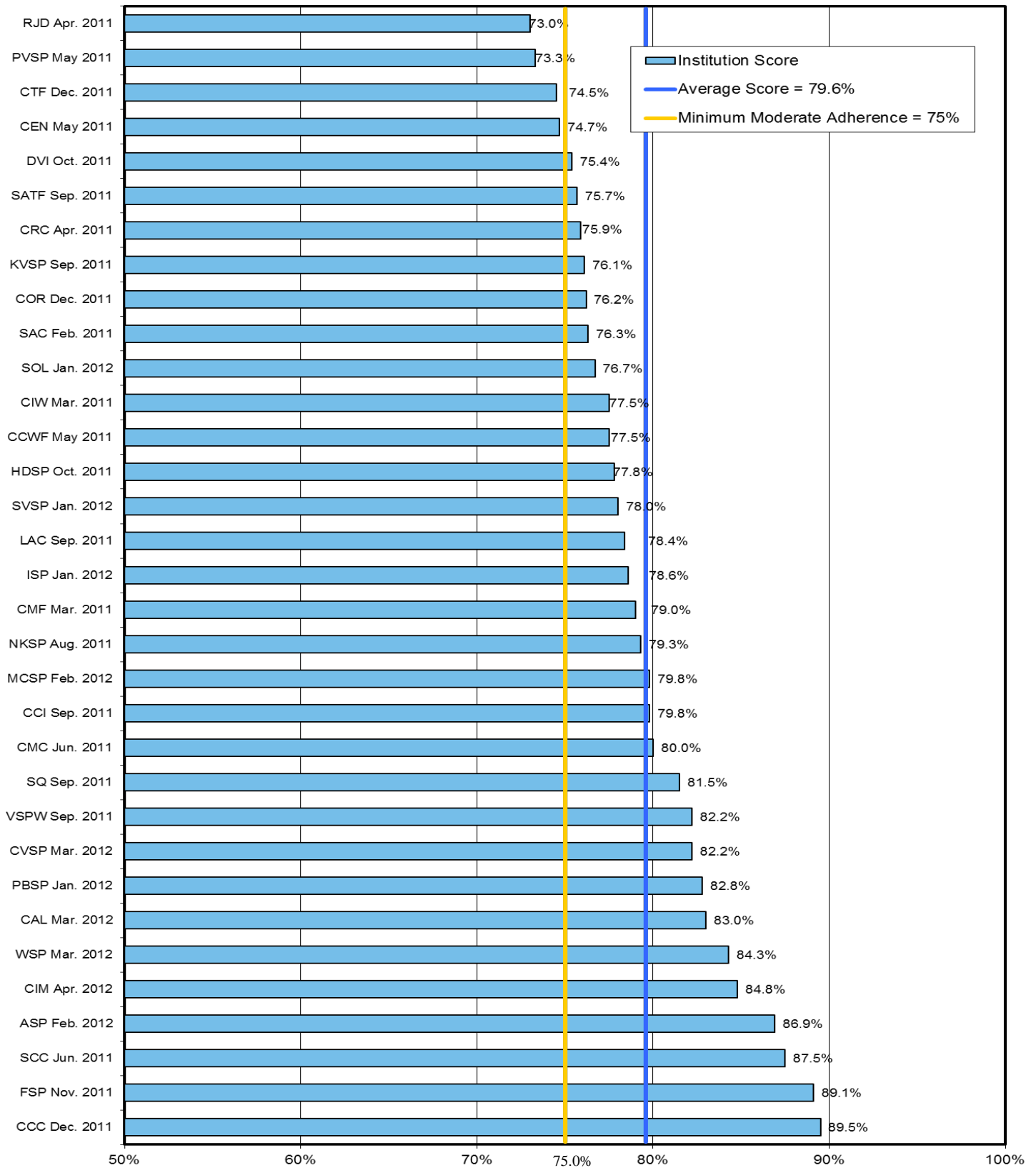
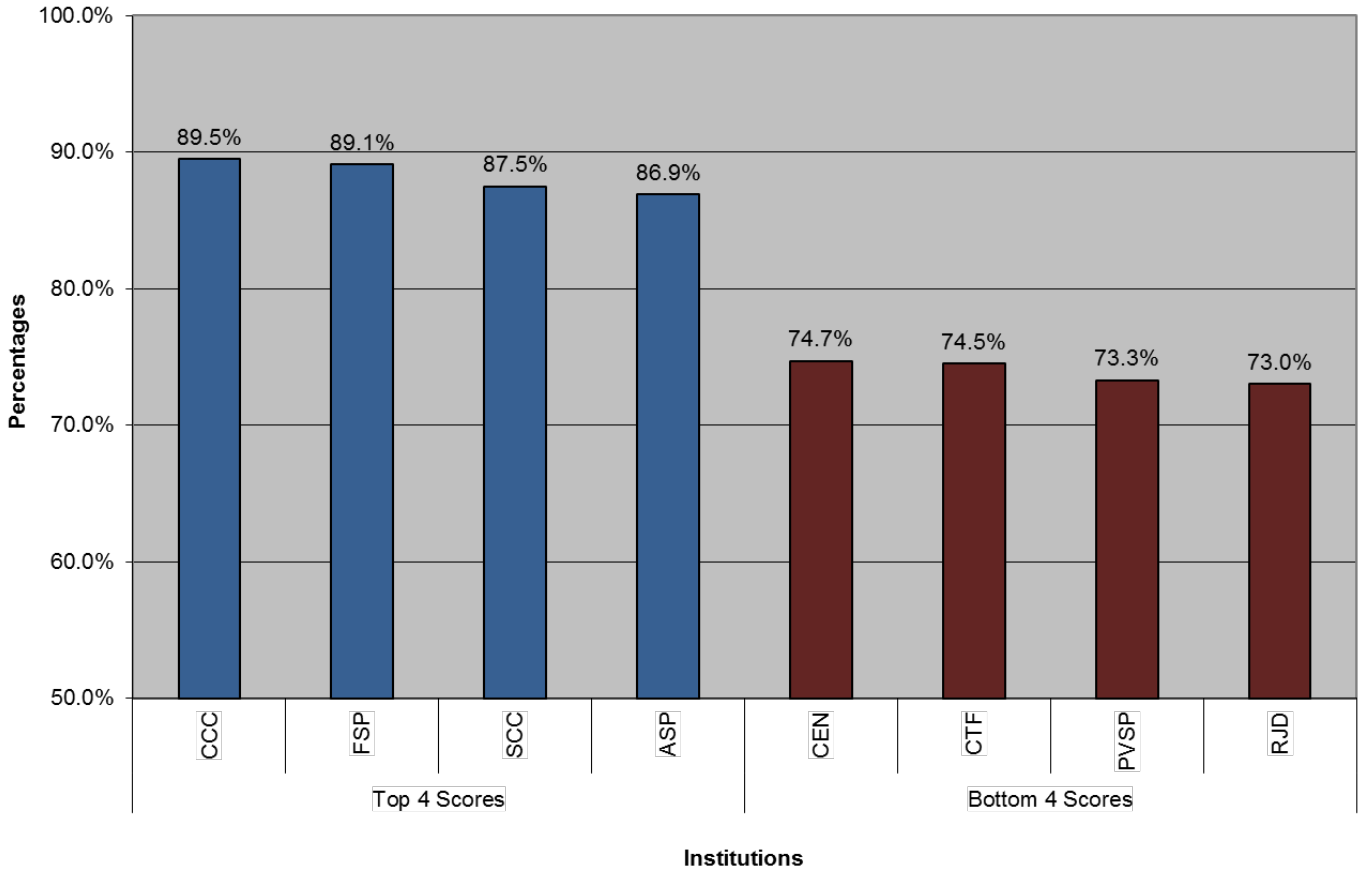


Chart 4: Outlying Four High and Low Scores by Medical Component



The above chart contains the four outlying values at each end of the medical component score distribution chart. Four scores were below the 75 percent minimum adherence level, and four scores were above the 85 percent high adherence level. The remaining 25 overall component scores were between 75 to 85 percent. The average score distribution after removing the outlier values on either end is 75.9 percent, a 3.7 percent difference from the overall average of 79.6 percent. This average percentage score is still above the 75 percent moderate adherence level.

Chart 5: Cycle 1 Overall Inspection Scores Sorted Lowest to Highest

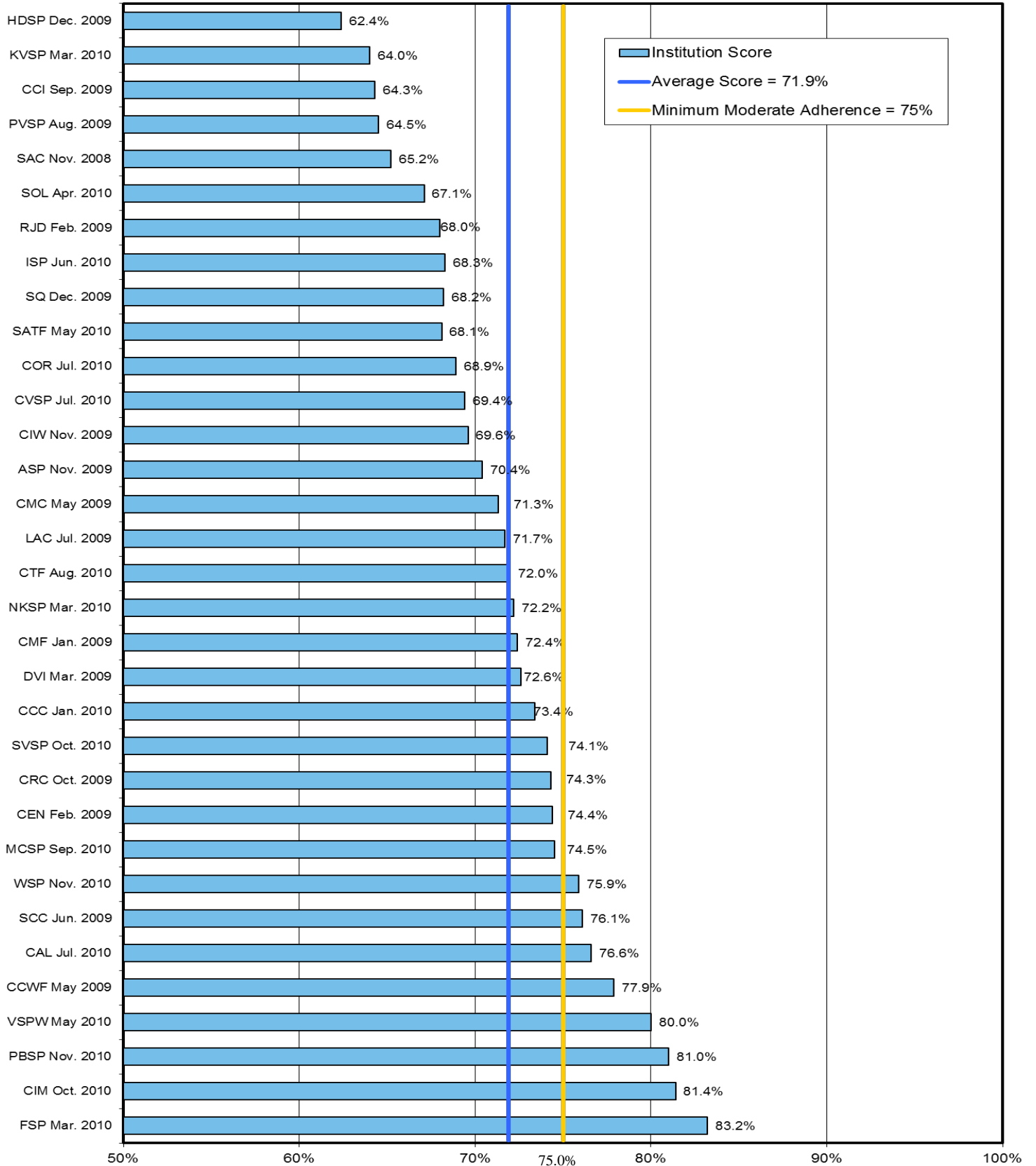


Table 1: Cycle 2 Component Scores

Medical Component	High	Low	Average	Variation Between High/Low
Chronic Care	83.0 percent	58.9 percent	72.0 percent	24.1 percentage points
Clinical Services	92.5 percent	55.2 percent	74.2 percent	37.3 percentage points
Health Screening	96.4 percent	73.0 percent	82.1 percent	23.4 percentage points
Specialty Services	96.9 percent	59.7 percent	79.1 percent	37.2 percentage points
Urgent Services	92.4 percent	59.0 percent	78.1 percent	33.4 percentage points
Emergency Services	100.0 percent	57.4 percent	79.4 percent	42.6 percentage points
Prenatal Care/Childbirth/ Post-Delivery	81.3 percent	80.9 percent	81.1 percent	0.4 percentage points
Diagnostic Services	99.0 percent	60.4 percent	78.6 percent	38.6 percentage points
Access to Health Care Information	100.0 percent	39.2 percent	75.2 percent	60.8 percentage points
Outpatient Housing Unit	100.0 percent	60.2 percent	91.4 percent	39.8 percentage points
Internal Reviews	100.0 percent	58.8 percent	76.8 percent	41.2 percentage points
Inmate Transfers	100.0 percent	64.0 percent	85.3 percent	36.0 percentage points
Clinic Operations	100.0 percent	81.2 percent	94.2 percent	18.8 percentage points
Preventive Services	100.0 percent	54.0 percent	80.4 percent	46.0 percentage points
Pharmacy Services	100.0 percent	65.5 percent	93.1 percent	34.5 percentage points
Other Services	100.0 percent	55.0 percent	91.2 percent	45.0 percentage points
Inmate Hunger Strikes	100.0 percent	48.9 percent	81.5 percent	51.1 percentage points
Chemical Agent Contraindications	100.0 percent	48.2 percent	91.5 percent	51.8 percentage points
Staffing Levels and Training	100.0 percent	95.0 percent	99.2 percent	5.0 percentage points
Nursing Policy	100.0 percent	50.0 percent	75.9 percent	50.0 percentage points

Two of the most heavily weighted components had average scores below the 75 percent minimum moderate adherence level. The two most heavily weighted components in our medical inspection program are chronic care and clinical services. Salinas Valley State Prison (SVSP) received a disconcerting low score of 58.9 percent in chronic care, while Deuel Vocation Institution (DVI) received a deficient score of 55.2 percent in clinical services. Only two institutions achieved scores of 75 percent or higher in all 20 component areas: Folsom State Prison (FSP) and California Correctional Center (CCC). Although most institutions are improving their overall score, additional improvement can be achieved. The considerably low scores along with the wide variations between scores demonstrate a lack of consistency in medical care throughout CDCR’s 33 institutions.

All 33 institutions failed to achieve a score of 75 percent or higher on each component question in cycle 2. The Receiver requires that each institution develop a performance improvement plan following an inspection for all questions scoring less than 75 percent. The plan must describe how the institution intends to remedy conditions that contributed to a score lower than 75 percent. Table 2 illustrates all components in which an institution received a score of 74 percent or lower on at least one question, requiring a specific performance improvement plan. Although many institutions received overall component scores in the moderate to high adherence levels, not a single institution received an acceptable score of 75 percent or higher on all questions in each component.

Table 2: Institutions Scoring Less Than 75 Percent on One or More Component Questions

	Chronic Care	Clinical Services	Health Screening	Specialty Services	Urgent Services	Emergency Services	Prenatal Care/Childbirth/Post-Delivery	Diagnostic Services	Access to Healthcare Information	Outpatient Housing Unit	Internal Reviews	Inmate Transfers	Clinic Operations	Preventive Services	Pharmacy Services	Other Services	Inmate Hunger Strikes	Chemical Agent Contraindications	Staffing Levels and Training	Nursing Policy
SOL	✓	✓	✓	✓	✓	✓	NA	✓		N/A	✓	✓	✓	✓		✓	N/A	N/A		✓
CMF	✓	✓	✓	✓	✓	✓	NA	✓	✓	✓	✓	N/A		✓	✓					✓
RJD	✓	✓	✓	✓	✓	✓	NA	✓	✓	N/A	✓	✓	✓	✓	✓					✓
CEN	✓	✓	✓	✓	✓	✓	NA	✓	✓	N/A	✓	✓	✓	✓	✓	✓	N/A			✓
DVI	✓	✓	✓	✓	✓	✓	NA	✓	✓		✓	✓		✓			N/A			✓
CCWF	✓	✓	✓	✓	✓	✓	NA	✓	✓	N/A	✓			✓			N/A	N/A		✓
CMC	✓	✓		✓	✓	✓	NA	✓	✓	N/A	✓		✓	✓	✓					✓
SCC	✓	✓	✓	✓			NA		✓		✓	✓			✓		N/A	✓		✓
LAC	✓	✓	✓	✓	✓	✓	NA	✓	✓	N/A	✓	✓	✓	✓	✓			✓		✓
PVSP	✓	✓	✓	✓	✓		NA	✓	✓	N/A	✓	✓		✓	✓		✓			✓
CCI	✓	✓	✓	✓	✓	✓	NA	✓	✓	✓	✓	✓		✓			N/A			✓
CRC	✓	✓	✓	✓	✓		NA	✓	✓	✓	✓		✓	✓	✓		N/A	N/A		✓
CIW	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓			✓	✓	✓	N/A			✓
ASP	✓	✓	✓	✓	✓	✓	NA	✓	✓	✓	✓				✓					✓
HDSP	✓	✓	✓	✓	✓	✓	NA	✓	✓	N/A	✓	✓	✓	✓	✓	✓	✓			✓
SQ	✓	✓		✓	✓	✓	NA	✓			✓	✓		✓	✓					✓
CCC	✓		✓	✓	✓		NA	✓			✓	✓		✓			N/A	N/A		✓
NKSP	✓	✓	✓	✓	✓	✓	NA	✓	✓	N/A	✓	✓	✓	✓			N/A			✓
KVSP	✓	✓	✓	✓	✓	✓	NA	✓	✓	N/A	✓	✓	✓	✓	✓	✓	✓			✓
ESP	✓	✓			✓	✓	NA	✓	✓	N/A		✓					N/A			✓
SAC	✓	✓	✓	✓	✓	✓	NA	✓	✓		✓		✓	✓	✓	✓	✓			✓
SATF	✓	✓	✓	✓	✓	✓	NA	✓	✓	N/A	✓			✓	✓		✓			✓
VSPW	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓		✓		✓		N/A	✓		✓
ISP	✓	✓	✓	✓		✓	NA	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	N/A		✓
CVSP	✓	✓	✓	✓	✓	✓	NA	✓	✓		✓	✓	✓	✓			N/A	N/A		✓
COR	✓	✓	✓	✓	✓	✓	NA	✓	✓	✓	✓	✓		✓		✓	✓			✓
CAL	✓	✓	✓	✓		✓	NA	✓	✓	✓	✓	✓	✓		✓			✓		✓
CTF	✓	✓	✓	✓	✓	✓	NA	✓	✓		✓		✓	✓	✓	✓		N/A		✓
MCSP	✓	✓	✓	✓	✓	✓	NA	✓		N/A		✓	✓	✓	✓	✓	N/A			✓
SVSP	✓	✓	✓	✓	✓	✓	NA	✓		N/A	✓	✓	✓			✓	✓			✓
CIM	✓	✓	✓	✓	✓	✓	NA	✓	✓	✓	✓		✓							✓
PBSP	✓	✓	✓	✓	✓	✓	NA	✓		N/A	✓		✓			✓	✓	✓		✓
WSP	✓	✓	✓	✓		✓	NA	✓		N/A	✓	✓	✓	✓	✓					✓

✓	The institution received a score of less than 75 percent on at least one question.
N/A	This component is not applicable to the institution.
Yellow Box	The institution received a score of 75 percent or higher on all questions in the component.

General Medical Categories

While our medical inspections and their resultant reports show institutions' scores in 20 components of medical care delivery, the inspection instrument's questions can also be sorted and viewed from various perspectives. One perspective recommended by our lead physician was to sort our inspection questions into five general categories of medical care: medication management, access to providers and services, primary care provider responsibilities, continuity of care, and nurse responsibilities. Of the inspection instrument's 151 questions, we identified 91 that applied to the five categories.

Table 3 describes each category, discloses the number of questions used in that category, and provides an example question from the category. In identifying the questions for the five categories, we determined that some questions were appropriate to more than one category. Therefore, we included such questions in all of the categories to which they applied. An example is the following question:

If the inmate had an existing medication order upon arrival at the institution, did the inmate receive the medications by the next calendar day, or did a physician document why the medications were not to be continued?(Question 02.128)

The above question applies to the medication management category because it involves the institutions' delivery of medication to inmates. However, the question also applies to the continuity of care category since it determines whether inmates continued to receive their medications at their new institutions. Accordingly, while each of the five categories has a specific set of questions, individual questions like the one above sometimes appear in multiple categories. See Appendix C for the questions we assigned to each category.

Table 3: Description of Five General Medical Categories

Medical Category	Description	Example Question
<i>Medication Management</i>	Consists of 14 questions that determine if medications were properly administered and delivered to inmates as required by CDCR's policies.	Sick Call medication: Did the institution administer or deliver prescription medications (new orders) to the inmate within specified timeframes? (Question 01.124)
<i>Access to Providers and Services</i>	Consists of 32 questions that evaluate whether inmates were seen or provided services for routine, urgent, and emergency medical needs within the time frames specified by CDCR's policies.	Did the RN complete the face-to-face (FTF) visit within one (1) business day after the Form 7362 was reviewed? (Question 01.025)
<i>Primary Care Provider Responsibilities</i>	Consists of 26 questions that determine whether primary care providers (physicians, nurse practitioners, and physician assistants) properly provided care to inmates and whether processes related to providing clinical care are consistent with policy.	At the next clinic visit following the report of a clinically significant abnormal diagnostic test, did the PCP adequately manage the result? (Question 06.263)
<i>Continuity of Care</i>	Consists of 18 questions that determine whether inmates received care when moved within an institution or from one institution to another, or were received from an outside care provider after specialty services or hospitalization.	Upon the inmate's discharge from the community hospital, did the TTA RN document that he or she reviewed the inmate's discharge plan and completed a FTF assessment of the inmate? (Question 21.248)
<i>Nurse Responsibilities</i>	Consists of 19 questions that evaluate whether nurses properly provided care to inmates and whether processes related to providing nursing care are consistent with policy.	Did documentation indicate that the RN reviewed all of the inmate's clinically significant complaints listed on Form 7362? (Question 01.246)

As shown by the checked boxes in Table 4, we extract questions from 14 of the 20 components to generate the five general medical categories. Access to health care information, internal reviews, other services, chemical agent contraindications, staffing levels and training, and nursing policy are the only components without at least one question that corresponds to one of the five general medical categories.

Table 4: Distribution of Medical Component Questions within the Medical Categories

Medical Component	Medication Management	Access to Providers and Services	Continuity of Care	Primary Care Provider Responsibilities	Nurse Responsibilities
Chronic Care	√	√		√	
Clinical Services	√	√			√
Health Screening	√	√	√	√	√
Specialty Services		√	√		
Urgent Services	√	√	√	√	√
Emergency Services		√			√
Prenatal Care/ Childbirth/Post-delivery		√		√	√
Diagnostic Services		√		√	
Outpatient Housing Unit		√	√	√	
Inmate Transfers	√		√		√
Clinic Operations	√		√		√
Preventive Services	√	√			
Pharmacy Services	√				
Inmate Hunger Strikes		√		√	√

Medical Category Analysis

The overall scores in each medical category indicate improvement during our second cycle of medical inspections. In the first cycle, institutions scored particularly low on two of the five categories: medication management and access to providers and services. The average score for medication management in cycle 1 was 58.8 percent. The average score for medication management in cycle two increased 16.2 points to 75 percent, indicating the institutions greatly improved their effectiveness in delivering medications to inmates in a timely manner and documenting actions as required by policy.

The average score for access to providers and services in cycle 1 was 65.4 percent, whereas the average score for cycle 2 was 78.6 percent, a 13.2 percent increase. This demonstrates institutions are improving the timeliness for inmates to be seen or provided services for routine, urgent, and emergency medical needs according CDCR policy.

Although these scores demonstrate progress, there is room for additional improvement in both of these categories. Nineteen institutions scored below the 75 percent moderate adherence level in medication management, with scores ranging from a low of 55.5 percent for California State Prison, Los Angeles County (LAC) to a high of 94.0 percent for Folsom State Prison (FSP). In the access to providers and services category, 11 institutions scored below the 75 percent moderate adherence level, with scores ranging from a low of 65.8 percent for Pleasant Valley State Prison (PVSP) to a high of 91.2 percent for Sierra Conservation Center (SCC). Improvement was also evident in the remaining three categories.

Nurse responsibilities was the highest scoring category overall with 82.4 percent. This represents 10 institutions at the high adherence level, 20 institutions at the moderate adherence level, and 3 institutions below the minimum adherence level. The scores ranged from a low of 68.0 percent at Mule Creek State Prison (MCSP) to a high of 95.4 percent at Avenal State Prison (ASP).

The second highest scoring category was continuity of care, with an average overall score of 82.5 percent. In this category, 14 institutions scored in the high adherence range, 14 institutions scored in the moderate adherence range, and 5 institutions scored below the minimum adherence level. The scores ranged from a low of 68.3 percent at High Desert State Prison (HDSP) to a high of 93.5 percent at Avenal State Prison (ASP).

The third highest scoring category is primary care provider responsibilities, with an overall average score of 81.0 percent. In this category, 8 institutions scored in the high adherence level, 21 institutions scored in the moderate adherence level, and four institutions scored below the minimum adherence level. The scores in this category ranged from a low of 68.6 percent at Salinas Valley State Prison (SVSP) to a high of 87.7 percent at Pelican Bay State Prison (PBSP).

Although average scores are increasing across the medical category areas, consistency in care varies. Twenty-two institutions had lower scores in at least one medical category in cycle 2 than they had achieved in cycle 1, indicating they have not yet established consistent management and delivery of medical care in accordance with policies and procedures and medical community standards. Two institutions had lower category scores in three categories, and eight institutions had lower cycle 2 scores in two medical categories. Thirteen institutions received lower scores in at least one category in cycle 2, for an overall total of 22 institutions that did not maintain or increase medical scores in each

category across inspection cycles. Although scores decreased in at least one category among 22 institutions in cycle 2, 18 of those institutions remained at or above the 75 percent minimum moderate adherence level, even though their overall category score in cycle 2 was lower than cycle 1.

Chart 6: Institutions Receiving Lower Scores by Category in Cycle 2

Medical Category - Institutions Receiving Lower Scores in Cycle 2																				
22 Institutions decreased in one or more medical categories	2 Institutions w/ 3 category decrease		7 institutions w/ 2 category decrease					13 Institutions w/ 1 category decrease												
Medication Management -4			CMF		RJD	SAC	LAC													
Cycle 2			71.4%		58.7%	63.8%	55.5%													
Cycle 1			84.0%		68.1%	66.6%	61.7%													
Access to Providers -2					PBSP										CIM					
Cycle 2					70.3%										82.8%					
Cycle 1					79.9%										86.7%					
Primary Care Provider Responsibilities -4															CIW					
	CEN	CCWF	CMF																	
Cycle 2	78.1%	70.6%	79.4%												73.9%					
Cycle 1	80.1%	84.1%	83.2%												77.1%					
Continuity of Care -8																				
	CEN	CCWF			PBSP			KVSP	NKSP	SVSP	ISP	HDSP								
Cycle 2	80.2%	77.8%			81.3%			70.8%	73.7%	79.7%	75.2%	68.3%								
Cycle 1	82.7%	83.1%			91.4%			75.5%	75.0%	84.9%	78.2%	73.8%								
Nurse Responsibilities -15																				
	CEN	CCWF						RJD	SAC	LAC	KVSP	NKSP	FSP	WSP	CMC	CAL	DVI	CVSP	MCSP	CRC
Cycle 2	84.1%	91.7%						81.7%	79.1%	80.3%	77.2%	76.1%	84.4%	82.3%	84.4%	77.8%	74.4%	72.3%	68.0%	87.6%
Cycle 1	90.7%	93.8%						85.8%	85.3%	81.0%	84.2%	79.5%	89.0%	85.4%	88.4%	81.2%	78.0%	73.3%	70.6%	89.5%

Eleven institutions received higher scores in cycle 2 across all five categories, but only four institutions (California Correctional Center (CCC), Valley State Prison for Women (VSPW), Avenal State Prison (ASP) and San Quentin (SQ)) achieved 75 percent or higher in all five categories. Seven institutions still did not achieve the minimum 75 percent score in each category, and Pleasant Valley State Prison (PVSP) only achieved 75 percent in two of the five categories. California Correctional Institution (CCI), California Substance Abuse Treatment Facility and State Prison (SATF), California State Prison, Corcoran (COR) and California State Prison Solano (SOL) improved their scores in each category but only achieved at least 75 percent in three of the five categories.

Chart 7: Institutions Receiving Higher Scores by Category in Cycle 2

Medical Category - Institutions Receiving Higher Scores in Cycle 2											
Med Management	CCC	VSPW	ASP	SQ	PVSP	SCC	CCI	CTF	SATF	COR	SOL
Cycle 2	87.0%	83.1%	79.6%	77.9%	63.9%	73.0%	71.3%	71.3%	70.9%	70.6%	68.2%
Cycle 1	53.5%	56.9%	48.9%	40.3%	43.5%	54.6%	68.8%	62.4%	44.5%	54.0%	54.6%
Access to Providers	CCC	VSPW	ASP	SQ	PVSP	SCC	CCI	CTF	SATF	COR	SOL
Cycle 2	89.8%	87.8%	85.4%	78.7%	65.8%	91.2%	74.1%	72.2%	69.1%	72.6%	69.5%
Cycle 1	67.3%	84.5%	68.6%	66.2%	52.1%	61.4%	49.6%	66.3%	55.6%	60.1%	65.6%
Primary Care Provider Responsibilities	CCC	VSPW	ASP	SQ	PVSP	SCC	CCI	CTF	SATF	COR	SOL
Cycle 2	86.2%	85.3%	81.7%	85.0%	74.1%	87.1%	85.7%	76.6%	78.9%	79.6%	79.5%
Cycle 1	66.2%	80.5%	72.1%	78.9%	73.6%	85.1%	76.1%	67.6%	71.6%	62.5%	55.5%
Continuity of Care	CCC	VSPW	ASP	SQ	PVSP	SCC	CCI	CTF	SATF	COR	SOL
Cycle 2	91.0%	91.9%	93.5%	82.9%	77.9%	88.8%	78.2%	87.9%	85.5%	79.8%	78.3%
Cycle 1	82.6%	75.4%	79.3%	68.1%	70.6%	80.3%	66.6%	63.8%	79.2%	74.0%	78.1%
Nurse Responsibilities	CCC	VSPW	ASP	SQ	PVSP	SCC	CCI	CTF	SATF	COR	SOL
Cycle 2	89.4%	90.2%	95.4%	76.4%	76.5%	86.1%	81.0%	79.1%	85.3%	85.4%	76.4%
Cycle 1	82.3%	76.9%	83.8%	72.2%	65.8%	83.5%	66.7%	73.2%	80.8%	83.2%	73.7%

In the following sections, we provide a more in-depth analysis of the 33 institutions' scores in each of the five general medical categories.

Medication Management

The medication management category evaluates the timely delivery of medications to inmates and certain elements of medication administration. These elements include the availability of medications, maintenance of medications, and the screening of new medications for potential adverse reactions. To develop our analysis, we used 14 questions from the following medical care components: chronic care, clinical services, health screening, urgent services, inmate transfers, clinic operations, preventive services, and pharmacy services.

Prisons have improved in properly administering and delivering medications to inmates; however, the majority of institutions remain in the low adherence level. The 33 institutions' average score for medication management in cycle 1 was 58.8 percent. Cycle 2 scores demonstrate a 16.2 percentage point increase for an overall average score of 75 percent. This places the average score for medication management from low adherence in cycle 1 to moderate adherence in cycle 2. Although cycle 2 scores indicate improvement, medication management remains the lowest scoring category within the five general medical categories.

Cycle 2 Key Statistics	
Category Average:	75.0%
Range of Scores: 55.5%-94.0%	
Variation:	38.5%
Number of Institutions with:	
High Adherence	6
Moderate Adherence	8
Low Adherence	19

In cycle 1, 30 of the 33 institutions scored below the 75 percent minimum score for moderate adherence, and four institutions received lower scores in cycle 2 than the previous cycle, indicating consistency in this category has not been achieved. Pelican Bay State Prison (PBSP) had the highest cycle 1 score of 84.2 percent, whereas San Quentin (SQ), with a score of 40.3 percent, was the lowest cycle 1 score in this category. In cycle 2, Pelican Bay State Prison (PBSP) raised their score to 93.5 percent and San Quentin (SQ) achieved 77.9 percent in this category.

Overall, 29 institutions improved their scores in cycle 2, with 14 of the 33 institutions exceeding the 75 percent minimum score for moderate adherence. Six institutions exceeded the 85 percent minimum score for high adherence with Folsom State Prison (FSP) receiving the highest score of 94 percent. Scores decreased in cycle 2 at four institutions: California Medical Facility (CMF), California State Prison Sacramento (SAC), Richard J. Donovan Correctional Facility (RJD), and California State Prison, Los Angeles County (LAC).

		High Adherence Level (85.1-100%)					
		FSP	PBSP	CIM	CVSP	CAL	CCC
Cycle 2		94.0%	93.5%	91.6%	91.4%	87.7%	87.0%
Cycle 1		71.0%	84.2%	54.9%	56.2%	66.3%	53.5%

Opportunities for improvement in delivering medication within specified timeframes exist, including properly administering Isoniazid, a medication prescribed to treat latent or active tuberculosis. Institutions can also improve the timely administration of existing and new prescription orders for sick call medications. Charts 8 and 9 demonstrate overall scores in medication management for each institution as well as the progress made across the two cycles.

Chart 8: Cycle 2 Medication Management

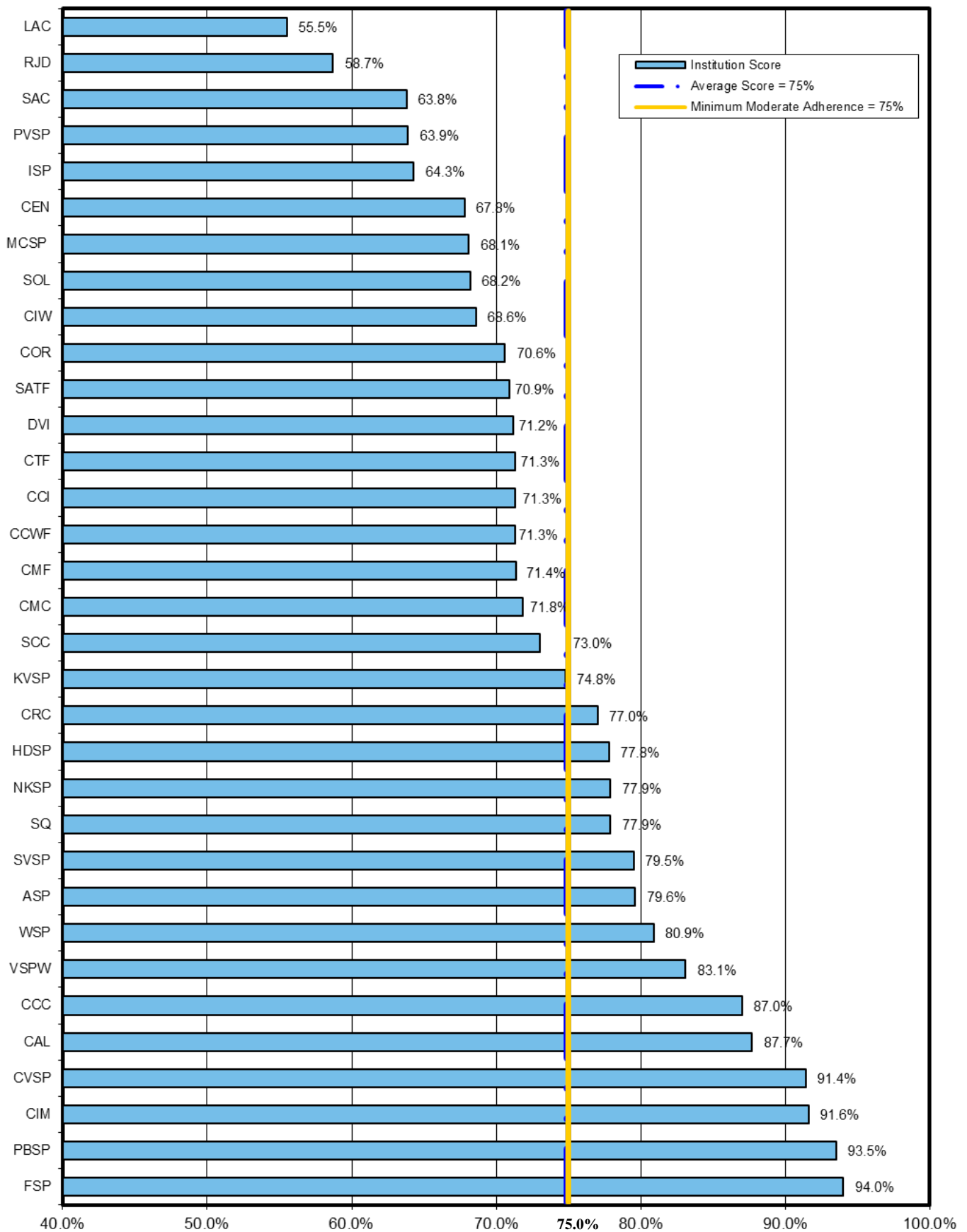
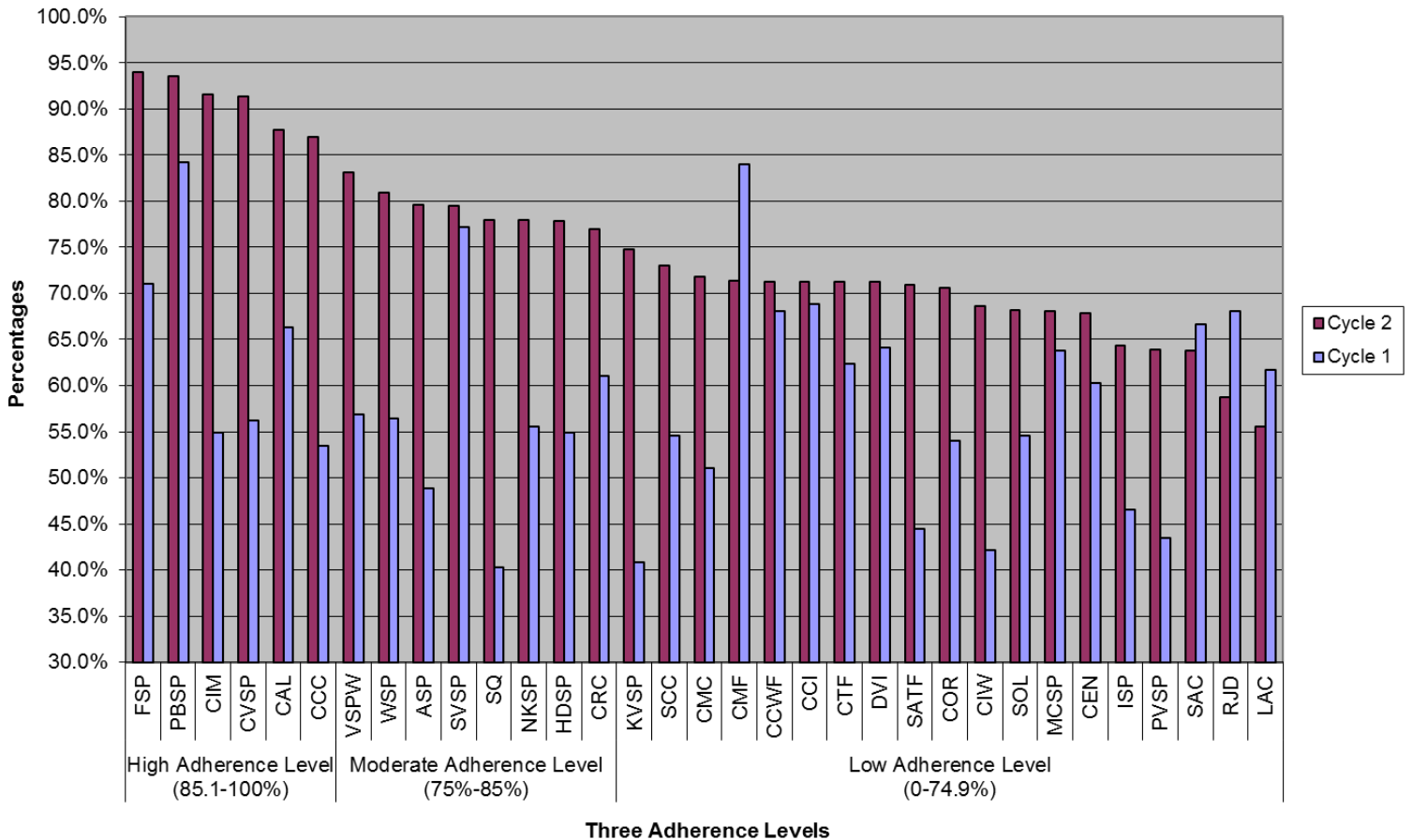


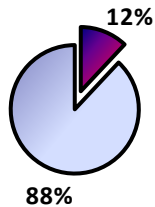
Chart 9: Medication Management Scores by Institution, Cycles 1 and 2

Medication Management



Medication Management

- 12% of Institutions Scored Lower in Cycle 2
- 88% of Institutions Scored Higher in Cycle 2



Four institutions received lower scores in this category in cycle 2. CMF scored at the low adherence level, previously at moderate adherence in cycle 1. SAC, RJD, and LAC remained at the low adherence level.

See Appendix C-1 for detailed information on questions and scores for this category.

Access to Providers and Services

The access to providers and services category assesses the institutions’ effectiveness in ensuring that inmates are seen by primary care providers or are provided services for routine, urgent, and emergency medical needs according to timelines set by CDCR policy. Effective institution medical care depends on inmates’ access to providers and services; a key indicator of appropriate access to providers and services is timeliness. To develop our analysis, we used 32 questions related to access to providers and services from the following medical care components: chronic care, clinical services, health screening, specialty services, urgent services, emergency services, prenatal care/childbirth/post-delivery, diagnostic services, outpatient housing unit, preventive services, and inmate hunger strikes.

The average score for access to providers and services meets the moderate adherence level, and has improved. In cycle 2, the overall average score for access to providers and services increased 13.2 percent (65.4 percent in cycle 1 to 78.6 percent in cycle 2). In cycle 1, 27 institutions scored below the 75 percent moderate adherence level, while in cycle 2 the number of institutions falling below moderate adherence decreased to 11. In addition, two institutions reached the high adherence level in cycle 1, whereas nine institutions achieved high adherence in cycle 2. Encouragingly, Sierra Conservation Center (SCC) and Folsom State Prison (FSP) each received scores in the ninetieth percentile.

Cycle 2 Key Statistics	
Category Average:	78.6%
Range of Scores: 65.8%-91.2%	
Variation:	25.4%
Number of Institutions with:	
High Adherence	9
Moderate Adherence	13
Low Adherence	11

In cycle 1, the low adherence level scores ranged from 44.8 percent to 73.6 percent, while the low adherence scores in cycle 2 ranged from 65.8 percent to 74.1 percent. While the 21 percent improvement of the lowest score is notable, even more significant is the improvement five institutions made from the low adherence level to the high adherence level. Three other institutions progressed from the moderate adherence level to the high adherence level and only one institution dropped from high to moderate.

	High Adherence Level (85.1-100%)								
	SCC	FSP	CCC	VSPW	CAL	LAC	CMF	ASP	WSP
Cycle 2	91.2%	90.9%	89.8%	87.8%	87.4%	87.3%	86.4%	85.4%	85.1%
Cycle 1	61.4%	86.0%	67.3%	84.5%	79.0%	52.2%	63.0%	68.6%	75.2%

Of the 33 institutions, 2 decreased in their adherence levels. California Institution for Men (CIM) went from high to moderate and Pelican Bay State Prison (PBSP) went from moderate to low adherence. In chart 11, the cycle comparisons demonstrate that although significant improvements have been made, there are still 13 institutions performing at the moderate adherence level and 11 institutions performing at the low adherence level, leaving room for improvement in providing inmates timely access to the primary care providers and medical services they need. Thirty-two institutions scored in the low adherence level for failing to ensure chronic care medical appointments were within the timeframe required by policy. The majority of institutions also scored in the low adherence level for delays in referring inmates to clinicians by the established timeframes.

Chart 10: Cycle 2 Access to Providers and Services Scores by Institution, Sorted Lowest to Highest

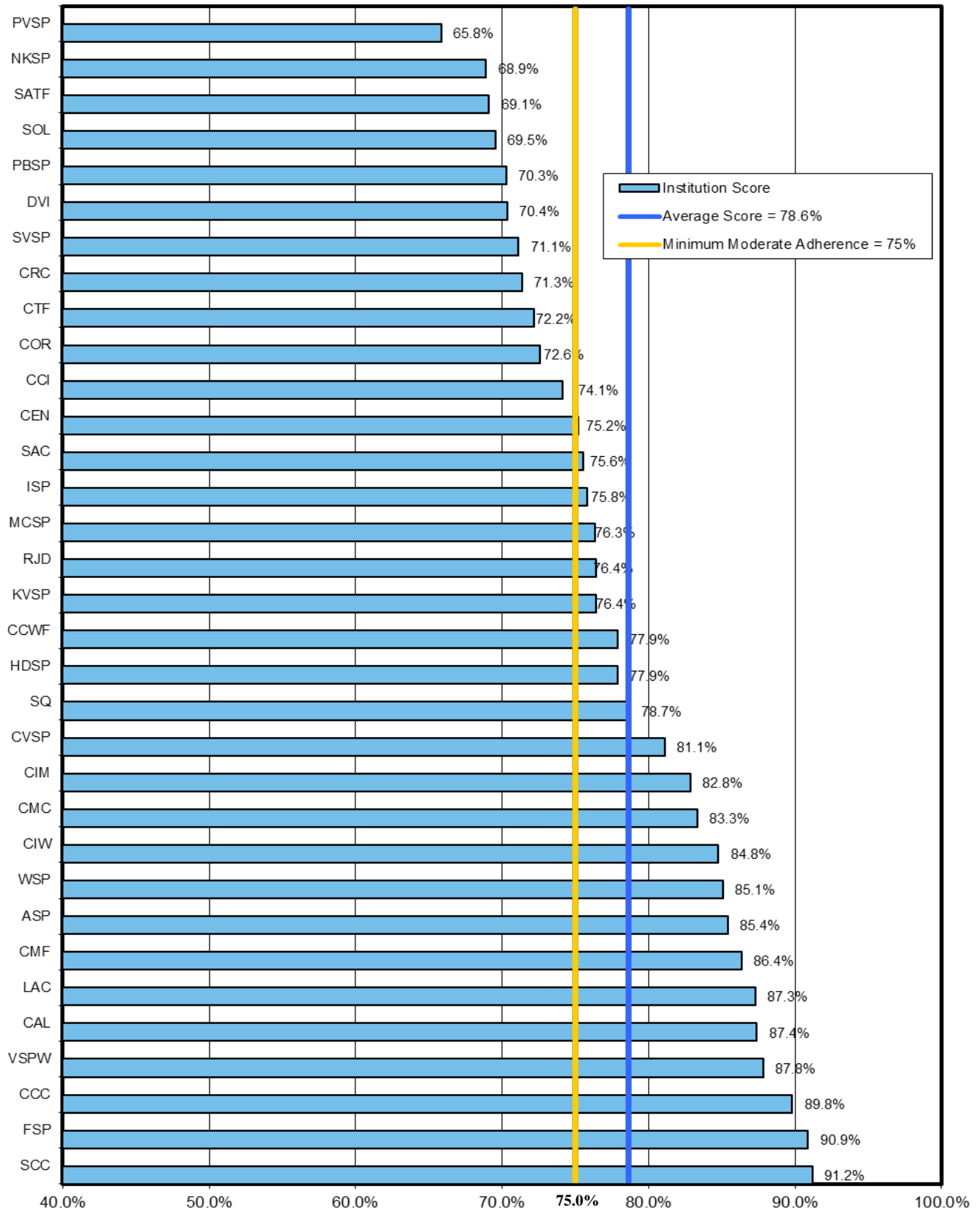
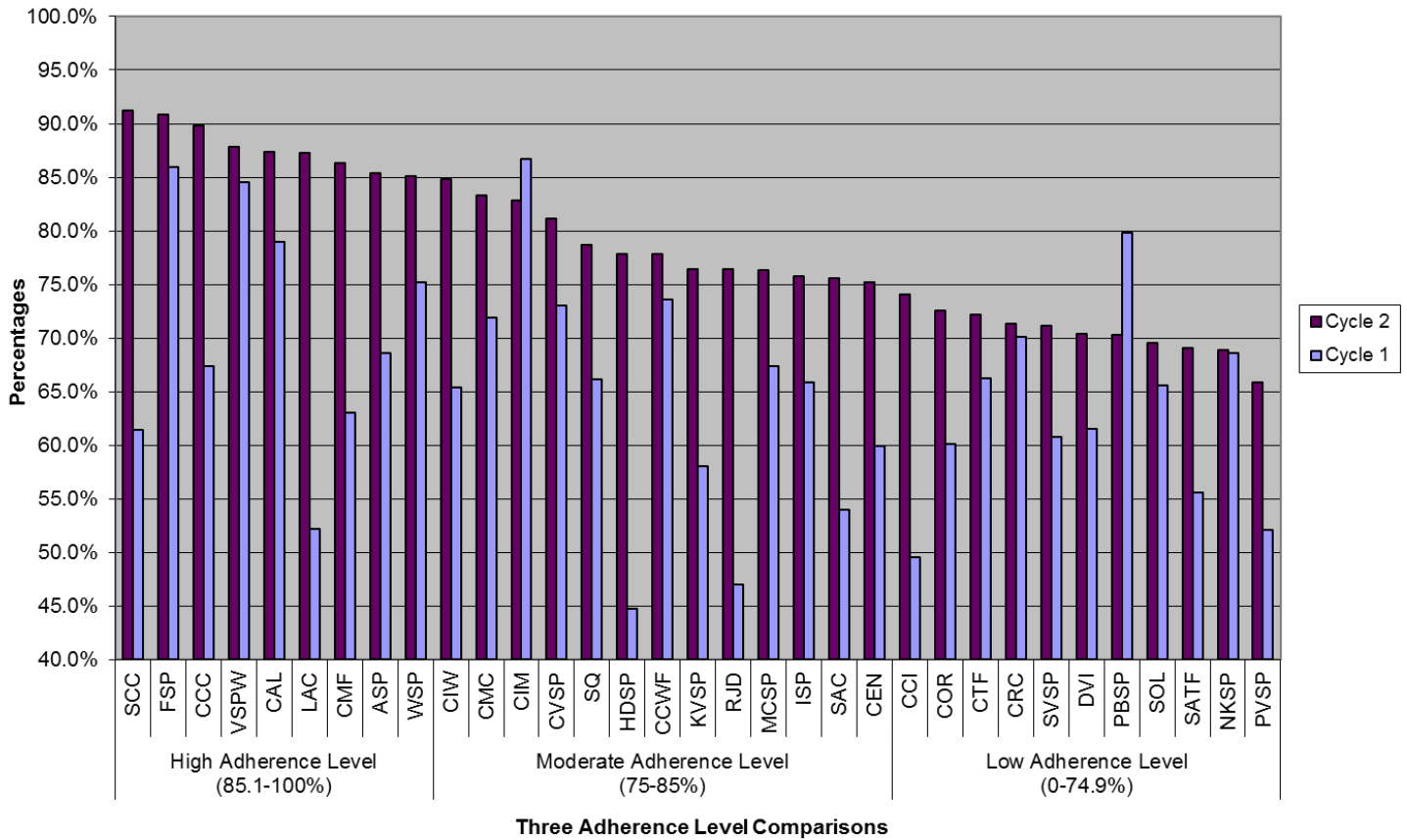


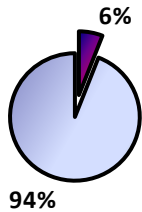
Chart 11: Access to Providers and Services Scores by Institution, Cycles 1 and 2

Access to Providers & Services



Access to Providers and Services

- 6% of Institutions Scored Lower in Cycle 2
- 94% of Institutions Scored Higher in Cycle 2



Two institutions received lower scores in cycle 2; however, of the two, CIM remained in the moderate adherence level.

See Appendix C-2 for detailed information on questions and scores for this category.

Primary Care Provider Responsibilities

The primary care provider responsibilities category assesses how well the institutions’ physicians, nurse practitioners, and physician assistants perform their duties and whether processes related to providing clinical care are consistent with policy. To develop our analysis, we used 26 questions from the following medical care components: chronic care, health screening, urgent services, prenatal care/childbirth/post-delivery, diagnostic services, outpatient housing unit, and inmate hunger strikes.

Many of the institutions’ primary care providers improved their performance to achieve moderate adherence, but 12 percent of institutions received a lower cycle 2 score in this category. In cycle 2, the overall average score for primary care provider responsibilities increased 8.9 percent (72.1 percent in Cycle 1 to 81.0 percent in Cycle 2).

Cycle 2 Key Statistics	
Category Average:	81.0%
Range of Scores:	68.6%-87.7%
Variation:	19.1%
Number of Institutions with:	
High Adherence	8
Moderate Adherence	21
Low Adherence	4

In cycle 1, 18 institutions scored below the 75 percent moderate adherence level, while 4 institutions scored below moderate in cycle 2. Eight institutions reached the high adherence level in cycle 2 with Pelican Bay State Prison (PBSP) receiving the highest score of 87.7 percent, whereas only one institution, Sierra Conservation Center (SCC), reached high adherence in cycle 1. The following five institutions increased their scores by more than 20 percentage points in cycle 2 bringing four institutions up from low to moderate adherence and one institution from low to high adherence: High Desert State Prison (HDSP), Richard J. Donovan Correctional Facility (RJD), Ironwood State Prison (ISP), Kern Valley State Prison (KVSP), and California State Prison, Solano (SOL). High Desert State Prison (HDSP) had an increase of 29.2 percentage points, the largest increase of all 33 institutions, bringing their cycle 1 score of 54.7 percent up to 83.9 percent in cycle 2.

		High Adherence Level (85.1-100%)							
		PBSP	CAL	SCC	CCC	ISP	FSP	CCI	VSPW
Cycle 2		87.7%	87.6%	87.1%	86.2%	86.1%	86.0%	85.7%	85.3%
Cycle 1		75.0%	84.7%	85.1%	66.2%	61.4%	84.4%	76.1%	80.5%

Overall, institutions received low scores in the chronic care component. The majority of institutions did not adequately document the clinical history of chronic care conditions, resulting in an average score of 67 percent in this component area. Twenty-one institutions received scores in the low adherence level ranging from 44 percent to 72 percent, with only four institutions scoring in the high adherence level for adequately documenting the clinical history of chronic care conditions.

Four institutions received a lower score in this category than was achieved in cycle I, indicating deficiencies in consistency in primary care provider responsibilities. California Medical Facility (CMF), California State Prison Centinela (CEN), California Institution for Women (CIW) and Central California Women’s Facility (CCWF) had score decreases of 3.8, 2.0, 3.2, and 13.5 percentage points, respectively.

Chart 12: Primary Care Provider Responsibilities Scores by Institution, Sorted Low to High

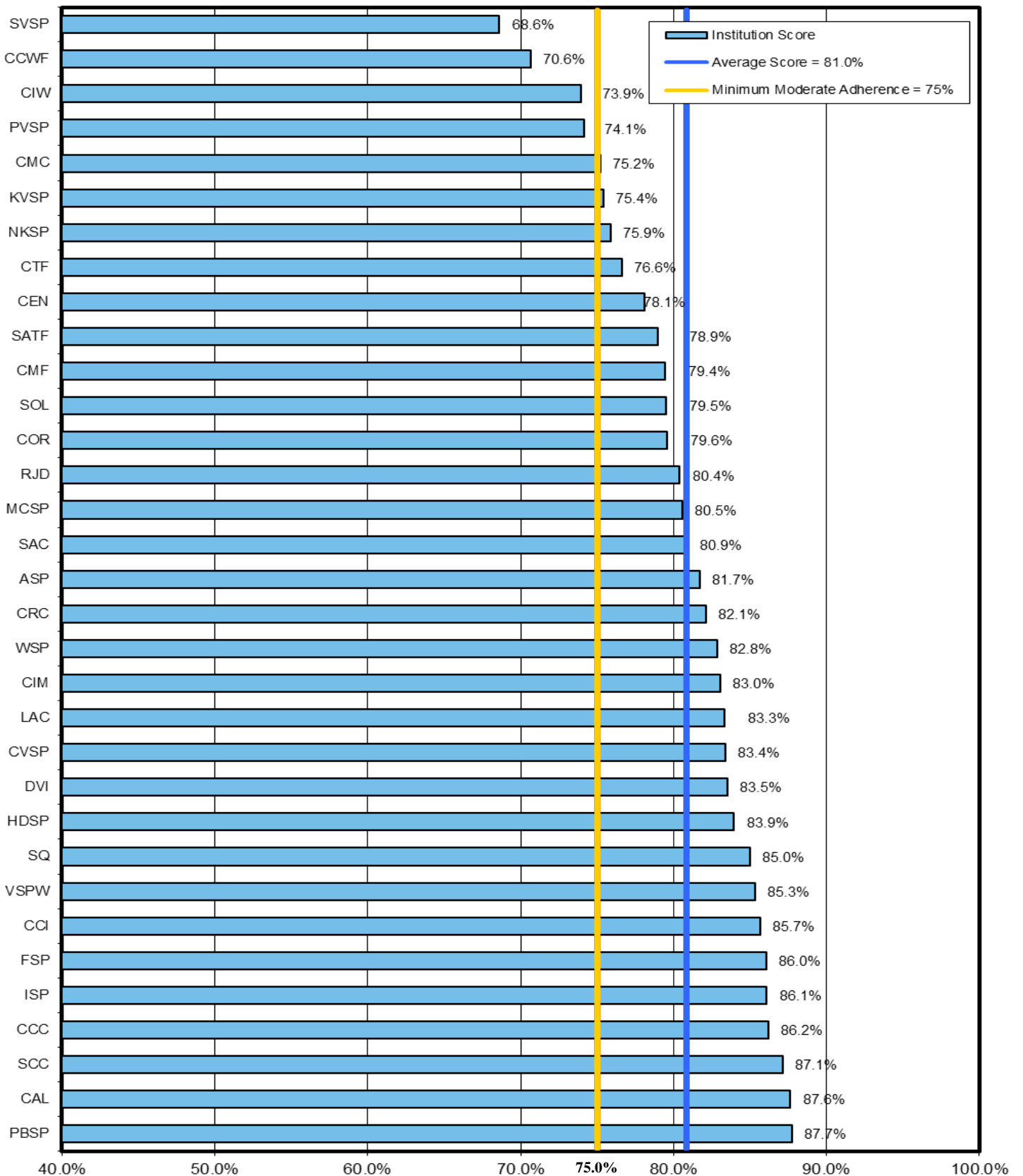
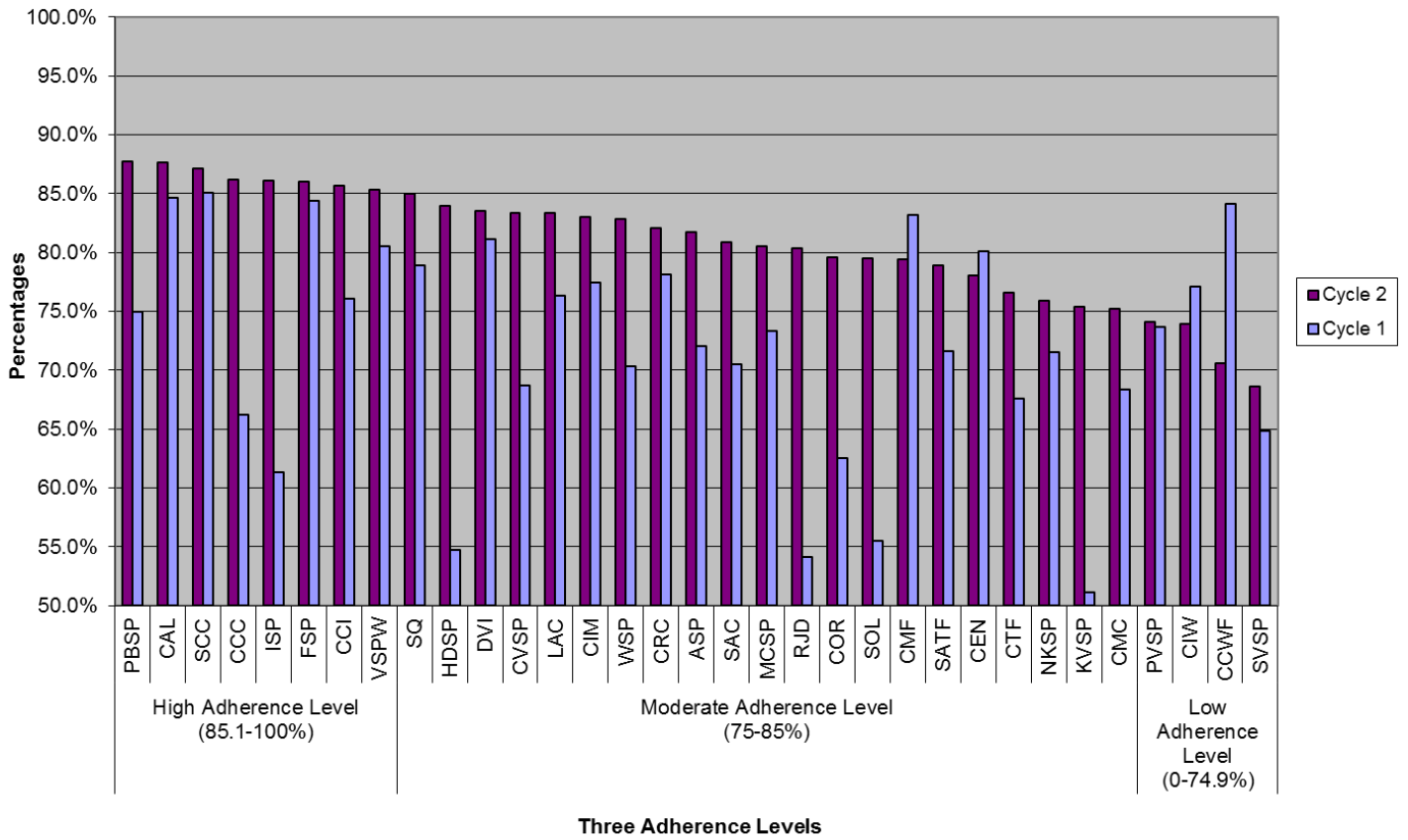


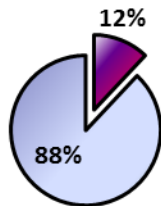
Chart 13: Primary Care Provider Responsibilities Scores by Institution, Cycles 1 and 2

Primary Care Provider Responsibilities



Primary Care Provider Responsibilities

- 12% of Institutions Scored Lower in Cycle 2
- 88% of Institutions Scored Higher in Cycle 2



Four institutions received lower scores in this category in cycle 2; however, of the four, CMF and CEN remained at the moderate adherence level.

See Appendix C-3 for detailed information on questions and scores for this category

Continuity of Care

The continuity of care category evaluates the medical care inmates receive when they move within an institution, move between institutions, or return from a specialty service or outside hospitalization. To develop our analysis, we used 18 questions from the following medical care components: health screening, specialty services, urgent services, outpatient housing unit, inmate transfers, and clinic operations.

Cycle 2 Key Statistics

Category Average: 82.5%

Range of Scores: 68.3%-93.5%

Variation: 25.2%

Number of Institutions with:

High Adherence 14

Moderate Adherence 14

Low Adherence 5

Most prisons met or exceeded the 75 percent minimum moderate adherence for continuity of care, but 24 percent of the institutions received a lower cycle 2 score in this category. As shown in Chart 14, the 33 institutions’ average score for continuity of care for cycle 2 is 82.5 percent. This is a 6.4 percent increase from cycle 1 where institutions scored an average of 76.1. Twenty-eight of the 33 institutions exceeded the 75 percent minimum moderate adherence, while 14 reached high adherence with 85.1 percent or higher. Five institutions, Avenal State Prison (ASP), Folsom State Prison (FSP), California Institution for Men (CIM), Valley State Prison for Women (VSPW), and California Correctional Center (CCC), received scores in the ninetieth percentile.

	High Adherence Level (85.1-100%)													
	ASP	FSP	CIM	VSPW	CCC	CMC	SCC	CTF	CIW	CAL	CRC	SATF	CVSP	WSP
Cycle 2	93.5%	93.1%	92.2%	91.9%	91.0%	88.8%	88.8%	87.9%	87.4%	87.0%	86.5%	85.5%	85.4%	85.4%
Cycle 1	79.3%	86.5%	85.4%	75.4%	82.6%	72.3%	80.3%	63.8%	68.2%	83.3%	84.4%	79.2%	75.5%	78.5%

Three institutions, California Institution for Women (CIW), California Men’s Colony (CMC), and California Training Facility (CTF), achieved improvement in scores raising their compliance from low adherence in cycle 1 to high adherence in cycle 2. California Training Facility (CTF) had the largest score increase of 24.1 percent, which raised their low adherence score of 63.8 percent in cycle 1 to a high adherence score of 87.9 percent in cycle 2. Conversely, eight institutions had a poorer performance in cycle 2 and decreased their scores.

Two questions related to the health screening and specialty services components yielded particularly low scores by the majority of institutions in cycle 2. Institutions, on average, were unable to demonstrate that they properly provided medication to inmates with existing medication orders upon arrival at the institution. The average score for this health screening question was 61 percent. Also, the majority of low adherence institutions failed to demonstrate that the primary care provider conducted a follow-up appointment within specified timelines following completion of a specialty service. Specifically, 25 institutions received scores below the moderate adherence level for this question. There were, however, three institutions that received scores in the moderate to high adherence levels for both questions. Those institutions are: Calipatria State Prison (CAL), Folsom State Prison (FSP), and Valley State Prison for Women (VSPW). Noteworthy, Calipatria State Prison (CAL) received a score of 100 percent on both questions.

Chart 14: Cycle 2 Continuity of Care Score by Institution, Sorted Lowest to Highest

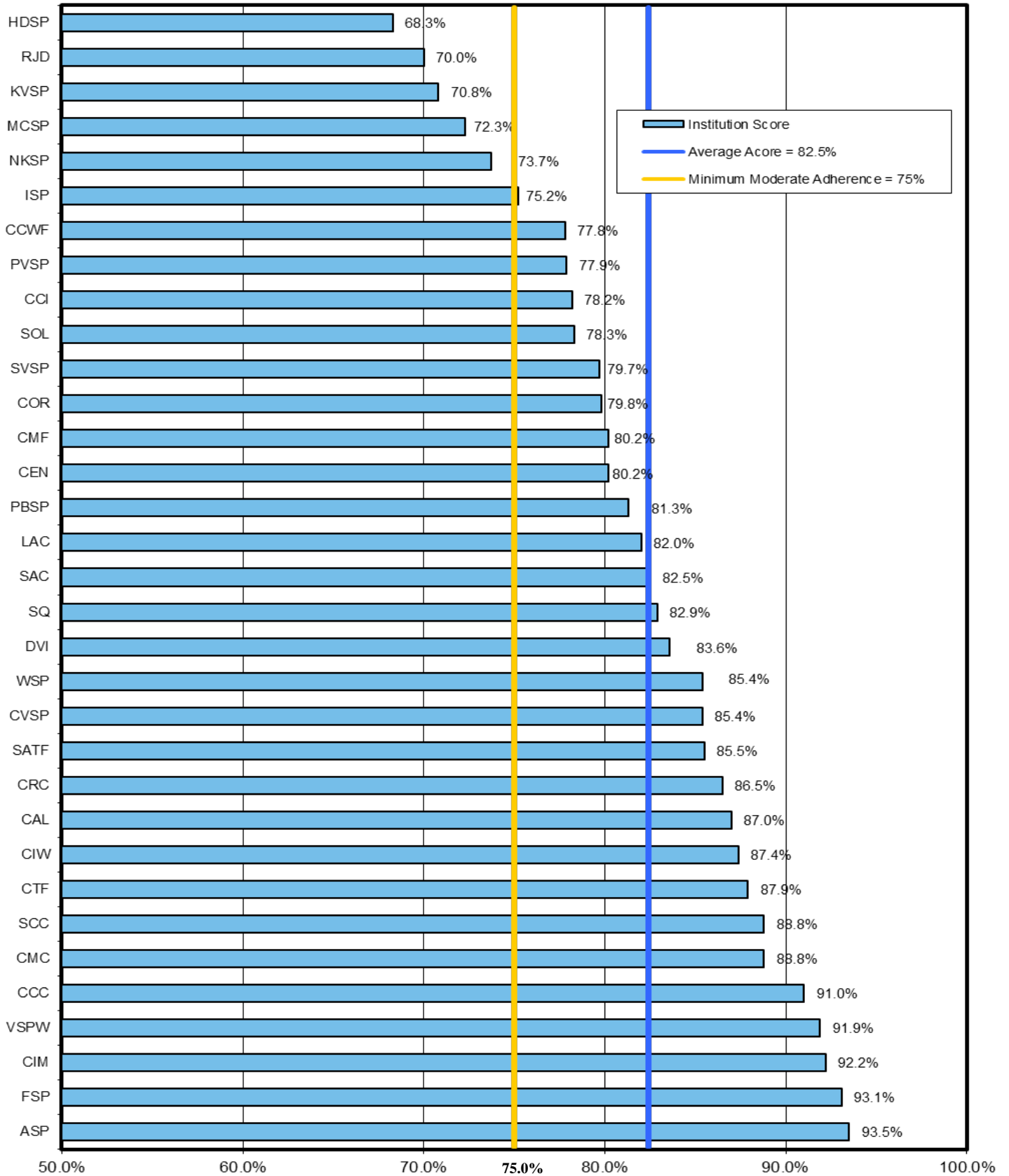
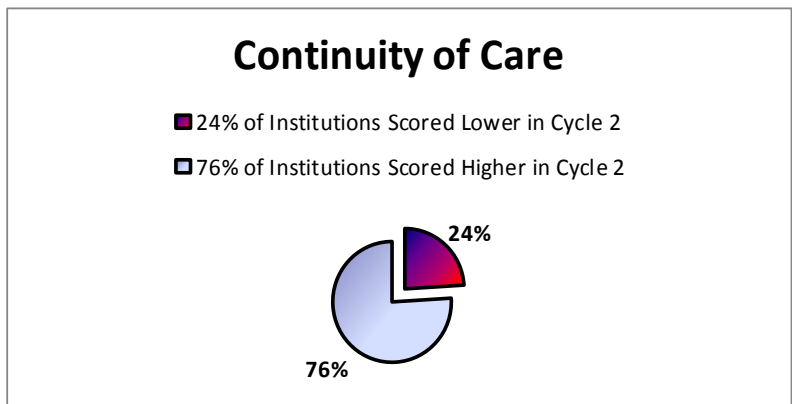
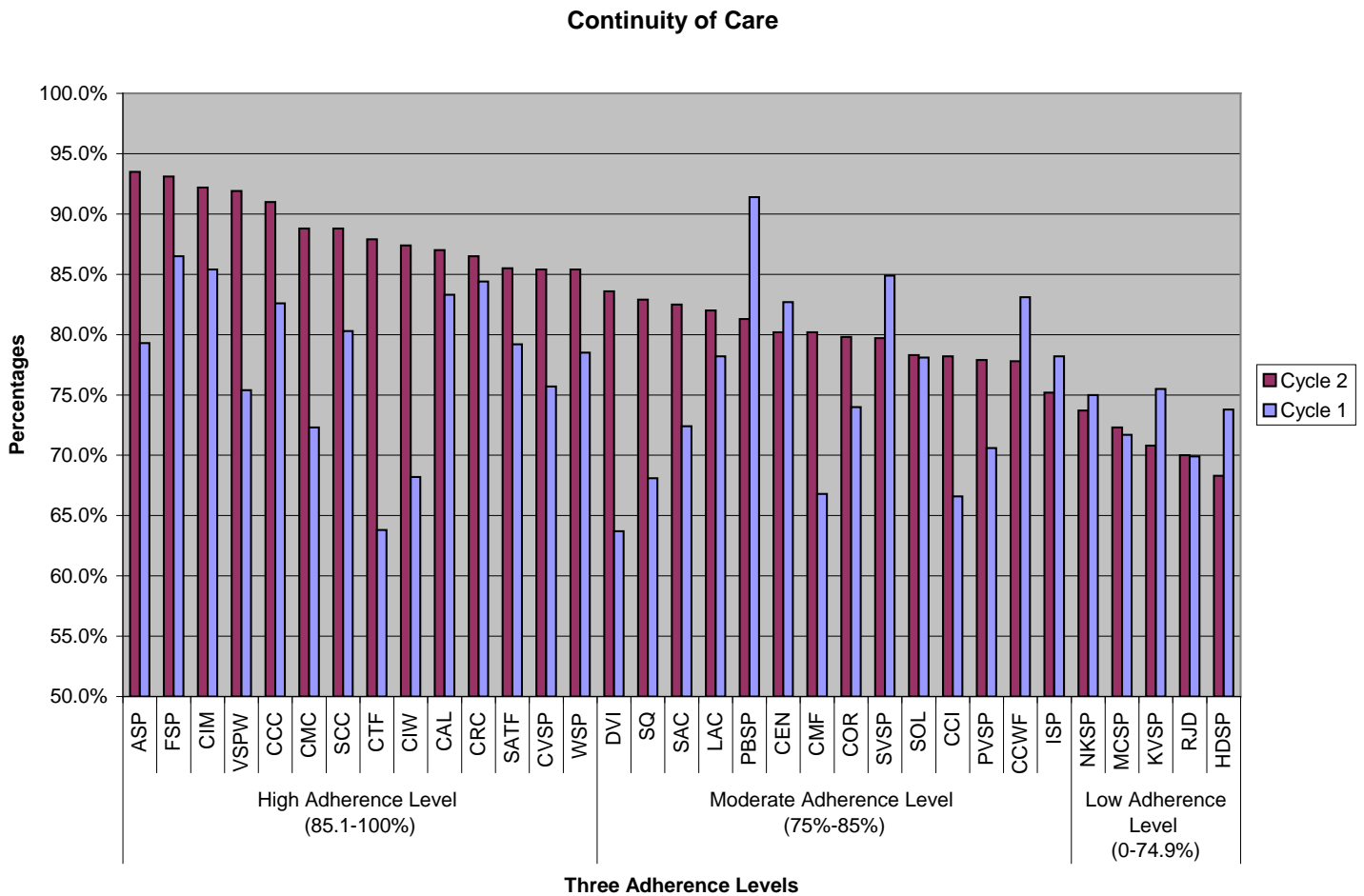


Chart 15: Continuity of Care Scores by Institution, Cycles 1 and 2



Eight institutions received lower scores in cycle 2; however, of the eight, PBSP, CEN, SVSP, CCWF, and ISP remained at the moderate adherence level.

See Appendix C-4 for detailed information on questions and scores for this category.

Nurse Responsibilities Category

The nurse responsibilities category evaluates how well the institutions' registered nurses and licensed vocational nurses perform their duties and whether processes related to providing nursing care are consistent with policy. To develop our analysis, we used 19 questions from the following medical care components: clinical services, health screening, urgent services, emergency services, prenatal care/childbirth/post-delivery, inmate transfers, clinic operations, and inmate hunger strikes.

Cycle 2 Key Statistics	
Category Average:.....	82.4%
Range of Scores: 68.0%-95.4%	
Variation:	27.4%
Number of Institutions with:	
High Adherence	10
Moderate Adherence	20
Low Adherence	3

Although thirty institutions scored at or above moderate adherence, scores in this category decreased in 45 percent of institutions during cycle 2. The 33 institutions' average score for nurse responsibilities in cycle 1 was 80.2 percent. Scores decreased at 15 institutions in cycle 2, but the overall average score increased by 2.2 percentage points for a category average of 82.4 percent. Thirty of the 33 institutions exceeded the 75 percent minimum score for moderate adherence, with ten institutions achieving high adherence scores of 85.1 percent or more. Avenal State Prison's (ASP) score of 95.4 percent was the highest among the 33 institutions. In cycle 1, ten institutions did not achieve the minimum score for moderate adherence in this category, compared to only three institutions in cycle 2 that did not reach the minimum score for moderate adherence: Deuel Vocational Institution (DVI), Chuckawalla Valley State Prison (CVSP), and Mule Creek State Prison (MCSP), with scores of 74.4, 72.3, and 68.0 percent, respectively.

Eighteen institutions increased their scores in cycle 2, with California Medical Facility (CMF) receiving the largest increase of 14.8 percent. As in cycle 1, the nurse responsibilities category earned the highest average score of all five categories.

		High Adherence Level (85.1-100%)									
		ASP	CIM	PBSP	CCWF	VSPW	CCC	CRC	SCC	COR	SATF
Cycle 2		95.4%	93.2%	92.3%	91.7%	90.2%	89.4%	87.6%	86.1%	85.4%	85.3%
Cycle 1		83.8%	85.1%	88.5%	93.8%	76.9%	82.3%	89.5%	83.5%	83.2%	80.8%

The two lowest scoring components of this category were clinical services and inmate transfers. Specifically, two questions related to registered nurse (RN) documentation in the clinical services component received average scores of 59 percent and 65 percent, well below the minimum moderate adherence level of 75 percent. Room for improvement exists in properly documenting patient information during RN face-to-face triages. In the inmate transfers component, the majority of institutions failed to accurately complete all applicable sections of the Health Care Transfer Information Form. Twenty-one institutions received scores ranging from 0 percent to 67 percent demonstrating a general deficiency in this area. Although the majority of institutions received low scores on these particular questions, Pelican Bay State Prison (PBSP), Avenal State Prison (ASP), and California Rehabilitation Center (CRC) received moderate to high adherence scores for all three questions.

Chart 16: Cycle 2 Nurse Responsibilities Scores by Institution, Sorted Lowest to Highest

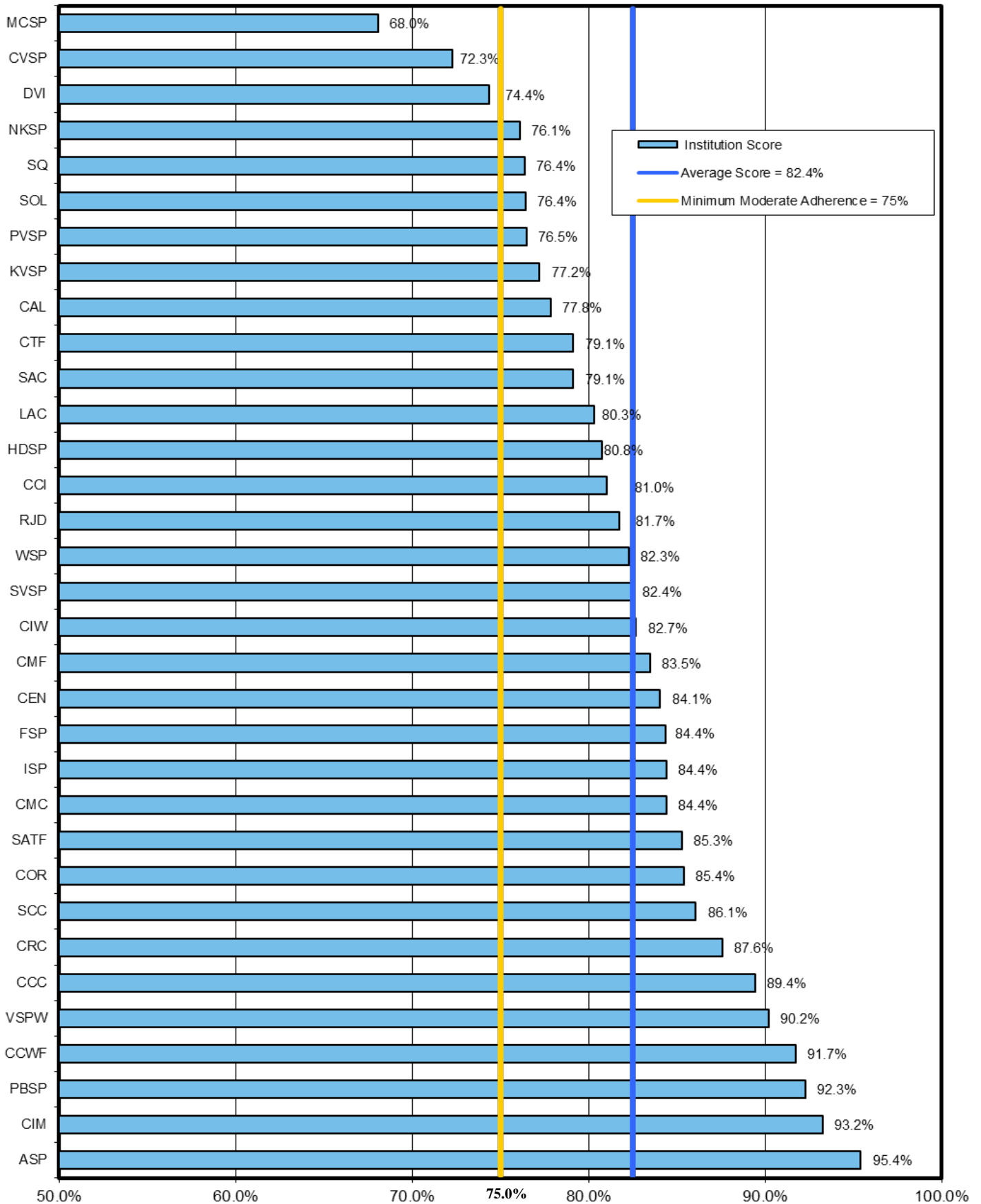
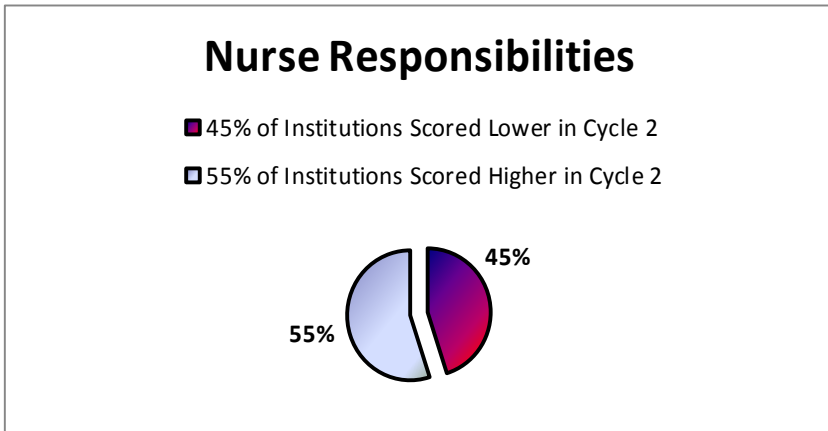
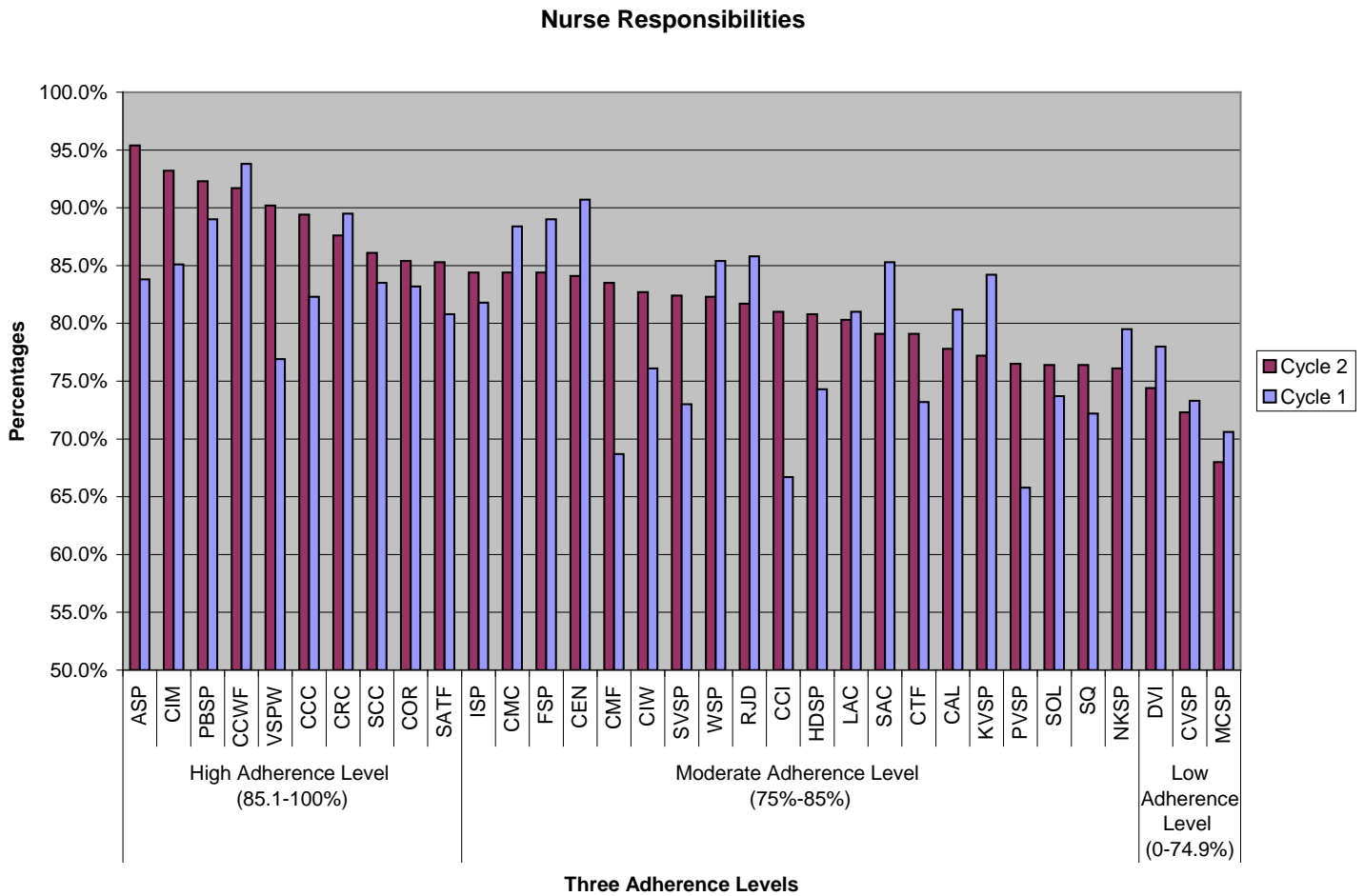


Chart 17: Nurse Responsibilities Scores by Institution, Cycles 1 and 2



*Fifteen institutions received lower scores in cycle 2. Despite the decrease in scores, **CCWF and CRC** remained at the **high adherence level**, while **CMC, FSP, CEN, WSP, RJD,** and **SAC** dropped from high adherence to the moderate adherence level in cycle 2, and **LAC, CAL, KVSP,** and **NKSP** remained at the moderate adherence level.*

See Appendix C-5 for detailed information on questions and scores for this category.

Conclusion

The overall comparative analysis between the cycle 1 and cycle 2 medical inspection scores indicates that the Receiver and CDCR are making progress in improving institutional compliance with CDCR medical policies and procedures and medical community standards. The overall scores by component increased between cycle 1 and cycle 2, with four institutions (California Correctional Center (CCC), Folsom State Prison (FSP), Sierra Conservation Center (SCC), and Avenal State Prison (ASP)) averaging high adherence. In contrast to cycle 1, the vast majority of institutions in cycle 2 achieved the 75 percent moderate adherence level or better, with an average moderate score of 79.6. Only four institutions were below the moderate adherence level, with scores ranging from 73.0 to 74.7 percent, just missing the 75 percent minimum moderate adherence level.

Overall average scores also improved in each of the five categories, meeting or exceeding the 75 percent moderate adherence level. Although this upward trend indicates increased compliance with medical policies and procedures, recurring low adherence levels in some areas indicate additional improvement can be achieved. Medication management was the lowest scoring category within the five general medical categories, and half of the component questions in this category scored in the low adherence range (below 75 percent). Improvement can be achieved in timeliness of administering medication including processing new and existing prescriptions. Follow-up of chronic care medications within the timeframe established in departmental policy is another low scoring area. Inmates' access to providers and services was the second lowest scoring category; including timeliness of access to a referred primary care provider, clinician or chronic care visit.

CDCR must be vigilant in preserving gains made in previous medical inspection cycles. Selective adherence to show overall cosmetic improvement detracts from the goal of providing quality medical care to inmates. Consistent adherence is possible as evidenced by the following eight institutions that scored moderate to high adherence in all five category areas, improving their cycle 1 scores: Avenal State Prison (ASP), Calipatria State Prison (CAL), California Correctional Center (CCC), California Institution for Men (CIM), Folsom State Prison (FSP), San Quentin State Prison (SQ), Valley State Prison for Women (VSPW), and Wasco State Prison (WSP).

APPENDICES

APPENDIX A: COMPONENT DEFINITIONS

Chronic Care: Examines how well the institution provided care and medication to inmates with specific chronic care conditions, which are those that affect (or have the potential to affect) an inmate's functioning and long-term prognosis for more than six months. Our inspection tests the following chronic care conditions: asthma, anti-coagulation therapy, diabetes, HIV (Human Immunodeficiency Virus), and hypertension.

Clinical Services: Evaluates the inmate's access to primary health care services and focuses on inmates who recently received services from any of the institution's facilities or administrative segregation unit clinics. This component evaluates sick call processes (doctor or nurse line), medication management, and nursing.

Health Screening: Focuses on the institution's process for screening new inmates upon arrival to the institution for health care conditions that require treatment and monitoring, as well as ensuring inmates' continuity of care.

Specialty Services: Focuses on the institution's process for approving, denying, and scheduling services that are outside the specialties of the institution's medical staff. Common examples of these services include cardiology services, physical therapy, oncology services, podiatry consultations, and neurology services.

Urgent Services: Addresses the care provided by the institution to inmates before and after they were sent to a community hospital.

Emergency Services: Examines how well the institution responded to inmate medical emergencies.

Prenatal Care/Childbirth/Post-delivery: Focuses on the prenatal and post-delivery medical care provided to pregnant inmates. This component is not applicable at men's institutions.

Diagnostic Services: Addresses the timeliness of radiology (x-ray) and laboratory services and whether the institution followed up on clinically significant results.

Access to Health Care Information: Addresses the institution's effectiveness in filing, storing, and retrieving medical records and medical-related information.

Outpatient Housing Unit: Determines whether the institution followed department policies and procedures when placing inmates in the outpatient housing unit.¹ This component also evaluates whether the placement provided the inmate with adequate care and whether the physician's plan addressed the placement diagnosis.

¹ An outpatient housing unit (OHU) is a facility that provides outpatient health services to inmates and assists them with the activities of daily living.

Internal Reviews: Focuses on the frequency of meetings held by the institution's Quality Management Committee and Emergency Medical Response Review Committee and whether key staff attended the meetings. This component also evaluates the timeliness of institution's responses to inmates' medical appeals filed, and the institution's death review process.

Inmate Transfers: Focuses on inmates pending transfer to determine whether the sending institution documented medication and medical conditions to assist the receiving institution in providing continuity of care.

Clinic Operations: Addresses the general operational aspects of the institution's facility clinics. Generally, the questions in this component relate to the cleanliness of the clinics, privacy afforded to inmates during non-emergency visits, use of priority ducats (slips of paper the inmates carries for scheduled medical appointments), and availability of health care request forms.

Preventive Services: Focuses on inmate cancer screening, tuberculosis evaluation, and influenza immunizations.

Pharmacy Services: Addresses whether the institution's pharmacy complies with various operational policies, such as conducting periodic inventory counts, maintaining the currency of medications in its crash carts and after-hours medication supplies, and having valid permits. In addition, this component also addresses whether the pharmacy has an effective process for screening medication orders for potential adverse reactions/interactions.

Other Services: Examines additional areas that are not captured in the other components. The areas evaluated in this component include the institution's provision of therapeutic diets, its handling of inmates who display poor hygiene, and the availability of the current version of the department's Inmate Medical Services Policies and Procedures.

Inmate Hunger Strikes: Examines medical staff's monitoring of inmates participating in hunger strikes lasting more than three days.

Chemical Agent Contraindications: Addresses the institution's process for handling inmates who may be predisposed to an adverse outcome from calculated uses of force (cell extractions) involving Oleoresin Capsicum (OC), which is commonly referred to as "pepper spray." For example, this might occur if the inmate has asthma.

Staffing Levels and Training: Examines the institution's medical staffing levels and training provided.

Nursing Policy: Determines whether the institution maintains written policies and procedures for the safe and effective provision of quality nursing care. The questions in this component also determine whether nursing staff review their duty statements and whether supervisors periodically review the work of nurses to ensure they properly follow established nursing protocols.

APPENDIX B

Component Scores, Cycles 1 and 2

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	SAC		CMF		CIW		RJD		CCWF		CEN		CMC	
	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2
Chronic Care	62.7%	72.9%	83.6%	68.3%	69.6%	72.6%	48.8%	66.9%	73.2%	64.4%	80.9%	71.7%	57.3%	71.1%
Clinical Services	67.0%	67.1%	87.1%	67.1%	61.7%	66.4%	67.2%	60.7%	74.1%	76.7%	80.1%	74.5%	74.2%	70.9%
Health Screening	76.4%	83.4%	86.8%	74.8%	69.8%	75.9%	68.0%	76.6%	84.3%	86.3%	77.8%	80.0%	73.2%	94.2%
Specialty Services	47.4%	62.8%	42.6%	75.7%	63.1%	88.0%	62.3%	81.8%	52.6%	73.3%	59.6%	83.2%	63.4%	76.1%
Urgent Services	82.5%	61.5%	79.1%	85.4%	75.4%	85.8%	73.2%	79.5%	89.4%	69.3%	80.2%	72.4%	83.7%	74.1%
Emergency Services	47.5%	82.2%	72.1%	79.5%	80.0%	67.6%	89.7%	77.6%	80.1%	66.9%	76.7%	78.3%	85.5%	85.2%
Prenatal Care/Childbirth/Post-Delivery	N/A	N/A	N/A	N/A	61.3%	80.9%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Diagnostic Services	68.1%	82.5%	72.2%	73.5%	70.6%	81.5%	64.0%	79.4%	83.8%	65.2%	74.4%	68.3%	70.0%	84.0%
Access to Healthcare Information	39.2%	75.5%	58.8%	72.5%	58.8%	58.8%	44.1%	43.1%	53.9%	82.4%	82.4%	49.0%	39.2%	77.5%
Outpatient Housing Unit	75.6%	98.2%	85.5%	92.3%	63.3%	60.2%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Internal Reviews	70.4%	70.0%	68.8%	85.0%	95.1%	85.7%	100.0%	62.2%	97.9%	85.5%	60.8%	70.0%	70.4%	75.0%
Inmate Transfers	75.3%	94.7%	50.0%	N/A	80.0%	100.0%	89.5%	74.5%	100.0%	95.3%	100.0%	84.1%	94.2%	100.0%
Clinic Operations	91.0%	93.9%	82.8%	100.0%	97.9%	100.0%	94.9%	81.2%	85.9%	100.0%	81.8%	91.5%	84.8%	86.4%
Preventive Services	32.1%	76.0%	43.7%	85.0%	32.6%	71.3%	24.0%	70.0%	58.7%	81.0%	19.0%	58.7%	53.0%	76.0%
Pharmacy Services	74.5%	90.3%	75.9%	97.6%	95.2%	97.6%	93.3%	93.1%	92.0%	100.0%	57.8%	86.2%	90.8%	65.5%
Other Services	90.6%	85.0%	100.0%	100.0%	57.1%	70.0%	100.0%	100.0%	100.0%	100.0%	100.0%	77.8%	90.9%	100.0%
Inmate Hunger Strikes	10.5%	60.0%	31.6%	92.6%	N/A	N/A	10.5%	93.7%	100.0%	N/A	31.6%	N/A	71.1%	100.0%
Chemical Agent Contraindications	100.0%	84.7%	86.8%	100.0%	100.0%	100.0%	94.1%	100.0%	64.7%	N/A	89.4%	100.0%	100.0%	100.0%
Staffing Levels and Training	95.0%	100.0%	95.0%	100.0%	85.0%	100.0%	100.0%	100.0%	85.0%	100.0%	100.0%	100.0%	100.0%	95.0%
Nursing Policy	78.6%	50.0%	35.7%	60.0%	64.3%	77.1%	88.6%	50.0%	100.0%	80.0%	71.4%	80.0%	78.6%	90.0%
Overall Score	65.2%	76.3%	72.4%	79.0%	69.6%	77.5%	68.0%	73.0%	77.9%	77.5%	74.4%	74.7%	71.3%	80.0%

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	CRC		PVSP		SCC		NKSP		LAC		SQ		VSPW	
	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2
Chronic Care	67.1%	66.4%	56.9%	61.7%	75.0%	77.4%	58.9%	66.3%	70.1%	76.5%	64.6%	75.6%	70.5%	81.7%
Clinical Services	70.2%	63.9%	46.7%	72.6%	71.1%	84.3%	64.0%	71.9%	65.5%	72.7%	46.6%	78.3%	65.7%	75.9%
Health Screening	74.2%	78.7%	67.1%	73.0%	61.0%	87.9%	71.9%	89.1%	68.8%	83.9%	76.5%	90.6%	85.8%	95.2%
Specialty Services	59.2%	78.9%	60.6%	76.2%	73.1%	84.2%	60.7%	81.5%	70.3%	85.4%	58.0%	83.4%	71.5%	92.0%
Urgent Services	81.2%	75.8%	80.5%	59.0%	89.1%	89.3%	79.8%	70.5%	80.2%	69.7%	62.9%	66.9%	66.9%	79.7%
Emergency Services	72.9%	90.2%	82.8%	96.9%	75.9%	100.0%	81.0%	82.1%	84.0%	72.4%	78.3%	58.3%	88.2%	78.8%
Prenatal Care/Childbirth/Post-Delivery	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	80.8%
Diagnostic Services	58.5%	60.4%	64.6%	89.8%	85.7%	99.0%	67.9%	85.2%	54.0%	82.7%	69.4%	70.8%	81.3%	76.9%
Access to Healthcare Information	77.5%	72.5%	62.7%	49.0%	82.4%	95.1%	72.5%	80.4%	72.5%	67.6%	53.9%	98.0%	75.5%	39.2%
Outpatient Housing Unit	74.8%	86.1%	N/A	N/A	75.2%	98.5%	N/A	N/A	N/A	N/A	83.3%	100.0%	88.5%	88.3%
Internal Reviews	90.5%	65.5%	70.5%	67.5%	60.4%	79.3%	85.0%	87.5%	73.0%	63.3%	68.8%	85.0%	85.5%	85.7%
Inmate Transfers	100.0%	100.0%	76.0%	81.3%	95.3%	87.3%	95.8%	86.0%	100.0%	85.3%	100.0%	76.7%	100.0%	100.0%
Clinic Operations	86.4%	87.9%	92.7%	93.3%	87.9%	95.5%	90.0%	93.9%	90.0%	94.2%	100.0%	95.5%	100.0%	97.0%
Preventive Services	82.0%	81.0%	27.3%	66.0%	28.0%	96.0%	55.0%	67.7%	20.0%	75.3%	48.7%	70.0%	81.4%	92.0%
Pharmacy Services	79.3%	89.7%	72.4%	93.1%	90.8%	86.2%	93.1%	100.0%	100.0%	84.5%	86.2%	93.1%	86.2%	93.1%
Other Services	70.0%	100.0%	70.0%	100.0%	55.0%	100.0%	50.0%	100.0%	100.0%	100.0%	85.0%	100.0%	100.0%	100.0%
Inmate Hunger Strikes	N/A	N/A	36.8%	66.8%	N/A	N/A	N/A	N/A	42.1%	93.7%	53.7%	83.2%	N/A	N/A
Chemical Agent Contraindications	100.0%	N/A	66.3%	75.0%	100.0%	76.5%	100.0%	100.0%	90.6%	78.8%	89.4%	100.0%	100.0%	73.5%
Staffing Levels and Training	85.0%	100.0%	80.0%	100.0%	100.0%	95.0%	95.0%	100.0%	90.0%	95.0%	95.0%	100.0%	100.0%	100.0%
Nursing Policy	75.7%	87.1%	100.0%	50.0%	94.3%	50.0%	71.4%	50.0%	57.1%	80.0%	70.0%	90.0%	100.0%	50.0%
Overall Score	74.3%	75.9%	64.5%	73.3%	76.1%	87.5%	72.2%	79.3%	71.7%	78.4%	68.2%	81.5%	80.0%	82.2%

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	CCI		KVSP		SATF		HDSP		DVI		FSP		COR	
	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2
Chronic Care	61.8%	73.2%	37.6%	71.4%	57.8%	74.6%	45.0%	83.0%	73.5%	75.0%	78.8%	82.9%	57.5%	66.3%
Clinical Services	57.4%	72.4%	57.7%	72.4%	56.1%	73.7%	51.1%	72.6%	72.8%	55.2%	75.8%	82.1%	68.0%	79.9%
Health Screening	78.3%	76.0%	75.4%	77.2%	72.7%	77.4%	72.3%	80.0%	74.3%	80.4%	88.8%	96.4%	72.7%	83.6%
Specialty Services	57.3%	86.6%	61.7%	77.9%	61.5%	67.3%	53.2%	75.1%	53.4%	82.1%	80.1%	96.9%	55.1%	61.8%
Urgent Services	82.7%	76.4%	61.0%	69.2%	75.2%	76.9%	71.9%	80.5%	77.5%	63.6%	87.6%	79.3%	75.7%	78.6%
Emergency Services	77.9%	82.2%	71.9%	70.7%	69.6%	73.1%	72.1%	85.8%	71.0%	57.4%	83.6%	76.7%	88.2%	81.4%
Prenatal Care/Childbirth/Post-Delivery	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Diagnostic Services	60.4%	78.3%	85.6%	80.0%	56.0%	67.9%	42.9%	67.7%	73.7%	79.6%	80.4%	84.8%	67.7%	80.0%
Access to Healthcare Information	54.9%	72.5%	72.5%	62.7%	56.9%	70.6%	58.8%	57.8%	58.8%	50.0%	77.5%	90.2%	72.5%	45.1%
Outpatient Housing Unit	73.3%	92.7%	N/A	N/A	N/A	N/A	N/A	N/A	82.8%	100.0%	N/A	N/A	61.7%	91.9%
Internal Reviews	60.0%	76.3%	68.8%	73.0%	72.5%	63.0%	62.5%	73.0%	93.3%	83.2%	98.0%	100.0%	65.8%	58.8%
Inmate Transfers	43.2%	81.3%	100.0%	81.3%	100.0%	100.0%	100.0%	64.0%	78.9%	90.7%	95.3%	90.7%	86.7%	86.0%
Clinic Operations	90.6%	100.0%	96.6%	87.3%	98.5%	100.0%	90.9%	96.1%	87.9%	100.0%	93.9%	100.0%	90.3%	95.5%
Preventive Services	7.3%	62.3%	27.3%	93.8%	36.0%	69.3%	24.0%	72.0%	21.7%	54.0%	56.7%	100.0%	30.3%	84.3%
Pharmacy Services	79.3%	100.0%	82.8%	96.6%	90.0%	97.6%	100.0%	95.5%	92.0%	100.0%	100.0%	100.0%	86.2%	100.0%
Other Services	85.0%	100.0%	50.0%	82.4%	100.0%	100.0%	72.7%	70.0%	100.0%	100.0%	70.0%	100.0%	92.7%	55.0%
Inmate Hunger Strikes	45.8%	N/A	46.3%	66.3%	78.9%	48.9%	44.2%	81.1%	N/A	N/A	N/A	N/A	30.0%	58.9%
Chemical Agent Contraindications	66.3%	100.0%	60.0%	81.8%	100.0%	94.1%	100.0%	100.0%	89.4%	100.0%	100.0%	100.0%	100.0%	100.0%
Staffing Levels and Training	90.0%	100.0%	95.0%	100.0%	100.0%	95.0%	100.0%	100.0%	95.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Nursing Policy	50.0%	80.0%	57.1%	90.0%	71.4%	60.0%	88.6%	60.0%	35.7%	90.0%	74.3%	100.0%	85.7%	100.0%
Overall Score	64.3%	79.8%	64.0%	76.1%	68.1%	75.7%	62.4%	77.8%	72.6%	75.4%	83.2%	89.1%	68.9%	76.2%

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	CCC		SOL		CTF		MCSP		PBSP		SVSP		ISP	
	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2
Chronic Care	45.7%	80.8%	42.3%	64.8%	56.2%	60.1%	69.8%	72.0%	70.2%	77.5%	57.1%	58.9%	38.7%	69.2%
Clinical Services	65.9%	92.5%	59.9%	70.5%	59.2%	64.8%	68.7%	72.3%	69.1%	76.5%	61.1%	73.5%	60.8%	82.1%
Health Screening	80.6%	78.7%	76.9%	80.9%	64.2%	74.9%	81.0%	73.4%	85.1%	79.4%	83.7%	82.8%	82.3%	75.7%
Specialty Services	70.7%	89.6%	65.6%	66.2%	69.0%	59.7%	75.8%	69.0%	96.2%	85.9%	71.0%	70.4%	82.4%	82.8%
Urgent Services	83.7%	82.7%	70.4%	84.1%	74.8%	82.2%	74.6%	82.4%	92.3%	87.3%	83.8%	82.0%	70.2%	88.3%
Emergency Services	89.7%	100.0%	82.4%	75.9%	81.0%	58.3%	64.0%	78.6%	81.0%	81.0%	82.8%	87.1%	73.2%	87.6%
Prenatal Care/Childbirth/Post-Delivery	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Diagnostic Services	70.8%	80.8%	59.8%	66.9%	71.5%	76.7%	68.1%	84.6%	57.1%	77.9%	77.1%	72.1%	57.5%	79.6%
Access to Healthcare Information	77.5%	100.0%	57.8%	98.0%	77.5%	80.4%	72.5%	100.0%	100.0%	100.0%	88.2%	100.0%	49.0%	39.2%
Outpatient Housing Unit	82.3%	97.1%	N/A	N/A	87.1%	96.0%	N/A	N/A	N/A	N/A	N/A	N/A	89.8%	85.0%
Internal Reviews	85.5%	83.2%	75.0%	83.0%	93.0%	87.5%	82.5%	95.5%	68.8%	75.0%	72.5%	65.0%	87.5%	76.8%
Inmate Transfers	92.6%	86.0%	78.9%	81.3%	67.9%	100.0%	68.4%	65.3%	92.9%	100.0%	85.3%	90.7%	95.3%	74.0%
Clinic Operations	97.0%	100.0%	83.9%	90.9%	90.9%	91.8%	100.0%	87.3%	92.6%	94.8%	95.5%	90.9%	97.0%	91.2%
Preventive Services	36.7%	90.0%	58.0%	72.0%	51.0%	63.0%	40.0%	72.3%	81.3%	98.3%	42.0%	96.7%	33.7%	88.0%
Pharmacy Services	69.0%	100.0%	89.0%	100.0%	88.6%	79.3%	93.1%	93.1%	93.4%	100.0%	100.0%	100.0%	82.8%	86.2%
Other Services	100.0%	100.0%	75.0%	70.0%	66.7%	83.3%	85.0%	70.0%	100.0%	85.0%	89.3%	83.3%	85.0%	83.3%
Inmate Hunger Strikes	68.4%	N/A	87.9%	N/A	N/A	100.0%	81.6%	N/A	100.0%	65.8%	26.3%	52.6%	N/A	84.2%
Chemical Agent Contraindications	100.0%	N/A	100.0%	N/A	100.0%	N/A	100.0%	100.0%	78.8%	48.2%	100.0%	100.0%	100.0%	N/A
Staffing Levels and Training	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	95.0%
Nursing Policy	94.3%	100.0%	71.4%	80.0%	100.0%	100.0%	88.6%	100.0%	50.0%	50.0%	100.0%	71.4%	50.0%	90.0%
Overall Score	73.4%	89.5%	67.1%	76.7%	72.0%	74.5%	74.5%	79.8%	81.0%	82.8%	74.1%	78.0%	68.3%	78.6%

APPENDIX B

Component Scores, Cycles 1 and 2

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	CAL		ASP		CVSP		CIM		WSP		Average Score	
	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2	Cycle 1	Cycle 2
Chronic Care	75.0%	82.0%	59.2%	73.2%	51.5%	77.7%	61.5%	72.0%	51.7%	67.9%	61.5%	72.0%
Clinical Services	60.1%	70.6%	64.4%	86.4%	60.6%	80.8%	74.0%	87.5%	74.0%	81.0%	65.4%	74.2%
Health Screening	80.0%	83.6%	80.7%	84.0%	75.9%	83.2%	86.1%	78.2%	86.3%	94.7%	76.9%	82.1%
Specialty Services	74.5%	89.6%	74.1%	89.6%	86.1%	78.7%	83.3%	84.5%	70.5%	74.5%	66.2%	79.1%
Urgent Services	88.3%	85.3%	70.2%	82.9%	77.9%	82.2%	79.6%	82.4%	85.2%	92.4%	78.4%	78.1%
Emergency Services	85.2%	87.8%	78.1%	79.8%	73.1%	76.7%	90.4%	85.5%	72.8%	78.3%	78.3%	79.4%
Prenatal Care/Childbirth/Post-Delivery	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	71.1%	81.1%
Diagnostic Services	57.5%	73.7%	86.7%	95.2%	56.2%	84.8%	67.7%	82.5%	89.2%	81.0%	68.8%	78.6%
Access to Healthcare Information	37.3%	95.1%	19.6%	90.2%	49.0%	85.3%	77.5%	82.4%	75.5%	100.0%	63.8%	75.2%
Outpatient Housing Unit	92.5%	91.9%	71.3%	95.6%	99.0%	92.9%	93.1%	87.5%	N/A	N/A	81.1%	91.4%
Internal Reviews	75.0%	73.0%	65.5%	73.0%	67.5%	66.8%	95.7%	87.5%	87.5%	75.0%	78.0%	76.8%
Inmate Transfers	100.0%	76.7%	100.0%	100.0%	73.3%	68.2%	93.3%	100.0%	88.9%	92.3%	87.8%	87.3%
Clinic Operations	100.0%	93.9%	93.9%	100.0%	90.9%	88.8%	94.8%	93.3%	89.7%	97.9%	92.2%	94.2%
Preventive Services	48.3%	94.3%	60.3%	94.3%	48.3%	90.3%	70.7%	100.0%	70.0%	92.0%	43.9%	80.4%
Pharmacy Services	96.6%	69.0%	92.1%	93.1%	82.8%	100.0%	95.9%	100.0%	86.2%	93.1%	87.5%	93.1%
Other Services	100.0%	100.0%	70.0%	100.0%	100.0%	100.0%	100.0%	94.0%	68.8%	100.0%	84.2%	91.2%
Inmate Hunger Strikes	100.0%	100.0%	N/A	100.0%	N/A	N/A	100.0%	100.0%	N/A	100.0%	57.0%	81.5%
Chemical Agent Contraindications	100.0%	78.8%	100.0%	100.0%	N/A	N/A	100.0%	100.0%	94.1%	87.1%	92.8%	91.5%
Staffing Levels and Training	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	80.0%	100.0%	95.9%	99.2%
Nursing Policy	100.0%	50.0%	67.1%	100.0%	71.4%	80.0%	92.9%	60.0%	100.0%	100.0%	76.8%	75.9%
Overall Score	76.6%	83.0%	70.4%	86.9%	69.4%	82.2%	81.4%	84.8%	75.9%	84.3%	71.9%	79.6%

APPENDIX C-1
Medication Management
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Category Definition : The Medication Management category determines if medications were properly administered and delivered to inmates as required by CDCR’s policies.

Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC	
01.124 Sick Call Medication: Did the institution administer or deliver prescription medications (new orders) to the inmate within specified timeframes?																		
Score	60%	52%	20%	58%	40%	68%	45%	50%	33%	30%	32%	83%	27%	63%	62%	57%	93%	
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	3.6	3.1	1.2	3.5	2.4	4.1	2.7	3	2	1.8	1.9	5	1.6	3.8	3.7	3.4	5.6	
02.128 If the inmate had an existing medication order upon arrival at the institution, did the inmate receive the medications by the next calendar day, or did a physician document why the medications were not to be continued?																		
Score	54%	56%	35%	50%	45%	45%	84%	50%	40%	61%	45%	34%	0%	71%	30%	95%	66%	
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	
Points Received	4.3	4.5	2.8	4	3.6	3.6	6.7	4	3.2	4.9	3.6	2.7	0	5.7	2.4	7.6	5.3	
03.175 Did the inmate receive his or her prescribed chronic care medications during the most recent three-month period or did the institution follow departmental policy if the inmate refused to pick up or show up for his or her medications?																		
Score	28%	68%	50%	65%	59%	44%	63%	67%	28%	32%	69%	64%	67%	60%	78%	83%	59%	
Points Possible	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	
Points Received	4.5	10.9	8	10.4	9.5	7	10	10.7	4.5	5.1	11.1	10.2	10.7	9.6	12.4	13.3	9.5	
05.110 Do all appropriate forms in the transfer envelope identify all medications ordered by the physician; and, are the medications in the transfer envelope?																		
Score	100%				100%	100%	100%		100%	100%	100%		100%		100%	100%	100%	
Points Possible	8				8	8	8		8	8	8		8		8	8	8	
Points Received	8				8	8	8		8	8	8		8		8	8	8	
10.228 Inmates prescribed INH: Did the institution properly administer the medication to the inmate?																		
Score	0%	50%	40%	40%	20%	40%	40%	80%	0%	60%	0%	100%	40%	80%	60%	0%	100%	
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	0	3	2.4	2.4	1.2	2.4	2.4	4.8	0	3.6	0	6	2.4	4.8	3.6	0	6	
13.141 Does the institution properly maintain its emergency crash cart medications?																		
Score	100%	65%	0%	0%	100%	100%	0%	0%	0%	100%	100%	50%	100%	0%	35%	100%	100%	
Points Possible	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Points Received	2	1.3	0	0	2	2	0	0	0	2	2	1	2	0	0.7	2	2	
13.145 Does the pharmacist-in-charge have an effective process for screening new medication orders for potential adverse reactions?																		
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	
Points Received	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	
13.148 Does the pharmacist-in-charge monitor the quantity of medications on hand?																		
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Points Received	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
13.252 Does the institution properly maintain medications in its after-hours medication supply(ies)?																		
Score	100%	100%	100%	0%	100%	100%	0%	0%	0%	0%	100%	0%	65%	100%	100%	0%	100%	
Points Possible	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Points Received	2	2	2	0	2	2	0	0	0	0	2	0	1.3	2	2	0	2	

APPENDIX C-1
Medication Management
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Category Definition: The Medication Management category determines if medications were properly administered and delivered to inmates as required by CDCR's policies.

Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score
01.124	Sick Call Medication: Did the institution administer or deliver prescription medications (new orders) to the inmate within specified timeframes?																
Score	43%	45%	78%	43%	32%	83%	70%	92%	35%	78%	62%	67%	60%	88%	83%	80%	58%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	2.6	2.7	4.7	2.6	1.9	5	4.2	5.5	2.1	4.7	3.7	4	3.6	5.3	5	4.8	3.5
02.128	If the inmate had an existing medication order upon arrival at the institution, did the inmate receive the medications by the next calendar day, or did a physician document why the medications were not to be continued?																
Score	50%	66%	100%	64%	60%	75%	34%	100%	50%	100%	55%	75%	80%	100%	66%	80%	61%
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8
Points Received	4	5.3	8	5.1	4.8	6	2.7	8	4	8	4.4	6	6.4	8	5.3	6.4	4.9
03.175	Did the inmate receive his or her prescribed chronic care medications during the most recent three-month period or did the institution follow departmental policy if the inmate refused to pick up or show up for his or her medications?																
Score	71%	60%	82%	54%	56%	68%	32%	76%	50%	83%	36%	59%	52%	68%	92%	56%	60%
Points Possible	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16
Points Received	11.3	9.6	13.1	8.7	9	10.9	5.1	12.2	8	13.2	5.8	9.5	8.3	10.9	14.7	9	9.6
05.110	Do all appropriate forms in the transfer envelope identify all medications ordered by the physician; and, are the medications in the transfer envelope?																
Score	100%	100%	100%	80%	100%	100%	75%		100%	100%	100%	40%	100%		100%	100%	96%
Points Possible	8	8	8	8	8	8	8		8	8	8	8	8		8	8	8
Points Received	8	8	8	6.4	8	8	6		8	8	8	3.2	8		8	8	7.7
10.228	Inmates prescribed INH: Did the institution properly administer the medication to the inmate?																
Score	80%	100%	100%	20%	40%	80%	60%	100%	60%	80%	40%	20%	100%	100%	100%	60%	57%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	4.8	6	6	1.2	2.4	4.8	3.6	6	3.6	4.8	2.4	1.2	6	6	6	3.6	3.4
13.141	Does the institution properly maintain its emergency crash cart medications?																
Score	100%	50%	100%	60%	65%	0%	0%	100%	100%	100%	100%	100%	100%	100%	100%	100%	67%
Points Possible	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
Points Received	2	1	2	1.2	1.3	0	0	2	2	2	2	2	2	2	2	2	1.3
13.145	Does the pharmacist-in-charge have an effective process for screening new medication orders for potential adverse reactions?																
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
Points Received	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7.0
13.148	Does the pharmacist-in-charge monitor the quantity of medications on hand?																
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Points Received	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.0
13.252	Does the institution properly maintain medications in its after-hours medication supply(ies)?																
Score	100%	100%	100%	0%	100%	100%	0%	100%	100%	0%	100%	0%	100%	100%	100%	0%	63%
Points Possible	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2.0
Points Received	2	2	2	0	2	2	0	2	2	0	2	0	2	2	2	0	1.3

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Medication Management
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Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC	
13.253	Does the institution conduct monthly inspections of its emergency crash cart and after-hours medication supply(ies)?																	
Score	100%	100%	100%	100%	100%	100%	100%	100%	50%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Points Possible	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Points Received	1	1	1	1	1	1	1	1	0.5	1	1	1	1	1	1	1	1	1
14.029	Does medical staff in the facility clinic know which inmates are on modified program or confined to quarters and does staff have an adequate process to ensure those inmates receive their medication?																	
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Points Received	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
14.131	Do medication nurses understand that the licensed staff member who prepares the medication, must also administer it on the same day it is prepared?																	
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Points Received	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
14.166	Were refrigerated drugs stored without food in the refrigerator, or were the drugs stored in a sealed container if food was present?																	
Score	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Points Possible	2	2	2	2		2	2	2	2	2	2	2	2	2	2	2	2	2
Points Received	2	2	2	2		2	2	2	2	2	2	2	2	2	2	2	2	2
21.281	Upon the inmate's discharge from a community hospital, did the institution administer or deliver all prescribed medications to the inmate within specified timeframes?																	
Score	87%	36%	30%	64%	67%	54%	50%	84%	50%	26%	61%	89%	69%	100%	73%	53%	94%	
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	
Points Received	6.1	2.5	2.1	4.5	4.7	3.8	3.5	5.9	3.5	1.8	4.3	6.2	4.8	7	5.1	3.7	6.6	
Total Points Received	52.5	49.3	40.5	46.8	53.4	54.9	55.3	50.4	42.7	49.2	54.9	53.1	52.8	54.9	59.9	60	67	
Total Points Possible	77	69	69	69	75	77	77	69	77	77	77	69	77	69	77	77	77	
Total Score	68.2%	71.4%	58.7%	67.8%	71.2%	71.3%	71.8%	73.0%	55.5%	63.9%	71.3%	77.0%	68.6%	79.6%	77.8%	77.9%	87.0%	

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Medication Management
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Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score	
13.253	Does the institution conduct monthly inspections of its emergency crash cart and after-hours medication supply(ies)?																	
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%	100%	100%	100%	100%	100%	100%	100%	95%
Points Possible	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Points Received	1	1	1	1	1	1	1	1	1	0	1	1	1	1	1	1	1	1.0
14.029	Does medical staff in the facility clinic know which inmates are on modified program or confined to quarters and does staff have an adequate process to ensure those inmates receive their medication?																	
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	50%	100%	100%	100%	100%	100%	100%	98%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.0
Points Received	4	4	4	4	4	4	4	4	4	4	2	4	4	4	4	4	4	3.9
14.131	Do medication nurses understand that the licensed staff member who prepares the medication, must also administer it on the same day it is prepared?																	
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Points Received	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.0
14.166	Were refrigerated drugs stored without food in the refrigerator, or were the drugs stored in a sealed container if food was present?																	
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Points Possible	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2.0
Points Received	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2.0
21.281	Upon the inmate's discharge from a community hospital, did the institution administer or deliver all prescribed medications to the inmate within specified timeframes?																	
Score	47%	14%	94%	27%	46%	76%	84%	77%	39%	83%	94%	64%	41%	100%	100%	93%	66%	
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	
Points Received	3.3	1	6.6	1.9	3.2	5.3	5.9	5.4	2.7	5.8	6.6	4.5	2.9	7	7	6.5	4.6	
Total Points Received	60	57.6	72.4	49.1	54.6	64	49.5	63.1	54.4	67.5	54.9	52.4	61.2	63.2	72	62.3	1855.8	
Total Points Possible	77	77	77	77	77	77	77	69	77	77	77	77	77	69	77	77	2475	
Total Score	77.9%	74.8%	94.0%	63.8%	70.9%	83.1%	64.3%	91.4%	70.6%	87.7%	71.3%	68.1%	79.5%	91.6%	93.5%	80.9%	75.0%	

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Category Definition : Assesses the prisons' effectiveness in ensuring that inmates are seen by primary care providers or provided services for routine, urgent, and emergency medical needs according to timelines set by CDCR policy.

Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC	
01.025 Did the RN complete a face-to-face (FTF) visit within one (1) business day after the Form 7362 was reviewed?																		
Score	100%	100%	73%	90%	67%	88%	97%	90%	97%	90%	96%	70%	88%	93%	93%	89%	100%	
Points Possible	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	
Points Received	10	10	7.3	9	6.7	8.8	9.7	9	9.7	9	9.6	7	8.8	9.3	9.3	8.9	10	
01.027 If the RN determined a referral to a primary care provider (PCP) was necessary, was the inmate seen within the timelines specified by the RN during the FTF triage?																		
Score	45%	77%	57%	71%	25%	58%	33%	80%	64%	40%	58%	20%	83%	65%	52%	100%	100%	
Points Possible	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	
Points Received	4.5	7.7	5.7	7.1	2.5	5.8	3.3	8	6.4	4	5.8	2	8.3	6.5	5.2	10	10	
01.247 Sick Call Follow-up: If the provider ordered a follow-up sick call appointment, did it take place within the time frame specified?																		
Score	66%	94%	72%	100%	20%	66%	72%	100%	100%	58%	88%	76%	76%	54%	86%		88%	
Points Possible	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5		5	
Points Received	3.3	4.7	3.6	5	1	3.3	3.6	5	5	2.9	4.4	3.8	3.8	2.7	4.3		4.4	
02.015 Was a review of symptoms completed if the inmate's tuberculin test was positive, and were the results reviewed by the infection control nurse or the public health nurse?																		
Score			100%							0%								
Points Possible			7							7								
Points Received			7							0								
02.016 Did the institution complete the initial health screening on the same day the inmate arrived at the institution?																		
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	93%	100%	100%	100%	90%	100%	100%	
Points Possible	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	
Points Received	9	9	9	9	9	9	9	9	9	9	8.4	9	9	9	8.1	9	9	
02.017 If "Yes" was answered to any of the questions on the initial health screening form(s), did the RN provide an assessment and disposition on the date of arrival?																		
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	94%	100%	100%	100%	100%		100%	
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8		8	
Points Received	8	8	8	8	8	8	8	8	8	8	7.5	8	8	8	8		8	
02.018 If, during the assessment, the RN referred the inmate to a clinician, was the inmate seen within the timeframe?																		
Score	50%	51%	29%	43%	33%		80%	91%	50%	77%	0%	54%	100%	42%	64%	78%	29%	
Points Possible	9	8	9	9	9		9	9	9	9	9	9	9	9	9	9	9	
Points Received	4.5	4.1	2.6	3.9	3		7.2	8.2	4.5	6.9	0	4.9	9	3.8	5.8	7	2.6	
02.020 Did the LVN/RN adequately document the tuberculin test and timely reading of the test results; or, if the inmate did not have a TB test because of a previous positive TB test, was a review of signs and symptoms completed?																		
Score	68%	85%	83%	80%	80%	100%	100%	90%	85%	50%	87%	95%	90%	95%	90%	100%	90%	
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	4.1	5.1	5	4.8	4.8	6	6	5.4	5.1	3	5.2	5.7	5.4	5.7	5.4	6	5.4	
02.021 Reception center: Did the inmate receive a history and physical by a Nurse Practitioner, Physician Assistant, or a Physician and Surgeon within 14 calendar days of arrival?																		
Score			100%		96%	96%			100%		100%		56%		100%			
Points Possible			7		7	7			7		7		7		7			
Points Received			7		6.7	6.7			7		7		3.9		7			

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Category Definition : Assesses the prisons' effectiveness in ensuring that inmates are seen by primary care providers or provided services for routine, urgent, and emergency medical needs according to timelines set by CDCR policy.

Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score			
01.025	Did the RN complete a face-to-face (FTF) visit within one (1) business day after the Form 7362 was reviewed?																			
Score	68%	91%	83%	73%	97%	100%	83%	100%	97%	97%	85%	95%	83%	92%	96%	100%	90%			
Points Possible	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10			
Points Received	6.8	9.1	8.3	7.3	9.7	10	8.3	10	9.7	9.7	8.5	9.5	8.3	9.2	9.6	10	9.0			
01.027	If the RN determined a referral to a primary care provider (PCP) was necessary, was the inmate seen within the timelines specified by the RN during the FTF triage?																			
Score	38%	71%	86%	62%	63%	93%	57%	54%	44%	75%	42%	100%	33%	57%	50%	71%	61%			
Points Possible	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10			
Points Received	3.8	7.1	8.6	6.2	6.3	9.3	5.7	5.4	4.4	7.5	4.2	10	3.3	5.7	5	7.1	6.1			
01.247	Sick Call Follow-up: If the provider ordered a follow-up sick call appointment, did it take place within the time frame specified?																			
Score	42%	58%	100%	72%	60%	80%	58%	56%	72%	50%	66%	84%		100%	0%	66%	70%			
Points Possible	5	5	5	5	5	5	5	5	5	5	5	5		5	5	5	5			
Points Received	2.1	2.9	5	3.6	3	4	2.9	2.8	3.6	2.5	3.3	4.2		5	0	3.3	3.5			
02.015	Was a review of symptoms completed if the inmate's tuberculin test was positive, and were the results reviewed by the infection control nurse or the public health nurse?																			
Score																	50%			
Points Possible																	7			
Points Received																	3.5			
02.016	Did the institution complete the initial health screening on the same day the inmate arrived at the institution?																			
Score	100%	100%	100%	100%	96%	100%	100%	90%	96%	100%	96%	90%	90%	100%	100%	100%	98%			
Points Possible	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9			
Points Received	9	9	9	9	8.6	9	9	8.1	8.6	9	8.6	8.1	8.1	9	9	9	8.8			
02.017	If "Yes" was answered to any of the questions on the initial health screening form(s), did the RN provide an assessment and disposition on the date of arrival?																			
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8			
Points Received	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8.0			
02.018	If, during the assessment, the RN referred the inmate to a clinician, was the inmate seen within the timeframe?																			
Score		33%	100%	50%	7%	100%	50%	42%	62%	38%	16%	20%	67%	26%	57%	100%	53%			
Points Possible		9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9			
Points Received		3	9	4.5	0.6	9	4.5	3.8	5.6	3.4	1.4	1.8	6	2.3	5.1	9	4.7			
02.020	Did the LVN/RN adequately document the tuberculin test and timely reading of the test results; or, if the inmate did not have a TB test because of a previous positive TB test, was a review of signs and symptoms completed?																			
Score	95%	90%	95%	90%	100%	100%	90%	70%	90%	70%	83%	68%	68%	95%	100%	100%	87%			
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6			
Points Received	5.7	5.4	5.7	5.4	6	6	5.4	4.2	5.4	4.2	5	4.1	4.1	5.7	6	6	5.2			
02.021	Reception center: Did the inmate receive a history and physical by a Nurse Practitioner, Physician Assistant, or a Physician and Surgeon within 14 calendar days of arrival?																			
Score	100%																100%	60%	100%	92%
Points Possible	7																7	7	7	7
Points Received	7																7	4.2	7	6.4

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Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC	
03.076	Was the inmate's most recent chronic care visit within the timeframe required by policy.																	
Score	40%	61%	54%	56%	48%	48%	67%	64%	72%	14%	40%	44%	68%	59%	72%	25%	80%	
Points Possible	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	
Points Received	8	12.2	10.8	11.2	9.6	9.6	13.3	12.8	14.4	2.7	8	8.8	13.6	11.7	14.4	5	16	
04.051	Did the PCP evaluate the inmate within one calendar day after placement?																	
Score		90%			100%			100%			100%	80%	100%	100%		100%	90%	
Points Possible		5			5			5			5	5	5	5		5	5	
Points Received		4.5			5			5			5	4	5	5		5	4.5	
04.052	Did the RN complete an initial assessment of the inmate on the day of placement?																	
Score		100%			100%			100%			100%	100%	100%	100%		100%	100%	
Points Possible		5			5			5			5	5	5	5		5	5	
Points Received		5			5			5			5	5	5	5		5	5	
04.053	While the inmate was placed in the OHU, did the PCP complete the Subjective, Objective, Assessment, Plan and Education note at a minimum of every 14 days?																	
Score		100%			100%			100%			100%			100%		100%	100%	
Points Possible		4			4			4			4			4		4	4	
Points Received		4			4			4			4			4		4	4	
06.049	Radiology order: Was the radiology service provided within the timeframe specified in the physician's order?																	
Score	100%	80%	100%	80%	100%	100%	100%	100%	100%	100%	100%	60%	100%	100%	100%	100%	100%	
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	
Points Received	7	5.6	7	5.6	7	7	7	7	7	7	7	4.2	7	7	7	7	7	
06.188	All laboratory orders: Was the specimen collected within the applicable timeframes of the physician's order?																	
Score	67%	80%	100%	88%	80%	80%	88%	100%	80%	100%	90%	70%	90%	100%	80%	50%	90%	
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	4	4.8	6	5.3	4.8	4.8	5.3	6	4.8	6	5.4	4.2	5.4	6	4.8	3	5.4	
07.035	Did the inmate receive the specialty service within specified timeframes?																	
Score	53%	82%	71%	100%	88%	77%	94%	94%	100%	94%	82%	82%	88%	93%	82%	88%	100%	
Points Possible	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	
Points Received	4.8	7.4	6.4	9	7.9	6.9	8.5	8.5	9	8.5	7.4	7.4	7.9	8.4	7.4	7.9	9	
07.043	Did the PCP review the specialist's report and see the inmate for a follow-up appointment within specified timelines following the completion of the specialty service?																	
Score	17%	87%	42%	50%	77%	18%	50%	82%	71%	64%	54%	57%	85%	69%	33%	62%	93%	
Points Possible	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	
Points Received	1.7	8.7	4.2	5	7.7	1.8	5	8.2	7.1	6.4	5.4	5.7	8.5	6.9	3.3	6.2	9.3	
08.184	Did the medical emergency responder arrive at the location of the medical emergency within eight minutes of initial notification?																	
Score	100%	100%	80%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	75%	100%	75%	100%	
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	6	6	4.8	6	6	6	6	6	6	6	6	6	6	4.5	6	4.5	6	
09.066	New arrival only: Did the inmate receive a pregnancy test within three (3) business days of arrival at the institution to positively identify her pregnancy?																	
Score														50%				
Points Possible														5				
Points Received														2.5				
09.067	New arrival only: Was the inmate seen by an OB physician or OB nurse practitioner within seven (7) business days of her arrival at the institution?																	
Score														100%				
Points Possible														5				
Points Received														5				

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Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score
03.076	Was the inmate's most recent chronic care visit within the timeframe required by policy.																
Score	44%	64%	64%	55%	48%	56%	41%	67%	40%	68%	40%	60%	52%	52%	13%	52%	52%
Points Possible	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Points Received	8.7	12.8	12.8	10.9	9.6	11.2	8.2	13.3	8	13.6	8	12	10.4	10.4	2.5	10.4	10.5
04.051	Did the PCP evaluate the inmate within one calendar day after placement?																
Score				100%		90%	100%	80%	100%	100%	90%			100%			95%
Points Possible				5		5	5	5	5	5	5			5			5
Points Received				5		4.5	5	4	5	5	4.5			5			4.8
04.052	Did the RN complete an initial assessment of the inmate on the day of placement?																
Score				100%		100%	90%	100%	100%	100%	100%			100%			99%
Points Possible				5		5	5	5	5	5	5			5			5
Points Received				5		5	4.5	5	5	5	5			5			5.0
04.053	While the inmate was placed in the OHU, did the PCP complete the Subjective, Objective, Assessment, Plan and Education note at a minimum of every 14 days?																
Score						100%	25%	75%	33%	75%	100%					60%	83%
Points Possible						4	4	4	4	4	4					4	4
Points Received						4	1	3	1.3	3	4					2.4	3.3
06.049	Radiology order: Was the radiology service provided within the timeframe specified in the physician's order?																
Score	80%	100%	100%	100%	100%	76%	80%	100%	100%	100%	100%	80%	100%	100%	100%	80%	94%
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
Points Received	5.6	7	7	7	7	5.3	5.6	7	7	7	7	5.6	7	7	7	5.6	6.6
06.188	All laboratory orders: Was the specimen collected within the applicable timeframes of the physician's order?																
Score	80%	80%	80%	80%	70%	88%	90%	100%	90%	100%	40%	100%	80%	90%	100%	78%	84%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	4.8	4.8	4.8	4.8	4.2	5.3	5.4	6	5.4	6	2.4	6	4.8	5.4	6	4.7	5.1
07.035	Did the inmate receive the specialty service within specified timeframes?																
Score	94%	100%	100%	57%	77%	100%	100%	88%	59%	94%	88%	62%	81%	94%	100%	82%	86%
Points Possible	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9
Points Received	8.5	9	9	5.1	6.9	9	9	7.9	5.3	8.5	7.9	5.6	7.3	8.5	9	7.4	7.8
07.043	Did the PCP review the specialist's report and see the inmate for a follow-up appointment within specified timelines following the completion of the specialty service?																
Score	36%	33%	87%	58%	46%	85%	27%	73%	18%	100%	36%	50%	33%	67%	20%	31%	55%
Points Possible	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10
Points Received	3.6	3.3	8.7	5.8	4.6	8.5	2.7	7.3	1.8	10	3.6	5	3.3	6.7	2	3.1	5.5
08.184	Did the medical emergency responder arrive at the location of the medical emergency within eight minutes of initial notification?																
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	80%	100%	100%	100%	97%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	6	6	6	6	6	6	6	6	6	6	6	6	4.8	6	6	6	5.8
09.066	New arrival only: Did the inmate receive a pregnancy test within three (3) business days of arrival at the institution to positively identify her pregnancy?																
Score						100%											75%
Points Possible						5											5
Points Received						5											3.8
09.067	New arrival only: Was the inmate seen by an OB physician or OB nurse practitioner within seven (7) business days of her arrival at the institution?																
Score						100%											100%
Points Possible						5											5
Points Received						5											5.0

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Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC		
09.071 Did the inmate visit with an OB physician according to the applicable timeframes?																			
Score																		86%	
Points Possible																		8	
Points Received																		6.9	
09.074 Did the inmate receive her six-week check-up (post-delivery)?																			
Score																		80%	
Points Possible																		7	
Points Received																		5.6	
10.085 All inmates from the age of 51 through the age of 75: Did the inmate appropriately receive colorectal cancer screening?																			
Score	100%	70%	80%	10%	100%	60%	90%	100%	100%	40%	90%	70%	50%	90%	60%	40%	40%		
Points Possible	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5		
Points Received	5	3.5	4	0.5	5	3	4.5	5	5	2	4.5	3.5	2.5	4.5	3	2	2		
10.086 All inmates age 65 or older: Did the inmate receive an influenza vaccination for the most recent influenza season?																			
Score	100%	100%	50%	80%	100%	100%	100%	100%	88%	100%	100%	30%	100%	100%	100%	100%	100%		
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6		
Points Received	6	6	3	4.8	6	6	6	6	5.3	6	6	1.8	6	6	6	6	6		
10.087 Female inmates from the age of 52 through the age of 74: Did the inmate receive a mammogram within the previous 24 months?																			
Score																		80%	50%
Points Possible																		5	5
Points Received																		4	2.5
10.229 Annual TB Screening: Was the inmate appropriately screened for TB within the last year?																			
Score	100%	100%	80%	90%	40%	100%	90%	100%	90%	100%	100%	100%	90%	100%	60%	100%	100%		
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7		
Points Received	7	7	5.6	6.3	2.8	7	6.3	7	6.3	7	7	7	6.3	7	4.2	7	7		
10.232 Inmates prescribed INH: Did the institution monitor the inmate monthly for the most recent three months he or she was on the medication?																			
Score	60%	100%	100%	60%	20%	100%	60%	100%	100%	20%	20%	100%	80%	100%	80%	100%	100%		
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6		
Points Received	3.6	6	6	3.6	1.2	6	3.6	6	6	1.2	1.2	6	4.8	6	4.8	6	6		
10.274 Female inmates from the age of 24 through the age of 65: Did the inmate receive a Pap smear in compliance with policy?																			
Score																		80%	80%
Points Possible																		5	5
Points Received																		4	4
11.097 Did the RN conduct a FTF triage of the inmate within two business days of receipt of the Form 128-B and document the inmate's reasons for the hunger strike, most recent recorded weight, current weight, vital signs, and physical condition?																			
Score	100%		100%		100%		100%		100%		100%		80%		100%				
Points Possible	6		6		6		6		6		6		6		6				
Points Received	6		6		6		6		6		6		4.8		6				
11.099 After the first 48 hours, did an RN or PCP complete daily assessments documenting the inmate's weight, physical condition, emotional condition, vital signs, and hydration status?																			
Score	100%		80%		100%		80%		33%		100%		60%		75%				
Points Possible	6		6		6		6		6		6		6		6				
Points Received	6		4.8		6		4.8		2		6		3.6		4.5				

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Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score	
09.071	Did the inmate visit with an OB physician according to the applicable timeframes?																	
Score																	57%	72%
Points Possible																	8	8
Points Received																	4.6	5.7
09.074	Did the inmate receive her six-week check-up (post-delivery)?																	
Score																	60%	70%
Points Possible																	7	7
Points Received																	4.2	4.9
10.085	All inmates from the age of 51 through the age of 75: Did the inmate appropriately receive colorectal cancer screening?																	
Score	40%	70%	100%	100%	60%	80%	100%	90%	90%	90%	60%	90%	80%	100%	90%	100%	77%	
Points Possible	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Points Received	2	3.5	5	5	3	4	5	4.5	4.5	4.5	3	4.5	4	5	4.5	5	3.8	
10.086	All inmates age 65 or older: Did the inmate receive an influenza vaccination for the most recent influenza season?																	
Score	88%		100%	100%	100%	100%	100%	100%	90%	100%	80%	90%	100%	100%	100%	100%	94%	
Points Possible	6		6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	5.3		6	6	6	6	6	6	5.4	6	4.8	5.4	6	6	6	6	5.6	
10.087	Female inmates from the age of 52 through the age of 74: Did the inmate receive a mammogram within the previous 24 months?																	
Score																	100%	77%
Points Possible																	5	5
Points Received																	5	3.8
10.229	Annual TB Screening: Was the inmate appropriately screened for TB within the last year?																	
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	90%	100%	100%	100%	100%	100%	95%	
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	
Points Received	7	7	7	7	7	7	7	7	7	7	6.3	7	7	7	7	7	6.6	
10.232	Inmates prescribed INH: Did the institution monitor the inmate monthly for the most recent three months he or she was on the medication?																	
Score	20%	100%	100%	60%	40%	100%	80%	60%	80%	100%	40%	60%	100%	100%	100%	100%	77%	
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	1.2	6	6	3.6	2.4	6	4.8	3.6	4.8	6	2.4	3.6	6	6	6	6	4.6	
10.274	Female inmates from the age of 24 through the age of 65: Did the inmate receive a Pap smear in compliance with policy?																	
Score																	80%	80%
Points Possible																	5	5
Points Received																	4	4.0
11.097	Did the RN conduct a FTF triage of the inmate within two business days of receipt of the Form 128-B and document the inmate's reasons for the hunger strike, most recent recorded weight, current weight, vital signs, and physical condition?																	
Score		100%		80%	75%		100%		80%	100%	100%		100%	100%	80%	100%	94%	
Points Possible		6		6	6		6		6	6	6		6	6	6	6	6	
Points Received		6		4.8	4.5		6		4.8	6	6		6	6	4.8	6	5.7	
11.099	After the first 48 hours, did an RN or PCP complete daily assessments documenting the inmate's weight, physical condition, emotional condition, vital signs, and hydration status?																	
Score		40%		40%	50%		50%		60%	100%	100%		20%	100%	40%	100%	70%	
Points Possible		6		6	6		6		6	6	6		6	6	6	6	6	
Points Received		2.4		2.4	3		3		3.6	6	6		1.2	6	2.4	6	4.2	

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Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC
11.100	After the first 72 hours, did a physician perform a physical examination and order a metabolic panel and a urinalysis of the inmate?																
Score	80%	100%					100%		100%	67%				100%	100%	76%	
Points Possible	7	7					7		7	7				7	7	7	
Points Received	5.6	7					7		7	4.7				7	7	5.3	
21.249	Upon the inmate's discharge from the community hospital, did the inmate receive a follow-up appointment with his or her PCP within five calendar days of discharge?																
Score	71%	96%	84%	80%	56%	88%	88%	96%	95%	70%	59%	100%	100%	96%	67%	76%	100%
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8
Points Received	5.7	7.7	6.7	6.4	4.5	7	7	7.7	7.6	5.6	4.7	8	8	7.7	5.3	6.1	8
Total Points Received	102.2	154.6	137.5	110.5	118.2	120.7	138.3	146.8	151	113.9	124.5	112	168.7	153.7	134.7	131.4	144.6
Total Points Possible	147	179	180	147	168	155	166	161	173	173	168	157	199	180	173	167	161
Total Score	69.5%	86.4%	76.4%	75.2%	70.4%	77.9%	83.3%	91.2%	87.3%	65.8%	74.1%	71.3%	84.8%	85.4%	77.9%	78.7%	89.8%

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Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score
11.100	After the first 72 hours, did a physician perform a physical examination and order a metabolic panel and a urinalysis of the inmate?																
Score		60%		60%	26%		100%		40%	100%	100%		40%	100%	76%	100%	80%
Points Possible		7		7	7		7		7	7	7		7	7	7	7	7
Points Received		4.2		4.2	1.8		7		2.8	7	7		2.8	7	5.3	7	5.6
21.249	Upon the inmate's discharge from the community hospital, did the inmate receive a follow-up appointment with his or her PCP within five calendar days of discharge?																
Score	60%	73%	96%	80%	81%	80%	80%	96%	95%	80%	88%	73%	76%	80%	69%	95%	83%
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8
Points Received	4.8	5.8	7.7	6.4	6.5	6.4	6.4	7.7	7.6	6.4	7	5.8	6.1	6.4	5.5	7.6	6.6
Total Points Received	99.9	122.3	133.6	133	114.7	178.2	136.4	130.6	130.6	157.3	129.9	112.2	114.5	154.9	116.7	147.2	4375.3
Total Points Possible	145	160	147	176	166	203	180	161	180	180	180	147	161	187	166	173	5566
Total Score	68.9%	76.4%	90.9%	75.6%	69.1%	87.8%	75.8%	81.1%	72.6%	87.4%	72.2%	76.3%	71.1%	82.8%	70.3%	85.1%	78.6%

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Primary Care Provider Responsibilities
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Category Definition: Assesses how well the prisons' physicians, nurse practitioners, and physician assistants perform their duties and whether processes related to providing clinical care are consistent with policy.

Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC	
02.211	Reception center: Is the history of present illness section of the provider's intake history and physical examination complete and appropriate to the chief complaint(s), if any?																	
Score			85%		85%	75%			100%		100%		80%		65%			
Points Possible			2		2	2			2		2		2		2			
Points Received			1.7		1.7	1.5			2		2		1.6		1.3			
02.212	Reception Center: Is the past medical history complete?																	
Score			100%		95%	65%			60%		80%		75%		70%			
Points Possible			2		2	2			2		2		2		2			
Points Received			2		1.9	1.3			1.2		1.6		1.5		1.4			
02.213	Reception Center: Is the family and social history complete?																	
Score			100%		100%	90%			80%		100%		80%		80%			
Points Possible			1		1	1			1		1		1		1			
Points Received			1		1	0.9			0.8		1		0.8		0.8			
02.215	Reception Center: Is the review of systems complete?																	
Score			80%		95%	75%			100%		60%		40%		80%			
Points Possible			2		2	2			2		2		2		2			
Points Received			1.6		1.9	1.5			2		1.2		0.8		1.6			
02.216	Reception Center: Is the physical examination complete and appropriate to the history and review of systems?																	
Score			90%		100%	100%			90%		100%		85%		60%			
Points Possible			2		2	2			2		2		2		2			
Points Received			1.8		2	2			1.8		2		1.7		1.2			
02.217	Reception Center: Is the assessment appropriate to the history and physical examination?																	
Score			70%		93%	90%			90%		100%		93%		87%			
Points Possible			3		3	3			3		3		3		3			
Points Received			2.1		2.8	2.7			2.7		3		2.8		2.6			
02.218	Reception Center: Is the plan appropriate to the assessment?																	
Score			80%		90%	90%			100%		100%		88%		100%			
Points Possible			4		4	4			4		4		4		4			
Points Received			3.2		3.6	3.6			4		4		3.5		4			
02.219	Reception Center: Has required intake testing been completed?																	
Score			50%		87%	80%			90%		100%		70%		67%		87%	
Points Possible			3		3	3			3		3		3		3		3	
Points Received			1.5		2.6	2.4			2.7		3		2.1		2		2.6	
03.082	Did the institution document that it provided the inmate with health care education?																	
Score	96%	67%	100%	63%	97%	80%	83%	100%	100%	88%	97%	100%	92%	80%	88%	97%	92%	
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	5.8	4	6	3.8	5.8	4.8	5	6	6	5.3	5.8	6	5.5	4.8	5.3	5.8	5.5	
3.235	Is the clinical history adequate?																	
Score	58%	65%	63%	64%	50%	48%	46%	64%	60%	63%	64%	72%	84%	60%	76%	64%	80%	
Points Possible	18	18	18	18	18	18	18	18	18	18	18	18	18	18	18	18	18	
Points Received	10.5	11.7	11.3	11.5	9	8.6	8.3	11.5	10.8	11.3	11.5	13	15.1	10.8	13.7	11.5	14.4	
03.236	Is the focused clinical examination adequate?																	
Score	68.1%	55.0%	72.5%	65.0%	95.0%	51.9%	63.8%	85.0%	100.0%	66.9%	90.6%	80.0%	90.6%	72.5%	81.3%	79.4%	85.6%	
Points Possible	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	
Points Received	10.9	8.8	11.6	10.4	15.2	8.3	10.2	13.6	16	10.7	14.5	12.8	14.5	11.6	13	12.7	13.7	

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Category Definition: Assesses how well the prisons' physicians, nurse practitioners, and physician assistants perform their duties and whether processes related to providing clinical care are consistent with policy.

Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score
02.211	Reception center: Is the history of present illness section of the provider's intake history and physical examination complete and appropriate to the chief complaint(s), if any?																
Score	85%					95%								57%		70%	82%
Points Possible	2					2								2		2	2
Points Received	1.7					1.9								1.1		1.4	1.6
02.212	Reception Center: Is the past medical history complete?																
Score	80%					85%								95%		95%	82%
Points Possible	2					2								2		2	2
Points Received	1.6					1.7								1.9		1.9	1.6
02.213	Reception Center: Is the family and social history complete?																
Score	90%					100%								80%		100%	91%
Points Possible	1					1								1		1	1
Points Received	0.9					1								0.8		1	0.9
02.215	Reception Center: Is the review of systems complete?																
Score	95%					85%								25%		100%	76%
Points Possible	2					2								2		2	2
Points Received	1.9					1.7								0.5		2	1.5
02.216	Reception Center: Is the physical examination complete and appropriate to the history and review of systems?																
Score	80%					100%								90%		100%	90%
Points Possible	2					2								2		2	2
Points Received	1.6					2								1.8		2	1.8
02.217	Reception Center: Is the assessment appropriate to the history and physical examination?																
Score	90%					93%								80%		97%	89%
Points Possible	3					3								3		3	3
Points Received	2.7					2.8								2.4		2.9	2.7
02.218	Reception Center: Is the plan appropriate to the assessment?																
Score	95%					100%								95%		100%	94%
Points Possible	4					4								4		4	4
Points Received	3.8					4								3.8		4	3.8
02.219	Reception Center: Has required intake testing been completed?																
Score	97%					90%								90%		63%	81%
Points Possible	3					3								3		3	3
Points Received	2.9					2.7								2.7		1.9	2.4
03.082	Did the institution document that it provided the inmate with health care education?																
Score	100%	83%	97%	88%	100%	100%	100%	83%	77%	95%	88%	83%	68%	100%	100%	88%	90%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	6	5	5.8	5.3	6	6	6	5	4.6	5.7	5.3	5	4.1	6	6	5.3	5.4
3.235	Is the clinical history adequate?																
Score	44%	67%	80%	50%	64%	79%	86%	92%	80%	86%	56%	76%	44%	84%	88%	58%	67%
Points Possible	18	18	18	18	18	18	18	18	18	18	18	18	18	18	18	18	18
Points Received	7.9	12	14.4	9	11.5	14.3	15.5	16.6	14.4	15.5	10.1	13.7	7.9	15.1	15.8	10.5	12.1
03.236	Is the focused clinical examination adequate?																
Score	78.1%	63.8%	70.6%	100.0%	95.6%	95.0%	85.6%	76.3%	81.9%	75.0%	72.5%	76.3%	54.4%	71.3%	85.0%	70.0%	77.4%
Points Possible	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16
Points Received	12.5	10.2	11.3	16	15.3	15.2	13.7	12.2	13.1	12	11.6	12.2	8.7	11.4	13.6	11.2	12.4

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Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC	
03.237 Is the assessment adequate?																		
Score	80%	70%	57%	88%	83%	79%	77%	71%	88%	68%	80%	75%	56%	75%	96%	96%	96%	
Points Possible	18	18	18	18	18	18	18	18	18	18	18	18	18	18	18	18	18	
Points Received	14.4	12.6	10.2	15.8	15	14.3	13.9	12.8	15.8	12.2	14.4	13.5	10.1	13.5	17.3	17.2	17.2	
03.238 Is the plan adequate?																		
Score	94%	63%	88%	83%	84%	89%	88%	92%	84%	82%	79%	75%	84%	86%	83%	88%	86%	
Points Possible	21	16	16	16	16	16	16	16	16	16	16	16	16	21	16	16	21	
Points Received	19.8	10	14.1	13.3	13.5	14.3	14	14.7	13.5	13.1	12.7	12	13.4	18.1	13.2	14.1	18.1	
03.262 Is the inmate's Problem List complete and filed accurately in the inmate's UHR?																		
Score	96%	91%	88%	100%	100%	88%	96%	100%	96%	73%	100%	88%	48%	100%	96%	100%	96%	
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	
Points Received	7.7	7.3	7	8	8	7	7.7	8	7.7	5.8	8	7	3.8	8	7.7	8	7.7	
04.056 Did the PCP's plan adequately address the patients medical needs?																		
Score		100%		100%		100%		100%		100%	100%	50%	100%		100%	100%		
Points Possible		7		7		7		7		7	7	7	7		7	7		
Points Received		7		7		7		7		7	7	3.5	7		7	7		
04.112 Was the PCP's initial evaluation adequate for the problem(s) requiring OHU placement?																		
Score		80%		100%		90%		70%	70%	0%	70%		100%		87%			
Points Possible		7		7		7		7	7	7	7		7		7	7		
Points Received		5.6		7		6.3		4.9	4.9	0	4.9		7		6.1			
04.208 Was the level of care available in the OHU adequate for the patient's clinical needs?																		
Score		100%		100%		100%		100%	100%	100%	100%		100%		100%	100%		
Points Possible		7		7		7		7	7	7	7		7		7	7		
Points Received		7		7		7		7	7	7	7		7		7	7		
04.230 Was the PCP's initial assessment (or diagnoses) appropriate for the findings in the initial evaluation?																		
Score		89%		100%		100%		80%	100%	0%	100%		100%		100%	100%		
Points Possible		7		7		7		7	7	7	7		7		7	7		
Points Received		6.2		7		7		5.6	7	0	7		7		7	7		
06.191 All diagnostic services: At the next clinic visit following report of a clinically significant abnormal diagnostic test result, did the PCP document the abnormal test result in the progress note?																		
Score	54.3%	100.0%	100.0%	71.4%	80.0%	71.4%	64.3%	92.9%	72.9%	64.3%	57.1%	68.6%	91.4%	64.3%	61.4%	82.9%	35.7%	
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	
Points Received	3.8	7	7	5	5.6	5	4.5	6.5	5.1	4.5	4	4.8	6.4	4.5	4.3	5.8	2.5	
06.263 All diagnostic services: At the next clinic visit following the report of a clinically significant abnormal diagnostic test, did the PCP adequately manage the result?																		
Score	88%	100%	93%	90%	92%	63%	100%	100%	100%	100%	100%	100%	100%	100%	86%	90%	100%	
Points Possible	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	
Points Received	10.5	12	11.1	10.8	11	7.6	12	12	12	12	12	12	12	12	10.3	10.8	12	
09.069 Did medical staff promptly order extra daily nutritional supplements and food for the inmate?																		
Score																	100%	
Points Possible																	5	
Points Received																	5	
09.072 Is the problems/risks identified section of the prenatal flow record (e.g. Briggs Form 5703N or Hollister 5703) consistent with the prenatal screens and the maternal physical examination?																		
Score																	57%	
Points Possible																	7	
Points Received																	4	

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Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score
03.237	Is the assessment adequate?																
Score	72%	77%	88%	86%	77%	92%	90%	79%	77%	100%	83%	96%	80%	68%	91%	91%	81%
Points Possible	18	18	18	18	18	18	18	18	18	18	18	18	18	18	18	18	18
Points Received	12.9	13.9	15.8	15.5	13.9	16.5	16.2	14.3	13.9	18	14.9	17.3	14.4	12.2	16.4	16.4	14.6
03.238	Is the plan adequate?																
Score	75%	85%	88%	86%	85%	83%	90%	92%	70%	95%	71%	74%	100%	90%	78%	82%	84%
Points Possible	16	16	16	16	16	16	21	21	21	21	21	21	21	21	21	21	18
Points Received	12	13.6	14	13.8	13.6	13.2	18.9	19.3	14.6	20	15	15.5	21	18.8	16.4	17.2	15.1
03.262	Is the inmate's Problem List complete and filed accurately in the inmate's UHR?																
Score	80%	84%	100%	100%	100%	100%	0%	24%	100%	30%	0%	24%	0%	36%	96%	71%	76%
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8
Points Received	6.4	6.7	8	8	8	8	0	1.9	8	2.4	0	1.9	0	2.9	7.7	5.7	6.1
04.056	Did the PCP's plan adequately address the patients medical needs?																
Score				89%		77%	100%	100%	83%	100%	100%			100%			94%
Points Possible				7		7	7	7	7	7	7			7			7
Points Received				6.2		5.4	7	7	5.8	7	7			7			6.6
04.112	Was the PCP's initial evaluation adequate for the problem(s) requiring OHU placement?																
Score				100%		50%	90%	80%	100%	80%	80%			80%			78%
Points Possible				7		7	7	7	7	7	7			7			7
Points Received				7		3.5	6.3	5.6	7	5.6	5.6			5.6			5.5
04.208	Was the level of care available in the OHU adequate for the patient's clinical needs?																
Score				100%		100%	100%	100%	100%	100%	100%			100%			100%
Points Possible				7		7	7	7	7	7	7			7			7
Points Received				7		7	7	7	7	7	7			7			7.0
04.230	Was the PCP's initial assessment (or diagnoses) appropriate for the findings in the initial evaluation?																
Score				100%		100%	100%	100%	100%	100%	100%			100%			92%
Points Possible				7		7	7	7	7	7	7			7			7
Points Received				7		7	7	7	7	7	7			7			6.5
06.191	All diagnostic services: At the next clinic visit following report of a clinically significant abnormal diagnostic test result, did the PCP document the abnormal test result in the progress note?																
Score	67.1%	68.6%	87.1%	71.4%	77.1%	77.1%	54.3%	77.1%	92.9%	64.3%	84.3%	85.7%	68.6%	78.6%	82.9%	68.6%	73.9%
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
Points Received	4.7	4.8	6.1	5	5.4	5.4	3.8	5.4	6.5	4.5	5.9	6	4.8	5.5	5.8	4.8	5.2
06.263	All diagnostic services: At the next clinic visit following the report of a clinically significant abnormal diagnostic test, did the PCP adequately manage the result?																
Score	100%	100%	93%	100%	100%	90%	100%	100%	69%	100%	91%	100%	89%	100%	100%	100%	95%
Points Possible	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12
Points Received	12	12	11.1	12	12	10.8	12	12	8.3	12	10.9	12	10.7	12	12	12	11.4
09.069	Did medical staff promptly order extra daily nutritional supplements and food for the inmate?																
Score						100%											100%
Points Possible						5											5
Points Received						5											5.0
09.072	Is the problems/risks identified section of the prenatal flow record (e.g. Briggs Form 5703N or Hollister 5703) consistent with the prenatal screens and the maternal physical examination?																
Score						57%											57%
Points Possible						7											7.0
Points Received						4											4.0

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Primary Care Provider Responsibilities
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Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC
09.223	Were the results of the inmate's specified prenatal screening tests documented on the prenatal flow record?																
Score																	58%
Points Possible																	5
Points Received																	2.9
11.100	After the first 72 hours, did a physician perform a physical examination and order a metabolic panel and a urinalysis of the inmate?																
Score	80%	100%					100%	100%	67%					100%	100%	76%	
Points Possible	7	7					7	7	7					7	7	7	
Points Received	5.6	7					7	7	4.7					7	7	5.3	
21.250	Upon the inmate's return from the community hospital, was the inmate placed in housing appropriate for his or her clinical status?																
Score	100%	100%	100%	93%	100%	100%	100%	100%	93%	100%	100%	95%	100%	100%	100%	100%	100%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Points Received	4	4	4	3.7	4	4	4	4	3.7	4	4	3.8	4	4	4	4	4
21.276	While the patient was in the TTA, did the provider render adequate and timely clinical care, and adequately document that care?																
Score	80%	92%	86%	76%	54%	59%	63%	84%	54%	71%	91%	74%	89%	73%	80%	63%	69%
Points Possible	19	19	19	19	19	19	19	19	19	19	19	19	19	19	19	19	19
Points Received	15.2	17.5	16.4	14.5	10.2	11.2	11.9	16	10.2	13.5	17.3	14	17	13.8	15.2	11.9	13.1
Total Points Received	102.56	126.3	120.6	96.8	142.8	101	98.5	132.4	125	97.1	146.5	124.8	139	134	125.9	137.7	135.3
Total Points Possible	129	159	150	124	171	143	131	152	150	131	171	152	188	164	150	162	157
Total Score	79.5%	79.4%	80.4%	78.1%	83.5%	70.6%	75.2%	87.1%	83.3%	74.1%	85.7%	82.1%	73.9%	81.7%	83.9%	85.0%	86.2%

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Primary Care Provider Responsibilities
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Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score
09.223	Were the results of the inmate's specified prenatal screening tests documented on the prenatal flow record?																
Score						86%											72%
Points Possible						5											5
Points Received						4.3											3.6
11.100	After the first 72 hours, did a physician perform a physical examination and order a metabolic panel and a urinalysis of the inmate?																
Score		60%		60%	26%		100%		40%	100%	100%		40%	100%	76%	100%	80%
Points Possible		7		7	7		7		7	7	7		7	7	7	7	7
Points Received		4.2		4.2	1.8		7		2.8	7	7		2.8	7	5.3	7	5.6
21.250	Upon the inmate's return from the community hospital, was the inmate placed in housing appropriate for his or her clinical status?																
Score	100%	93%	100%	93%	100%	100%	100%	100%	100%	100%	96%	100%	100%	100%	100%	100%	99%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Points Received	4	3.7	4	3.7	4	4	4	4	4	4	3.8	4	4	4	4	4	4.0
21.276	While the patient was in the TTA, did the provider render adequate and timely clinical care, and adequately document that care?																
Score	68%	67%	85%	47%	63%	68%	88%	72%	71%	84%	76%	86%	78%	81%	86%	91%	75%
Points Possible	19	19	19	19	19	19	19	19	19	19	19	19	19	19	19	19	19
Points Received	13	12.7	16.2	8.9	11.9	13	16.8	13.6	13.5	16	14.5	16.3	14.9	15.4	16.3	17.2	14.2
Total Points Received	108.5	98.8	106.7	128.6	103.4	160.4	141.2	130.9	130.5	143.7	125.64	103.9	93.3	151.94	119.3	128.4	4061.4
Total Points Possible	143	131	124	159	131	188	164	157	164	164	164	129	136	183	136	155	5012
Total Score	75.9%	75.4%	86.0%	80.9%	78.9%	85.3%	86.1%	83.4%	79.6%	87.6%	76.6%	80.5%	68.6%	83.0%	87.7%	82.8%	81.0%

APPENDIX C-4
Continuity of Care
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Category Definition: Evaluates whether or not inmates continue to receive prescribed medical care when they move within a prison, move between prisons, or return to prison from receiving specialty services or from being hospitalized.

Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC
02.007	Non-reception center: Does the health care transfer information form indicate that it was reviewed and signed by licensed health care staff within one calendar day of the inmate's arrival at the institution?																
Score	100%	80%	86%	96%	70%		100%	86%	90%	86%	86%	96%		90%	80%	76%	96%
Points Possible	7	7	7	7	7		7	7	7	7	7	7		7	7	7	7
Points Received	7	5.6	6	6.7	4.9		7	6	6.3	6	6	6.7		6.3	5.6	5.3	6.7
02.014	Non-reception center: If the inmate was scheduled for a specialty appointment at the sending institution, did the receiving institution schedule the appointment within 30 days of the original appointment date?																
Score		50%															
Points Possible		7															
Points Received		3.5															
02.111	Non-reception center: Did the inmate receive medical accommodations upon arrival, if applicable?																
Score	100%	85%	60%	100%	100%		100%	100%	100%	100%				100%	100%	100%	
Points Possible	6	6	6	6	6		6	6	6	6				6	6	6	
Points Received	6	5.1	3.6	6	6		6	6	6	6				6	6	6	
02.128	If the inmate had an existing medication order upon arrival at the institution, did the inmate receive the medications by the next calendar day, or did a physician document why the medications were not to be continued?																
Score	54%	56%	35%	50%	45%	45%	84%	50%	40%	61%	45%	34%	0%	71%	30%	95%	66%
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8
Points Received	4.3	4.5	2.8	4	3.6	3.6	6.7	4	3.2	4.9	3.6	2.7	0	5.7	2.4	7.6	5.3
04.051	Did the primary care provider (PCP) evaluate the inmate within one calendar day after placement?																
Score		90%		100%		100%		100%		100%	80%	100%	100%		100%	90%	
Points Possible		5		5		5		5		5	5	5	5		5	5	
Points Received		4.5		5		5		5		5	4	5	5		5	4.5	
04.052	Did the RN complete an initial assessment of the inmate on the day of placement?																
Score		100%		100%		100%		100%		100%	100%	100%	100%		100%	100%	
Points Possible		5		5		5		5		5	5	5	5		5	5	
Points Received		5		5		5		5		5	5	5	5		5	5	
05.108	Did Receiving and Release have the inmate's UHR and transfer envelope?																
Score	100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Points Possible	7		7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
Points Received	7		7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
05.109	If the inmate was scheduled for any upcoming specialty services, were the services noted on Form 7371 (Health Care Transfer Information)?																
Score										100%							
Points Possible										8							
Points Received										8							
05.110	Do all appropriate forms in the transfer envelope identify all medications ordered by the physician; and are the medications in the transfer envelope?																
Score	100%			100%	100%	100%		100%	100%	100%		100%		100%	100%	100%	100%
Points Possible	8			8	8	8		8	8	8		8		8	8	8	8
Points Received	8			8	8	8		8	8	8		8		8	8	8	8
05.171	Did an RN accurately complete all applicable sections of Form 7371 (Health Care Transfer Information) based on the inmate's UHR?																
Score	20%		20%	50%	60%	80%	100%	60%	20%	20%	20%	100%	100%	100%	60%	0%	40%
Points Possible	7		7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
Points Received	1.4		1.4	3.5	4.2	5.6	7	4.2	1.4	1.4	1.4	7	7	7	4.2	0	2.8

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Category Definition : Evaluates whether or not inmates continue to receive prescribed medical care when they move within a prison, move between prisons, or return to prison from receiving specialty services or from being hospitalized.

Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score
02.007 Non-reception center: Does the health care transfer information form indicate that it was reviewed and signed by licensed health care staff within one calendar day of the inmate's arrival at the institution?																	
Score		80%	80%	89%	100%		86%	86%	96%	96%	90%	70%	90%	70%	56%		86%
Points Possible		7	7	7	7		7	7	7	7	7	7	7	7	7		7
Points Received		5.6	5.6	6.2	7		6	6	6.7	6.7	6.3	4.9	6.3	4.9	3.9		6.0
02.014 Non-reception center: If the inmate was scheduled for a specialty appointment at the sending institution, did the receiving institution schedule the appointment within 30 days of the original appointment date?																	
Score																	50%
Points Possible																	7
Points Received																	3.5
02.111 Non-reception center: Did the inmate receive medical accommodations upon arrival, if applicable?																	
Score				100%	100%			100%	100%		100%	100%					97%
Points Possible				6	6			6	6		6	6					6
Points Received				6	6			6	6		6	6					5.8
02.128 If the inmate had an existing medication order upon arrival at the institution, did the inmate receive the medications by the next calendar day, or did a physician document why the medications were not to be continued?																	
Score	50%	66%	100%	64%	60%	75%	34%	100%	50%	100%	55%	75%	80%	100%	66%	80%	61%
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8
Points Received	4	5.3	8	5.1	4.8	6	2.7	8	4	8	4.4	6	6.4	8	5.3	6.4	4.9
04.051 Did the primary care provider (PCP) evaluate the inmate within one calendar day after placement?																	
Score				100%		90%	100%	80%	100%	100%	100%			100%			96%
Points Possible				5		5	5	5	5	5	5			5			5
Points Received				5		4.5	5	4	5	5	5			5			4.8
04.052 Did the RN complete an initial assessment of the inmate on the day of placement?																	
Score				100%		100%	90%	100%	100%	100%	100%			100%			99%
Points Possible				5		5	5	5	5	5	5			5			5
Points Received				5		5	4.5	5	5	5	5			5			5.0
05.108 Did Receiving and Release have the inmate's UHR and transfer envelope?																	
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
Points Received	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7.0
05.109 If the inmate was scheduled for any upcoming specialty services, were the services noted on Form 7371 (Health Care Transfer Information)?																	
Score																	100%
Points Possible																	8
Points Received																	8.0
05.110 Do all appropriate forms in the transfer envelope identify all medications ordered by the physician; and are the medications in the transfer envelope?																	
Score	100%	100%	100%	80%	100%	100%	75%		100%	100%	100%	40%	100%		100%	100%	96%
Points Possible	8	8	8	8	8	8	8		8	8	8	8	8		8	8	8
Points Received	8	8	8	6.4	8	8	6		8	8	8	3.2	8		8	8	7.7
05.171 Did an RN accurately complete all applicable sections of Form 7371 (Health Care Transfer Information) based on the inmate's UHR?																	
Score	40%	20%	60%	100%	100%	100%	40%	0%	40%	0%	100%	20%	60%	100%	100%	67%	56%
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
Points Received	2.8	1.4	4.2	7	7	7	2.8	0	2.8	0	7	1.4	4.2	7	7	4.7	3.9

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Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC	
05.172	Did the medical records department maintain a copy of the inmate's Form 7371 (Health Care Transfer Information) and Form 7231A (Outpatient Medication Administration Record) when the inmate transferred?																	
Score	100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%	100%	100%	
Points Possible	8		8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	
Points Received	8		8	8	8	8	8	8	8	8	8	8	8	8	0	8	8	
07.043	Did the PCP review the specialist's report and see the inmate for a follow-up appointment within specified timelines following completion of the specialty service?																	
Score	17%	87%	42%	50%	77%	18%	50%	82%	71%	64%	54%	57%	85%	69%	33%	62%	93%	
Points Possible	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	
Points Received	1.7	8.7	4.2	5	7.7	1.8	5	8.2	7.1	6.4	5.4	5.7	8.5	6.9	3.3	6.2	9.3	
07.270	Did the specialty provider provide timely findings and recommendations or did an RN document that he or she called the specialty provider to ascertain the findings and recommendations?																	
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
14.033	Does the institution have an adequate process to ensure inmates who are moved to a new cell still receive their medical ducats?																	
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Points Received	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
21.248	Upon the inmate's discharge from the community hospital, did the TTA RN document that he or she reviewed the inmate's discharge plan and completed a FTF assessment of the inmate?																	
Score	100%	92%	97%	97%	100%	97%	100%	100%	92%	95%	97%	92%	100%	100%	78%	100%	97%	
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	6	5.5	5.8	5.8	6	5.8	6	6	5.5	5.7	5.8	5.5	6	6	4.7	6	5.8	
21.249	Upon the inmate's discharge from the community hospital, did the inmate receive a follow-up appointment with his or her primary care provider (PCP) within five calendar days of discharge?																	
Score	71%	96%	84%	80%	56%	88%	88%	96%	95%	70%	59%	100%	100%	96%	66%	76%	100%	
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	
Points Received	5.7	7.7	6.7	6.4	4.5	7	7	7.7	7.6	5.6	4.7	8	8	7.7	5.3	6.1	8	
21.250	Upon the inmate's return from the community hospital, was the inmate placed in housing appropriate for his or her clinical status?																	
Score	100%	100%	100%	93%	100%	100%	100%	100%	93%	100%	100%	95%	100%	100%	100%	100%	100%	
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Points Received	4	4	4	3.7	4	4	4	4	3.7	4	4	3.8	4	4	4	4	4	
21.281	Upon the inmate's discharge from a community hospital, did the institution administer or deliver all prescribed medications to the inmate within specified timeframes?																	
Score	87%	36%	30%	64%	67%	54%	50%	84%	50%	26%	61%	89%	69%	100%	73%	53%	94%	
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	
Points Received	6.1	2.5	2.1	4.5	4.7	3.8	3.5	5.9	3.5	1.8	4.3	6.2	4.8	7	5.1	3.7	6.6	
Total Points Received	75.2	66.6	61.6	70.6	88.6	64.6	85.2	87.0	85.3	74.8	78.2	79.6	81.3	91.6	65.6	87.9	91.0	
Total Points Possible	96	83	88	88	106	83	96	98	104	96	100	92	93	98	96	106	100	
Total Score	78.3%	80.2%	70.0%	80.2%	83.6%	77.8%	88.8%	88.8%	82.0%	77.9%	78.2%	86.5%	87.4%	93.5%	68.3%	82.9%	91.0%	

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Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score
05.172	Did the medical records department maintain a copy of the inmate's Form 7371 (Health Care Transfer Information) and Form 7231A (Outpatient Medication Administration Record) when the inmate transferred?																
Score	100%	100%	100%	100%	100%	100%	80%	100%	100%	100%	100%	100%	100%	100%	100%	100%	96%
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8
Points Received	8	8	8	8	8	8	6.4	8	8	8	8	8	8	8	8	8	7.7
07.043	Did the PCP review the specialist's report and see the inmate for a follow-up appointment within specified timelines following completion of the specialty service?																
Score	36%	33%	87%	58%	46%	85%	27%	73%	18%	100%	36%	50%	33%	67%	20%	31%	55%
Points Possible	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10
Points Received	3.6	3.3	8.7	5.8	4.6	8.5	2.7	7.3	1.8	10	3.6	5	3.3	6.7	2	3.1	5.5
07.270	Did the specialty provider provide timely findings and recommendations or did an RN document that he or she called the specialty provider to ascertain the findings and recommendations?																
Score	100%	93%	100%	93%	100%	100%	100%	100%	100%	93%	100%	93%	100%	100%	100%	94%	99%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	6	5.6	6	5.6	6	6	6	6	6	5.6	6	5.6	6	6	6	5.6	5.9
14.033	Does the institution have an adequate process to ensure inmates who are moved to a new cell still receive their medical ducats?																
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	50%	100%	50%	100%	100%	100%	100%	97%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Points Received	4	4	4	4	4	4	4	4	4	2	4	2	4	4	4	4	3.9
21.248	Upon the inmate's discharge from the community hospital, did the TTA RN document that he or she reviewed the inmate's discharge plan and completed a FTF assessment of the inmate?																
Score	95%	83%	100%	72%	100%	97%	97%	88%	100%	92%	92%	100%	92%	97%	92%	100%	95%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	5.7	5	6	4.3	6	5.8	5.8	5.3	6	5.5	5.5	6	5.5	5.8	5.5	6	5.7
21.249	Upon the inmate's discharge from the community hospital, did the inmate receive a follow-up appointment with his or her primary care provider (PCP) within five calendar days of discharge?																
Score	60%	73%	96%	80%	81%	80%	80%	96%	95%	80%	88%	73%	76%	80%	69%	95%	83%
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8
Points Received	4.8	5.8	7.7	6.4	6.5	6.4	6.4	7.7	7.6	6.4	7	5.8	6.1	6.4	5.5	7.6	6.6
21.250	Upon the inmate's return from the community hospital, was the inmate placed in housing appropriate for his or her clinical status?																
Score	100%	93%	100%	93%	100%	100%	100%	100%	100%	100%	95%	100%	100%	100%	100%	100%	99%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Points Received	4	3.7	4	3.7	4	4	4	4	4	4	3.8	4	4	4	4	4	4.0
21.281	Upon the inmate's discharge from a community hospital, did the institution administer or deliver all prescribed medications to the inmate within specified timeframes?																
Score	47%	14%	94%	27%	46%	76%	84%	77%	39%	83%	94%	64%	41%	100%	100%	93%	66%
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
Points Received	3.3	1	6.6	1.9	3.2	5.3	5.9	5.4	2.7	5.8	6.6	4.5	2.9	7	7	6.5	4.6
Total Points Received	61.2	63.7	83.8	87.4	82.1	85.5	75.2	83.7	84.6	87.0	93.2	69.4	71.7	84.8	73.2	70.9	2592.1
Total Points Possible	83	90	90	106	96	93	100	98	106	100	106	96	90	92	90	83	3142.0
Total Score	73.7%	70.8%	93.1%	82.5%	85.5%	91.9%	75.2%	85.4%	79.8%	87.0%	87.9%	72.3%	79.7%	92.2%	81.3%	85.4%	82.5%

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Category Definition : Evaluates how well the prisons' registered nurses and licensed vocational nurses perform their duties and whether processes related to providing nursing care are consistent with policy.

Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC
01.024 RN FTF Documentation: Did the inmate's request for health care get reviewed the same day it was received?																	
Score	100%	100%	100%	97%	100%	100%	70%	100%	100%	97%	100%	100%	92%	97%	87%	100%	100%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	6	6	6	5.8	6	6	4.2	6	6	5.8	6	6	5.5	5.8	5.2	6	6
01.157 RN FTF Documentation: Did the RN's subjective note address the nature and history of the inmate's clinically significant complaint(s)?																	
Score	63%	47%	60%	90%	53%	83%	60%	70%	73%	80%	50%	55%	43%	97%	73%	60%	88%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	3.8	2.8	3.6	5.4	3.2	5	3.6	4.2	4.4	4.8	3	3.3	2.6	5.8	4.4	3.6	5.3
01.158 RN FTF Documentation: For the clinically significant complaints, did the RN's assessment provide appropriate conclusions based on subjective and objective data?																	
Score	68%	76%	86%	96%	70%	92%	68%	70%	70%	86%	70%	76%	76%	100%	74%	68%	76%
Points Possible	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
Points Received	3.4	3.8	4.3	4.8	3.5	4.6	3.4	3.5	3.5	4.3	3.5	3.8	3.8	5	3.7	3.4	3.8
01.159 RN FTF Documentation: Did the RN's objective note include vital signs and a focused physical examination, and did it adequately address the clinically significant problems noted in the subjective note?																	
Score	52%	36%	54%	76%	50%	84%	32%	66%	60%	72%	42%	80%	60%	84%	46%	48%	76%
Points Possible	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
Points Received	2.6	1.8	2.7	3.8	2.5	4.2	1.6	3.3	3	3.6	2.1	4	3	4.2	2.3	2.4	3.8
01.162 RN FTF Documentation: Did the RN's plan include an adequate strategy to address the clinically significant problems identified during the FTF triage?																	
Score	63%	70%	65%	87%	87%	100%	92%	75%	80%	77%	87%	85%	100%	97%	80%	88%	88%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	3.8	4.2	3.9	5.2	5.2	6	5.5	4.5	4.8	4.6	5.2	5.1	6	5.8	4.8	5.3	5.3
01.163 RN FTF Documentation: Did the RN's education/instruction adequately address the clinically significant problems identified during the FTF triage?																	
Score	85%	93%	93%	93%	93%	100%	100%	95%	88%	88%	88%	95%	88%	100%	88%	95%	100%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Points Received	3.4	3.7	3.7	3.7	3.7	4	4	3.8	3.5	3.5	3.5	3.8	3.5	4	3.5	3.8	4
01.244 RN FTF Documentation: Did the RN's objective note include allergies, weight, current medication, and where appropriate, medication compliance?																	
Score	43%	40%	37%	73%	57%	67%	7%	77%	80%	90%	77%	80%	33%	97%	53%	67%	87%
Points Possible	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
Points Received	1.3	1.2	1.1	2.2	1.7	2	0.2	2.3	2.4	2.7	2.3	2.4	1	2.9	1.6	2	2.6
01.246 Did documentation indicate that the RN reviewed all of the inmate's clinically significant complaints listed on Form 7362?																	
Score	88%	98%	93%	100%	98%	95%	95%	95%	98%	98%	100%	95%	88%	93%	83%	98%	100%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Points Received	3.5	3.9	3.7	4	3.9	3.8	3.8	3.8	3.9	3.9	4	3.8	3.5	3.7	3.3	3.9	4
02.015 Was a review of symptoms completed if the inmate's tuberculin test was positive, and were the results reviewed by the infection control nurse or the public health nurse?																	
Score			100%								0%						
Points Possible			7								7						
Points Received			7								0						
02.017 If "Yes" was answered to any of the questions on the initial health screening form(s), did the RN provide an assessment and disposition on the date of arrival?																	
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	94%	100%	100%	100%	100%		100%
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8		8
Points Received	8	8	8	8	8	8	8	8	8	8	7.5	8	8	8	8		8

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Category Definition: Evaluates how well the prisons' registered nurses and licensed vocational nurses perform their duties and whether processes related to providing nursing care are consistent with policy.

Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score	
01.024 RN FTF Documentation: Did the inmate's request for health care get reviewed the same day it was received?																		
Score	77%	89%	97%	83%	63%	100%	100%	83%	89%	100%	80%	83%	93%	92%	55%	95%	91%	
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	4.6	5.3	5.8	5	3.8	6	6	5	5.3	6	4.8	5	5.6	5.5	3.3	5.7	5.5	
01.157 RN FTF Documentation: Did the RN's subjective note address the nature and history of the inmate's clinically significant complaint(s)?																		
Score	40%	40%	77%	60%	78%	63%	90%	70%	85%	83%	85%	67%	70%	100%	95%	65%	70%	
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	2.4	2.4	4.6	3.6	4.7	3.8	5.4	4.2	5.1	5	5.1	4	4.2	6	5.7	3.9	4.2	
01.158 RN FTF Documentation: For the clinically significant complaints, did the RN's assessment provide appropriate conclusions based on subjective and objective data?																		
Score	72%	74%	90%	68%	56%	68%	70%	70%	68%	76%	68%	26%	66%	92%	78%	86%	74%	
Points Possible	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Points Received	3.6	3.7	4.5	3.4	2.8	3.4	3.5	3.5	3.4	3.8	3.4	1.3	3.3	4.6	3.9	4.3	3.7	
01.159 RN FTF Documentation: Did the RN's objective note include vital signs and a focused physical examination, and did it adequately address the clinically significant problems noted in the subjective note?																		
Score	36%	38%	44%	40%	66%	58%	76%	56%	60%	60%	68%	54%	46%	80%	86%	52%	59%	
Points Possible	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Points Received	1.8	1.9	2.2	2	3.3	2.9	3.8	2.8	3	3	3.4	2.7	2.3	4	4.3	2.6	2.9	
01.162 RN FTF Documentation: Did the RN's plan include an adequate strategy to address the clinically significant problems identified during the FTF triage?																		
Score	80%	83%	97%	80%	80%	80%	97%	93%	100%	90%	75%	100%	83%	100%	95%	92%	86%	
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Points Received	4.8	5	5.8	4.8	4.8	4.8	5.8	5.6	6	5.4	4.5	6	5	6	5.7	5.5	5.2	
01.163 RN FTF Documentation: Did the RN's education/instruction adequately address the clinically significant problems identified during the FTF triage?																		
Score	93%	83%	93%	73%	95%	85%	88%	100%	98%	98%	93%	93%	93%	100%	100%	100%	93%	
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Points Received	3.7	3.3	3.7	2.9	3.8	3.4	3.5	4	3.9	3.9	3.7	3.7	3.7	4	4	4	3.7	
01.244 RN FTF Documentation: Did the RN's objective note include allergies, weight, current medication, and where appropriate, medication compliance?																		
Score	67%	50%	83%	37%	67%	67%	53%	67%	87%	90%	50%	80%	60%	60%	87%	70%	65%	
Points Possible	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Points Received	2	1.5	2.5	1.1	2	2	1.6	2	2.6	2.7	1.5	2.4	1.8	1.8	2.6	2.1	1.9	
01.246 Did documentation indicate that the RN reviewed all of the inmate's clinically significant complaints listed on Form 7362?																		
Score	93%	93%	98%	93%	85%	95%	93%	100%	98%	98%	93%	95%	93%	93%	100%	98%	95%	
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Points Received	3.7	3.7	3.9	3.7	3.4	3.8	3.7	4	3.9	3.9	3.7	3.8	3.7	3.7	4	3.9	3.8	
02.015 Was a review of symptoms completed if the inmate's tuberculin test was positive, and were the results reviewed by the infection control nurse or the public health nurse?																		
Score																		50%
Points Possible																		7
Points Received																		3.5
02.017 If "Yes" was answered to any of the questions on the initial health screening form(s), did the RN provide an assessment and disposition on the date of arrival?																		
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Points Possible	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	
Points Received	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8.0	

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Ref Number	SOL	CMF	RJD	CEN	DVI	CCWF	CMC	SCC	LAC	PVSP	CCI	CRC	CIW	ASP	HDSP	SQ	CCC
02.020	Did the LVN/RN adequately document the tuberculin test and timely reading of the test results: or, if the inmate did not have a TB test because of a previous positive TB test, was a review of signs and symptoms completed?																
Score	68%	85%	83%	80%	80%	100%	100%	90%	85%	50%	87%	95%	90%	95%	90%	100%	90%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	4.1	5.1	5	4.8	4.8	6	6	5.4	5.1	3	5.2	5.7	5.4	5.7	5.4	6	5.4
05.109	If the inmate was scheduled for any upcoming specialty services, were the services noted on Form 7371 (Health Care Transfer Information)?																
Score	100%																
Points Possible	8																
Points Received	8																
05.110	Do all appropriate forms in the transfer envelope identify all medications ordered by the physician, and are the medications in the transfer envelope?																
Score	100%				100%	100%	100%	100%			100%	100%	100%	100%	100%	100%	100%
Points Possible	8				8	8	8	8			8	8	8	8	8	8	8
Points Received	8				8	8	8	8			8	8	8	8	8	8	8
05.171	Did an RN accurately complete all applicable sections of Form 7371 (Health Care Transfer Information) based on the inmate's UHR?																
Score	20%	20%		50%	60%	80%	100%	60%	20%	20%	20%	100%	100%	100%	60%	0%	40%
Points Possible	7	7		7	7	7	7	7	7	7	7	7	7	7	7	7	7
Points Received	1.4	1.4		3.5	4.2	5.6	7	4.2	1.4	1.4	1.4	7	7	7	4.2	0	2.8
08.185	Did the medical emergency responder use proper equipment to address the emergency and was adequate medical care provided within the scope of their license?																
Score	80%	100%	100%	60%	0%	76%	80%	100%	40%	80%	100%	76%	40%	80%	80%	50%	100%
Points Possible	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9
Points Received	7.2	9	9	5.4	0	6.8	7.2	9	3.6	7.2	9	6.8	3.6	7.2	7.2	4.5	9
09.224	Was the inmate's weight and blood pressure documented at each clinic visit?																
Score	100%																
Points Possible	6																
Points Received	6																
11.097	Did the RN conduct a FTF triage of the inmate within two business days of receipt of the Form 128-B and document the inmate's reasons for the hunger strike, most recent recorded weight, current weight, vital signs, and physical condition?																
Score	100%		100%				100%	100%	100%						100%	80%	100%
Points Possible	6		6				6	6	6						6	6	6
Points Received	6		6				6	6	6						6	4.8	6
14.131	Do medication nurses understand that the licensed staff member who prepares the medication must also administer it on the day it is prepared?																
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Points Received	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
21.248	Upon the inmate's discharge from the community hospital, did the TTA RN document that he or she reviewed the inmate's discharge plan and completed a FTF assessment of the inmate?																
Score	100%	93%	97%	97%	100%	97%	100%	100%	92%	95%	97%	92%	100%	100%	78%	100%	97%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	6	5.6	5.8	5.8	6	5.8	6	6	5.5	5.7	5.8	5.5	6	6	4.7	6	5.8
Total Points Received	66.5	65.1	75.2	66.4	64.7	79.8	78.5	68.0	81.1	76.5	70.5	69.2	76.9	81.1	75.1	64.9	77.8
Total Points Possible	87	78	92	79	87	87	93	79	101	100	87	79	93	85	93	85	87
Total Score	76.4%	83.5%	81.7%	84.1%	74.4%	91.7%	84.4%	86.1%	80.3%	76.5%	81.0%	87.6%	82.7%	95.4%	80.8%	76.4%	89.4%

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Ref Number	NKSP	KVSP	FSP	SAC	SATF	VSPW	ISP	CVSP	COR	CAL	CTF	MCSP	SVSP	CIM	PBSP	WSP	Average Score
02.020	Did the LVN/RN adequately document the tuberculin test and timely reading of the test results: or, if the inmate did not have a TB test because of a previous positive TB test, was a review of signs and symptoms completed?																
Score	95%	90%	95%	90%	100%	100%	90%	70%	90%	70%	83%	68%	68%	95%	100%	100%	87%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	5.7	5.4	5.7	5.4	6	6	5.4	4.2	5.4	4.2	5	4.1	4.1	5.7	6	6	5.2
05.109	If the inmate was scheduled for any upcoming specialty services, were the services noted on Form 7371 (Health Care Transfer Information)?																
Score																	100%
Points Possible																	8
Points Received																	8.0
05.110	Do all appropriate forms in the transfer envelope identify all medications ordered by the physician, and are the medications in the transfer envelope?																
Score	100%	100%	100%	80%	100%	100%	75%		100%	100%	100%	40%	100%		100%	100%	96%
Points Possible	8	8	8	8	8	8	8		8	8	8	8	8		8	8	8
Points Received	8	8	8	6.4	8	8	6		8	8	8	3.2	8		8	8	7.7
05.171	Did an RN accurately complete all applicable sections of Form 7371 (Health Care Transfer Information) based on the inmate's UHR?																
Score	40%	20%	60%	100%	100%	100%	40%	0%	40%	0%	100%	20%	60%	100%	100%	67%	56%
Points Possible	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
Points Received	2.8	1.4	4.2	7	7	7	2.8	0	2.8	0	7	1.4	4.2	7	7	4.7	3.9
08.185	Did the medical emergency responder use proper equipment to address the emergency and was adequate medical care provided within the scope of their license?																
Score	60%	80%	50%	80%	80%	100%	80%	50%	80%	33%	0%	40%	80%	80%	100%	20%	68%
Points Possible	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9
Points Received	5.4	7.2	4.5	7.2	7.2	9	7.2	4.5	7.2	3	0	3.6	7.2	7.2	9	1.8	6.1
09.224	Was the inmate's weight and blood pressure documented at each clinic visit?																
Score																	100%
Points Possible																	6
Points Received																	6.0
11.097	Did the RN conduct a FTF triage of the inmate within two business days of receipt of the Form 128-B and document the inmate's reasons for the hunger strike, most recent recorded weight, current weight, vital signs, and physical condition?																
Score		100%		80%	75%		100%		80%	100%	100%		100%	100%	80%	100%	94%
Points Possible		6		6	6		6		6	6	6		6	6	6	6	6
Points Received		6		4.8	4.5		6		4.8	6	6		6	6	4.8	6	5.7
14.131	Do medication nurses understand that the licensed staff member who prepares the medication must also administer it on the day it is prepared?																
Score	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Points Possible	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Points Received	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.0
21.248	Upon the inmate's discharge from the community hospital, did the TTA RN document that he or she reviewed the inmate's discharge plan and completed a FTF assessment of the inmate?																
Score	95%	83%	100%	72%	100%	97%	97%	88%	100%	92%	92%	100%	92%	96%	92%	100%	95%
Points Possible	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Points Received	5.7	5	6	4.3	6	5.8	5.8	5.3	6	5.5	5.5	6	5.5	5.8	5.5	6	5.7
Total Points Received	66.2	71.8	73.4	73.6	79.3	83.9	78.5	57.1	79.4	72.4	73.6	59.2	76.6	79.3	85.8	76.5	2423.9
Total Points Possible	87	93	87	93	93	93	93	79	93	93	93	87	93	85	93	93	2940
Total Score	76.1%	77.2%	84.4%	79.1%	85.3%	90.2%	84.4%	72.3%	85.4%	77.8%	79.1%	68.0%	82.4%	93.2%	92.3%	82.3%	82.4%